
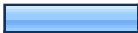



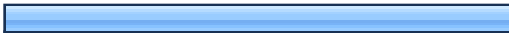





1. In which program are you?

		Response Percent	Response Count
CPS		75.6%	1,273
APS		19.6%	330
CCL		3.2%	54
RCCL		1.0%	17
Other		0.5%	9
answered question			1,683
skipped question			3






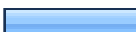








2. I am a:

		Response Percent	Response Count
Caseworker		76.7%	1,282
Supervisor		13.8%	231
Program Administrator		1.3%	22
Other		8.1%	136
answered question			1,671
skipped question			15

3. Where are you located?

		Response Percent	Response Count
Region 1		3.8%	63
Region 2		4.1%	68
Region 3		18.9%	316
Region 4		6.4%	108
Region 5		4.7%	78
Region 6		18.3%	307
Region 7		11.3%	190
Region 8		13.2%	222
Region 9		4.4%	73
Region 10		4.2%	70
Region 11		8.2%	137
State Office		2.6%	44
answered question			1,676
skipped question			10




4. What best describes your job description?

		Response Percent	Response Count
APS Facility		2.1%	36
APS In Home		15.8%	265
APS Supervisor		1.3%	21
CCL Abuse/Neglect Investigative		1.5%	25
CCL Supervisor		0.4%	6
CPS – CVS		19.7%	331
CPS –FAD		3.2%	53
CPS – FBBS		9.5%	159
CPS Generic		0.7%	11
CPS Investigative		31.0%	520
CPS Supervisor		6.7%	112
RCCL Abuse/Neglect Investigative		0.8%	14
RCCL Supervisor		0.1%	2
Other		7.4%	124
		answered question	1,679
		skipped question	7



5. What is your unit number?

	Response Count
	1,604
answered question	1,604
skipped question	82


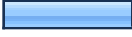




6. What type of computer do you use?

		Response Percent	Response Count
Desktop PC		42.6%	716
Laptop		2.9%	49
Tablet PC		54.5%	916
		answered question	1,681
		skipped question	5





7. I am currently:

		Response Percent	Response Count
not using the SpeakWrite service.		37.4%	628
using the SpeakWrite service.		62.6%	1,049
		answered question	1,677
		skipped question	9





8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

		Response Percent	Response Count
As part of the daily tools available to me.		68.7%	692
For emergencies when I must get information to my supervisor quickly.		18.8%	189
When I have been out of the office for an extended period of time and need to catch up on my workload.		39.1%	394
When I fall behind on my work.		48.3%	486
Mandated by my supervisor.		9.6%	97
Other (please specify)		16.3%	164
		answered question	1,007
		skipped question	679

9. How often do you use SpeakWrite?

		Response Percent	Response Count
Every day		18.4%	184
At least once per week		46.0%	461
At least once per month		28.8%	289
Rarely		6.8%	68
		answered question	1,002
		skipped question	684







10. How often do you visit the DFPS-SpeakWrite Intranet site?

		Response Percent	Response Count
Once per week		12.0%	120
Once per month		8.3%	83
Occasionally		42.5%	423
Never		37.1%	370
answered question			996
skipped question			690

11. We want to know how often and where you used SpeakWrite. How often do you use each method?

	Every day	At least once per week	At least once per month	Rarely	Never	Rating Average	Rating Count
Calling from the phone in my office	17.0% (104)	32.2% (197)	28.0% (171)	18.2% (111)	4.6% (28)	2.61	611
Calling from my mobile phone in the field	7.1% (30)	23.3% (99)	23.8% (101)	29.4% (125)	16.5% (70)	3.25	425
Calling from my home phone	3.1% (17)	25.2% (138)	36.3% (199)	25.2% (138)	10.2% (56)	3.14	548
Recording on the Tablet PC in my office and sending via Speakeasy	6.2% (14)	18.7% (42)	13.8% (31)	15.6% (35)	45.8% (103)	3.76	225
Recording on the Tablet PC in the field and sending via Speakeasy	3.9% (5)	22.7% (29)	10.9% (14)	18.8% (24)	43.8% (56)	3.76	128
Recording on the Tablet PC in my home and sending via Speakeasy	4.6% (9)	10.7% (21)	12.8% (25)	19.9% (39)	52.0% (102)	4.04	196
Fax/RightFax	4.8% (24)	10.0% (50)	11.0% (55)	10.4% (52)	63.9% (320)	4.19	501
answered question							1,007
skipped question							679



