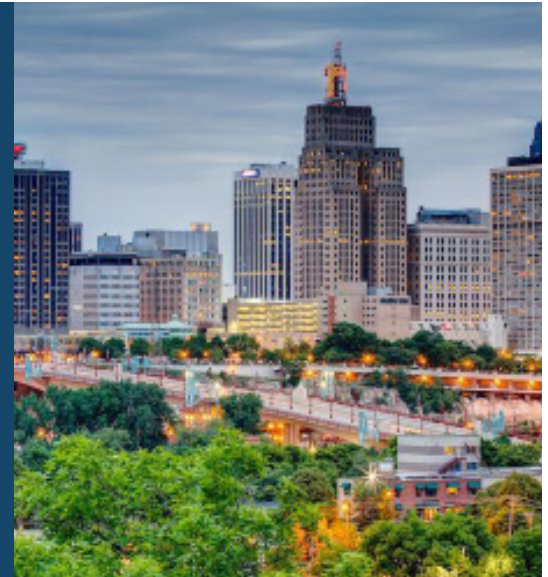


## “SIMPLE, EFFICIENT, AND USER FRIENDLY.”

### ST. PAUL CITY ATTORNEY'S OFFICE CASE STUDY



#### OVERVIEW

The St. Paul Minnesota City Attorney's Office describes SpeakWrite as “simple, efficient, and user friendly”. They began using SpeakWrite in 2019 **to transcribe body camera recordings, squad video recordings, 911 calls, and interviews**. Prior to using SpeakWrite, they were having digital evidence transcribed by court reporters or professional transcriptionists. Their office has submitted approximately 200 recordings in 2019 and approximately 40 recordings in the first two quarters of 2020, totaling almost 60 hours of recording time.

#### ABOUT ST. PAUL, MINNESOTA

- St. Paul Police Department: **615 Sworn**
- St. Paul Population: **307,000**
- Customer Since: **March 2019**

#### STATS

- **240** jobs done
- **10,617** minutes of audio submitted
- **Use case:** Body cam recordings, 911 calls and interviews, for jury trials, contested hearings, sentencing hearings, appeals, and other post-conviction matters

#### THE SOLUTION

The St Paul's City Attorney's Office has found that having the ability to order transcripts and have them back within hours has actually reduced the number of files they have transcribed because they are confident they can order them on demand, and receive the transcript quickly. In addition to the speed, they report that SpeakWrite shows a cost savings over using other outside services.

If St. Paul City Attorney's office did not have SpeakWrite available, they would have used a court reporter to transcribe important files for cases. “At \$3.00 per minute of audio with SpeakWrite, **we have experienced significant cost savings**. For example, the total cost of a 3 minute 911 recording was \$9.00 with SpeakWrite. Our previous costs with another vendor would be \$8.50 per page, plus \$50 per hour” said a representative from their office.

“SpeakWrite has **improved our business** with the convenience of submitting requests for transcripts through the Evidence.com interface. The **quick turnaround time** has allowed us to reduce the number of transcripts we request because cases often settle last minute and do not require transcripts. The accuracy of the transcripts produced by SpeakWrite has also encouraged case resolutions.”

-Criminal Division Deputy City Attorney, Jessica McConaughy