12. How much time do you perceive you saved on documenting cases?

		Response Percent	Response Count
None		1.3%	13
Less than 1 hour per week		6.2%	62
1 to 5 hours per week		52.7%	524
6 to 10 hours per week		24.5%	244
10 to 15 hours per week		7.4%	74
More than 15 hours per week		7.7%	77
answered question			994
skipped question			692


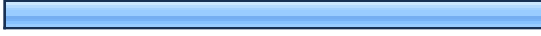



13. If you have been a caseworker for one year or more, rate the items below for time savings and efficiency regarding the use of SpeakWrite as compared to your previous methods (prior to using SpeakWrite).

	Significant time savings	Some time savings	No change	Takes longer	Rating Count
Completion of documentation closer to the time of actual contact	71.3% (559)	24.9% (195)	3.3% (26)	0.5% (4)	784
Data entry time using SpeakWrite	70.8% (542)	24.0% (184)	3.9% (30)	1.3% (10)	766
Travel time savings since receiving SpeakWrite	35.4% (262)	20.7% (153)	43.2% (320)	0.7% (5)	740
answered question					795
skipped question					891

14. Are you able to do any same day documentation using SpeakWrite?

		Response Percent	Response Count
Yes		86.5%	857
No		13.5%	134
answered question			991
skipped question			695

15. If you answered "yes" to the previous question, which case actions do you document the same day? (Check all that apply.)

		Response Percent	Response Count
Case initiation/investigation		53.4%	464
face-to-face		80.9%	703
CARE Tool		4.0%	35
Monthly status contacts		37.4%	325
Other (please specify)		7.9%	69
answered question			869
skipped question			817

16. What barriers have you experienced regarding completion of same day documentation?

	Response Count
	661
answered question	661
skipped question	1,025

17. Do you feel you are able to provide better quality casework services based on SpeakWrite use?

		Response Percent	Response Count
Yes, significant quality improvements		54.0%	534
Yes, some quality improvements		39.8%	394
No change from previous approach		5.8%	57
No, SpeakWrite has decreased my casework quality		0.4%	4
		answered question	989
		skipped question	697

18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

	Response Count
	360
answered question	360
skipped question	1,326









19. Please give us your opinion of SpeakWrite effectiveness in the areas listed:

	Poor	Fair	Good	Excellent	N/A	Rating Average	Rating Count
Jobs returned timely	0.4% (4)	5.1% (50)	29.5% (290)	64.4% (633)	0.6% (6)	3.59	983
Classroom Training	3.9% (35)	10.9% (98)	18.0% (162)	8.0% (72)	59.2% (532)	2.74	899
Online Tutorial	1.1% (10)	8.4% (77)	37.7% (345)	17.0% (156)	35.8% (328)	3.10	916
Aids such as websites and wallet cards	1.0% (9)	8.1% (74)	32.2% (292)	28.0% (254)	30.7% (279)	3.26	908
Help Desk Assistance	0.9% (8)	5.9% (53)	26.6% (241)	22.0% (199)	44.6% (404)	3.26	905
answered question							988
skipped question							698

20. What do you like best about using the SpeakWrite system?

	Response Count
	710
answered question	710
skipped question	976

21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

		Response Percent	Response Count
I'm not comfortable dictating.		7.7%	68
Finding the time to use it.		10.4%	92
Finding the time to organize my thoughts and/or notes.		26.4%	234
Finding time to copy and paste notes once I receive the document.		7.9%	70
I have to make too many edits to the final document.		14.5%	128
I don't want to use my cell phone minutes.		11.9%	105
I have an accent that I don't think will be understood.		1.5%	13
Other (please specify)		19.8%	175
		answered question	885
		skipped question	801

22. How much would each of these initiatives impact your use of the SpeakWrite system?

	Significant Impact	Some Impact	No Impact	N/A	Rating Average	Rating Count
Additional classroom training	8.2% (73)	25.5% (226)	43.2% (384)	23.1% (205)	2.46	888
Additional online training	5.3% (47)	27.2% (240)	45.3% (399)	22.1% (195)	2.51	881
Additional one-on-one instruction	9.2% (80)	20.8% (180)	46.6% (404)	23.4% (203)	2.49	867
Practice dictating	17.8% (158)	29.8% (264)	34.4% (305)	18.0% (160)	2.20	887
Speakeasy Training	18.4% (164)	29.5% (263)	32.4% (289)	19.7% (176)	2.17	892
Tablet PC Training	17.0% (149)	25.1% (220)	29.3% (257)	28.6% (251)	2.17	877
Availability of sample dictations	12.6% (110)	28.2% (246)	36.0% (314)	23.2% (202)	2.30	872
answered question						933
skipped question						753






23. How much does SpeakWrite assist you in being a "mobile caseworker" with less reliance on the office?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A	Rating Average	Rating Count
The service helps me stay mobile.	33.2% (323)	32.9% (320)	21.7% (211)	4.0% (39)	2.0% (19)	6.3% (61)	2.03	973
answered question								973
skipped question								713











24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

	Response Count
	231
answered question	231
skipped question	1,455










25. Overall, how would you describe your satisfaction with the SpeakWrite system?

		Response Percent	Response Count
Very Satisfied		59.3%	586
Satisfied		36.1%	357
Neutral		3.7%	37
Unsatisfied		0.4%	4
Very Unsatisfied		0.4%	4
	answered question		988
	skipped question		698

26. Why have you not utilized this tool? (Select all that apply.)

		Response Percent	Response Count
Other tools available sufficient		20.8%	126
Not enough training		6.8%	41
Do not think will help with workload		8.3%	50
Do not think will receive quality product		3.3%	20
Too time intensive		5.6%	34
Have not registered		6.4%	39
I'd rather type myself		27.1%	164
I haven't had time		13.9%	84
I use the tablet PC/software		11.7%	71
Other (please specify)		42.3%	256
		answered question	605
		skipped question	1,081

27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

		Response Percent	Response Count
I'm not comfortable dictating.		9.3%	53
I don't have an account set up.		6.3%	36
Finding the time to use it.		10.4%	59
Finding the time to organize my thoughts and/or notes.		16.8%	95
Finding time to copy and paste notes once I receive the document.		1.2%	7
I have to make too many edits to the final document.		10.6%	60
I don't want to use my cell phone minutes.		4.4%	25
I have an accent that I don't think will be understood.		2.1%	12
Other (please specify)		38.8%	220
		answered question	567
		skipped question	1,119

28. How much would each of these initiatives impact your use of the SpeakWrite system?

	Significant Impact	Some Impact	No Impact	N/A	Rating Average	Rating Count
Additional classroom training	13.1% (72)	18.2% (100)	44.3% (243)	24.4% (134)	2.41	549
Additional online training	6.9% (37)	23.0% (124)	45.2% (243)	24.9% (134)	2.51	538
Additional one-on-one instruction	13.6% (74)	15.1% (82)	45.8% (249)	25.6% (139)	2.43	544
Practice dictating	15.3% (84)	27.1% (149)	35.6% (196)	22.0% (121)	2.26	550
Speakeasy Training	16.1% (89)	24.2% (134)	36.0% (199)	23.7% (131)	2.26	553
Tablet PC Training	11.3% (61)	15.4% (83)	39.6% (213)	33.6% (181)	2.43	538
Availability of sample dictations	12.9% (70)	21.5% (117)	39.6% (215)	26.0% (141)	2.36	543
answered question						577
skipped question						1,109

Page 2, Q5. What is your unit number?

1	I-O	Sep 3, 2007 7:10 PM
2	D-8	Sep 3, 2007 4:26 PM
3	42	Sep 3, 2007 12:57 AM
4	10	Sep 2, 2007 6:16 PM
5	D-2	Sep 1, 2007 2:52 PM
6	46	Aug 31, 2007 8:39 PM
7	24	Aug 31, 2007 6:40 PM
8	12	Aug 31, 2007 6:07 PM
9	17	Aug 31, 2007 5:58 PM
10	13	Aug 31, 2007 5:52 PM
11	D0	Aug 31, 2007 4:24 PM
12	55	Aug 31, 2007 3:40 PM
13	07	Aug 31, 2007 3:38 PM
14	03	Aug 31, 2007 3:29 PM
15	D2	Aug 31, 2007 3:05 PM
16	05	Aug 31, 2007 2:42 PM
17	22	Aug 31, 2007 2:15 PM
18	50	Aug 31, 2007 2:05 PM
19	99	Aug 31, 2007 1:56 PM
20	18	Aug 31, 2007 1:54 PM
21	K3	Aug 31, 2007 1:41 PM
22	85	Aug 31, 2007 1:38 PM
23	99	Aug 31, 2007 1:36 PM
24	06	Aug 31, 2007 1:10 PM
25	63	Aug 31, 2007 1:08 PM
26	53	Aug 31, 2007 12:56 PM
27	8	Aug 31, 2007 12:25 PM

Page 2, Q5. What is your unit number?

28	77	Aug 31, 2007 12:13 PM
29	K9	Aug 31, 2007 12:06 PM
30	C2	Aug 31, 2007 11:57 AM
31	Q2	Aug 31, 2007 11:44 AM
32	43	Aug 31, 2007 11:43 AM
33	B3	Aug 31, 2007 11:34 AM
34	A4	Aug 31, 2007 11:30 AM
35	C1	Aug 31, 2007 11:29 AM
36	14	Aug 31, 2007 11:27 AM
37	38	Aug 31, 2007 11:27 AM
38	47	Aug 31, 2007 11:24 AM
39	I 3	Aug 31, 2007 11:16 AM
40	C4	Aug 31, 2007 11:14 AM
41	33	Aug 31, 2007 11:09 AM
42	90	Aug 31, 2007 11:06 AM
43	IO	Aug 31, 2007 10:57 AM
44	97	Aug 31, 2007 10:54 AM
45	36	Aug 31, 2007 10:49 AM
46	B2	Aug 31, 2007 10:46 AM
47	33	Aug 31, 2007 10:41 AM
48	13	Aug 31, 2007 10:30 AM
49	68	Aug 31, 2007 10:27 AM
50	62	Aug 31, 2007 10:20 AM
51	4	Aug 31, 2007 10:16 AM
52	D9	Aug 31, 2007 10:13 AM
53	90	Aug 31, 2007 10:02 AM
54	54	Aug 31, 2007 9:58 AM

Page 2, Q5. What is your unit number?

55	24	Aug 31, 2007 9:53 AM
56	E1	Aug 31, 2007 9:47 AM
57	58	Aug 31, 2007 9:46 AM
58	04	Aug 31, 2007 9:46 AM
59	M6	Aug 31, 2007 9:43 AM
60	42	Aug 31, 2007 9:39 AM
61	79	Aug 31, 2007 9:37 AM
62	67	Aug 31, 2007 9:32 AM
63	F3	Aug 31, 2007 9:08 AM
64	01	Aug 31, 2007 9:07 AM
65	OC	Aug 31, 2007 9:03 AM
66	20	Aug 31, 2007 9:01 AM
67	I5	Aug 31, 2007 8:57 AM
68	69	Aug 31, 2007 8:47 AM
69	12	Aug 31, 2007 8:43 AM
70	91	Aug 31, 2007 8:38 AM
71	G3	Aug 31, 2007 8:34 AM
72	57	Aug 31, 2007 8:31 AM
73	21	Aug 31, 2007 8:22 AM
74	A1	Aug 31, 2007 8:08 AM
75	00	Aug 31, 2007 7:54 AM
76	A7	Aug 31, 2007 7:49 AM
77	C4	Aug 31, 2007 7:45 AM
78	8	Aug 31, 2007 7:12 AM
79	60	Aug 31, 2007 6:59 AM
80	11	Aug 31, 2007 6:24 AM
81	54	Aug 31, 2007 1:21 AM

Page 2, Q5. What is your unit number?

82	A3	Aug 31, 2007 1:06 AM
83	15	Aug 30, 2007 11:10 PM
84	95	Aug 30, 2007 11:02 PM
85	15	Aug 30, 2007 9:43 PM
86	99	Aug 30, 2007 9:00 PM
87	20	Aug 30, 2007 8:09 PM
88	83	Aug 30, 2007 7:49 PM
89	B-1	Aug 30, 2007 7:27 PM
90	F8	Aug 30, 2007 6:34 PM
91	18	Aug 30, 2007 5:28 PM
92	52	Aug 30, 2007 5:10 PM
93	26	Aug 30, 2007 4:23 PM
94	48	Aug 30, 2007 4:08 PM
95	35	Aug 30, 2007 4:04 PM
96	24	Aug 30, 2007 3:55 PM
97	co	Aug 30, 2007 3:40 PM
98	K4	Aug 30, 2007 3:32 PM
99	I2	Aug 30, 2007 3:23 PM
100	08	Aug 30, 2007 3:19 PM
101	27	Aug 30, 2007 3:09 PM
102	C1	Aug 30, 2007 3:01 PM
103	09	Aug 30, 2007 2:56 PM
104	14	Aug 30, 2007 2:48 PM
105	28	Aug 30, 2007 2:47 PM
106	32	Aug 30, 2007 2:47 PM
107	37	Aug 30, 2007 2:43 PM
108	99	Aug 30, 2007 2:39 PM

Page 2, Q5. What is your unit number?

109	26	Aug 30, 2007 2:38 PM
110	C-5	Aug 30, 2007 2:26 PM
111	16	Aug 30, 2007 2:22 PM
112	22	Aug 30, 2007 2:17 PM
113	55	Aug 30, 2007 2:01 PM
114	98	Aug 30, 2007 1:55 PM
115	02	Aug 30, 2007 1:55 PM
116	71	Aug 30, 2007 1:46 PM
117	B-2	Aug 30, 2007 1:40 PM
118	01	Aug 30, 2007 1:31 PM
119	92	Aug 30, 2007 1:26 PM
120	Q0	Aug 30, 2007 1:13 PM
121	02	Aug 30, 2007 1:12 PM
122	26	Aug 30, 2007 12:38 PM
123	D5	Aug 30, 2007 12:36 PM
124	15	Aug 30, 2007 12:29 PM
125	96	Aug 30, 2007 12:28 PM
126	17	Aug 30, 2007 12:28 PM
127	E5	Aug 30, 2007 12:26 PM
128	C1	Aug 30, 2007 12:25 PM
129	D5	Aug 30, 2007 12:24 PM
130	30	Aug 30, 2007 12:22 PM
131	c2	Aug 30, 2007 12:18 PM
132	D1	Aug 30, 2007 12:12 PM
133	E2	Aug 30, 2007 12:02 PM
134	4	Aug 30, 2007 12:02 PM
135	87	Aug 30, 2007 11:56 AM

Page 2, Q5. What is your unit number?

136	93	Aug 30, 2007 11:50 AM
137	K3	Aug 30, 2007 11:47 AM
138	C7	Aug 30, 2007 11:46 AM
139	72	Aug 30, 2007 11:42 AM
140	e4	Aug 30, 2007 11:37 AM
141	13	Aug 30, 2007 11:32 AM
142	02	Aug 30, 2007 11:29 AM
143	Q0	Aug 30, 2007 11:28 AM
144	18	Aug 30, 2007 11:26 AM
145	k6	Aug 30, 2007 11:16 AM
146	95	Aug 30, 2007 11:15 AM
147	8	Aug 30, 2007 11:14 AM
148	27	Aug 30, 2007 11:13 AM
149	46	Aug 30, 2007 11:13 AM
150	73	Aug 30, 2007 11:13 AM
151	25	Aug 30, 2007 11:13 AM
152	0D	Aug 30, 2007 11:08 AM
153	E2	Aug 30, 2007 11:06 AM
154	Q01	Aug 30, 2007 11:04 AM
155	C2	Aug 30, 2007 11:03 AM
156	M1	Aug 30, 2007 11:02 AM
157	00	Aug 30, 2007 10:59 AM
158	15	Aug 30, 2007 10:55 AM
159	C9	Aug 30, 2007 10:54 AM
160	C5	Aug 30, 2007 10:50 AM
161	K7	Aug 30, 2007 10:40 AM
162	91	Aug 30, 2007 10:35 AM

Page 2, Q5. What is your unit number?

163	45	Aug 30, 2007 10:32 AM
164	D5	Aug 30, 2007 10:30 AM
165	C2	Aug 30, 2007 10:26 AM
166	LO	Aug 30, 2007 10:16 AM
167	90	Aug 30, 2007 10:15 AM
168	M5	Aug 30, 2007 10:14 AM
169	F0	Aug 30, 2007 10:11 AM
170	34	Aug 30, 2007 10:10 AM
171	92	Aug 30, 2007 10:06 AM
172	29	Aug 30, 2007 10:06 AM
173	95	Aug 30, 2007 10:04 AM
174	04	Aug 30, 2007 10:03 AM
175	32	Aug 30, 2007 10:02 AM
176	76	Aug 30, 2007 10:00 AM
177	46	Aug 30, 2007 9:54 AM
178	D3	Aug 30, 2007 9:52 AM
179	93	Aug 30, 2007 9:51 AM
180	32	Aug 30, 2007 9:51 AM
181	87	Aug 30, 2007 9:50 AM
182	91	Aug 30, 2007 9:44 AM
183	D8	Aug 30, 2007 9:43 AM
184	48	Aug 30, 2007 9:41 AM
185	E9	Aug 30, 2007 9:39 AM
186	50	Aug 30, 2007 9:39 AM
187	D6	Aug 30, 2007 9:39 AM
188	91	Aug 30, 2007 9:38 AM
189	77	Aug 30, 2007 9:38 AM

Page 2, Q5. What is your unit number?

190	27	Aug 30, 2007 9:36 AM
191	20	Aug 30, 2007 9:34 AM
192	58	Aug 30, 2007 9:34 AM
193	05	Aug 30, 2007 9:32 AM
194	08	Aug 30, 2007 9:24 AM
195	13	Aug 30, 2007 9:23 AM
196	90	Aug 30, 2007 9:23 AM
197	C0	Aug 30, 2007 9:23 AM
198	18	Aug 30, 2007 9:19 AM
199	15	Aug 30, 2007 9:18 AM
200	8	Aug 30, 2007 9:18 AM
201	01	Aug 30, 2007 9:17 AM
202	44	Aug 30, 2007 9:14 AM
203	F9	Aug 30, 2007 9:09 AM
204	06	Aug 30, 2007 9:07 AM
205	31	Aug 30, 2007 9:06 AM
206	92	Aug 30, 2007 9:04 AM
207	18	Aug 30, 2007 9:02 AM
208	02	Aug 30, 2007 8:58 AM
209	1	Aug 30, 2007 8:57 AM
210	15	Aug 30, 2007 8:57 AM
211	44	Aug 30, 2007 8:57 AM
212	10	Aug 30, 2007 8:56 AM
213	90	Aug 30, 2007 8:53 AM
214	44	Aug 30, 2007 8:53 AM
215	L3	Aug 30, 2007 8:51 AM
216	24	Aug 30, 2007 8:51 AM

Page 2, Q5. What is your unit number?

217	k9	Aug 30, 2007 8:50 AM
218	96	Aug 30, 2007 8:48 AM
219	f8	Aug 30, 2007 8:47 AM
220	F7	Aug 30, 2007 8:47 AM
221	28	Aug 30, 2007 8:47 AM
222	34	Aug 30, 2007 8:46 AM
223	G9	Aug 30, 2007 8:43 AM
224	48	Aug 30, 2007 8:43 AM
225	51	Aug 30, 2007 8:40 AM
226	34	Aug 30, 2007 8:40 AM
227	15	Aug 30, 2007 8:40 AM
228	88	Aug 30, 2007 8:38 AM
229	43	Aug 30, 2007 8:35 AM
230	24	Aug 30, 2007 8:33 AM
231	90	Aug 30, 2007 8:30 AM
232	27	Aug 30, 2007 8:29 AM
233	25	Aug 30, 2007 8:29 AM
234	l1	Aug 30, 2007 8:28 AM
235	F1	Aug 30, 2007 8:27 AM
236	D2	Aug 30, 2007 8:27 AM
237	51	Aug 30, 2007 8:27 AM
238	27	Aug 30, 2007 8:25 AM
239	52	Aug 30, 2007 8:25 AM
240	G0	Aug 30, 2007 8:24 AM
241	94	Aug 30, 2007 8:24 AM
242	IO	Aug 30, 2007 8:24 AM
243	K2	Aug 30, 2007 8:23 AM

Page 2, Q5. What is your unit number?

244	4	Aug 30, 2007 8:22 AM
245	76	Aug 30, 2007 8:21 AM
246	78	Aug 30, 2007 8:17 AM
247	34	Aug 30, 2007 8:17 AM
248	17	Aug 30, 2007 8:16 AM
249	1081	Aug 30, 2007 8:15 AM
250	94	Aug 30, 2007 8:15 AM
251	61	Aug 30, 2007 8:15 AM
252	C-2	Aug 30, 2007 8:14 AM
253	08	Aug 30, 2007 8:13 AM
254	C3	Aug 30, 2007 8:12 AM
255	20	Aug 30, 2007 8:11 AM
256	L4	Aug 30, 2007 8:09 AM
257	98	Aug 30, 2007 8:09 AM
258	64	Aug 30, 2007 8:07 AM
259	22	Aug 30, 2007 8:07 AM
260	D9	Aug 30, 2007 8:07 AM
261	07	Aug 30, 2007 8:01 AM
262	51	Aug 30, 2007 8:00 AM
263	49	Aug 30, 2007 7:59 AM
264	28	Aug 30, 2007 7:57 AM
265	51	Aug 30, 2007 7:40 AM
266	E1	Aug 30, 2007 7:36 AM
267	E0	Aug 30, 2007 7:32 AM
268	C5	Aug 30, 2007 7:30 AM
269	19	Aug 30, 2007 7:22 AM
270	00	Aug 30, 2007 7:18 AM

Page 2, Q5. What is your unit number?

271	C0	Aug 30, 2007 7:07 AM
272	53	Aug 30, 2007 6:38 AM
273	57	Aug 30, 2007 6:35 AM
274	99	Aug 30, 2007 4:57 AM
275	54	Aug 30, 2007 3:34 AM
276	54	Aug 30, 2007 1:02 AM
277	64	Aug 30, 2007 12:14 AM
278	91	Aug 29, 2007 11:30 PM
279	A1	Aug 29, 2007 10:32 PM
280	E8	Aug 29, 2007 10:11 PM
281	35	Aug 29, 2007 10:06 PM
282	15	Aug 29, 2007 9:56 PM
283	07	Aug 29, 2007 9:51 PM
284	14	Aug 29, 2007 9:41 PM
285	c7	Aug 29, 2007 9:33 PM
286	C-3	Aug 29, 2007 9:10 PM
287	50	Aug 29, 2007 9:09 PM
288	37	Aug 29, 2007 8:12 PM
289	95	Aug 29, 2007 8:06 PM
290	97	Aug 29, 2007 8:04 PM
291	10	Aug 29, 2007 7:52 PM
292	11	Aug 29, 2007 7:45 PM
293	25	Aug 29, 2007 7:37 PM
294	04	Aug 29, 2007 7:16 PM
295	#25	Aug 29, 2007 7:14 PM
296	17	Aug 29, 2007 7:12 PM
297	2	Aug 29, 2007 7:09 PM

Page 2, Q5. What is your unit number?

298	29	Aug 29, 2007 6:58 PM
299	9	Aug 29, 2007 6:55 PM
300	92	Aug 29, 2007 6:52 PM
301	F0	Aug 29, 2007 6:41 PM
302	37	Aug 29, 2007 6:38 PM
303	83	Aug 29, 2007 6:32 PM
304	D8	Aug 29, 2007 6:22 PM
305	50	Aug 29, 2007 6:14 PM
306	26	Aug 29, 2007 6:05 PM
307	06	Aug 29, 2007 5:57 PM
308	11	Aug 29, 2007 5:50 PM
309	C2	Aug 29, 2007 5:27 PM
310	00	Aug 29, 2007 5:25 PM
311	02	Aug 29, 2007 5:24 PM
312	0N	Aug 29, 2007 5:22 PM
313	95	Aug 29, 2007 5:21 PM
314	18	Aug 29, 2007 5:21 PM
315	12	Aug 29, 2007 5:20 PM
316	A8	Aug 29, 2007 5:18 PM
317	03	Aug 29, 2007 5:15 PM
318	04	Aug 29, 2007 5:13 PM
319	13	Aug 29, 2007 5:10 PM
320	15	Aug 29, 2007 5:09 PM
321	F0	Aug 29, 2007 5:07 PM
322	5	Aug 29, 2007 5:06 PM
323	00	Aug 29, 2007 5:05 PM
324	0J	Aug 29, 2007 5:01 PM

Page 2, Q5. What is your unit number?

325	59	Aug 29, 2007 5:01 PM
326	C7	Aug 29, 2007 4:58 PM
327	E1	Aug 29, 2007 4:58 PM
328	01	Aug 29, 2007 4:58 PM
329	C0	Aug 29, 2007 4:55 PM
330	12	Aug 29, 2007 4:54 PM
331	24	Aug 29, 2007 4:53 PM
332	00	Aug 29, 2007 4:52 PM
333	90	Aug 29, 2007 4:52 PM
334	K9	Aug 29, 2007 4:46 PM
335	42	Aug 29, 2007 4:44 PM
336	F0	Aug 29, 2007 4:42 PM
337	C3	Aug 29, 2007 4:41 PM
338	A8	Aug 29, 2007 4:41 PM
339	11	Aug 29, 2007 4:40 PM
340	D-6	Aug 29, 2007 4:39 PM
341	07	Aug 29, 2007 4:38 PM
342	04	Aug 29, 2007 4:36 PM
343	48	Aug 29, 2007 4:36 PM
344	48	Aug 29, 2007 4:34 PM
345	90	Aug 29, 2007 4:34 PM
346	D4	Aug 29, 2007 4:34 PM
347	I0	Aug 29, 2007 4:33 PM
348	D3	Aug 29, 2007 4:33 PM
349	28	Aug 29, 2007 4:33 PM
350	12	Aug 29, 2007 4:33 PM
351	00	Aug 29, 2007 4:32 PM

Page 2, Q5. What is your unit number?

352	D4	Aug 29, 2007 4:32 PM
353	45	Aug 29, 2007 4:30 PM
354	03	Aug 29, 2007 4:30 PM
355	68	Aug 29, 2007 4:29 PM
356	63	Aug 29, 2007 4:28 PM
357	22	Aug 29, 2007 4:27 PM
358	04	Aug 29, 2007 4:27 PM
359	43	Aug 29, 2007 4:26 PM
360	90	Aug 29, 2007 4:26 PM
361	93	Aug 29, 2007 4:25 PM
362	15	Aug 29, 2007 4:24 PM
363	68	Aug 29, 2007 4:23 PM
364	58	Aug 29, 2007 4:22 PM
365	I4	Aug 29, 2007 4:22 PM
366	C0	Aug 29, 2007 4:21 PM
367	k4	Aug 29, 2007 4:21 PM
368	L4-2	Aug 29, 2007 4:21 PM
369	58	Aug 29, 2007 4:20 PM
370	26	Aug 29, 2007 4:18 PM
371	14	Aug 29, 2007 4:17 PM
372	I4	Aug 29, 2007 4:17 PM
373	D3	Aug 29, 2007 4:16 PM
374	ok	Aug 29, 2007 4:15 PM
375	31	Aug 29, 2007 4:15 PM
376	01	Aug 29, 2007 4:15 PM
377	20	Aug 29, 2007 4:14 PM
378	93	Aug 29, 2007 4:14 PM

Page 2, Q5. What is your unit number?

379	C4	Aug 29, 2007 4:12 PM
380	07	Aug 29, 2007 4:11 PM
381	27	Aug 29, 2007 4:09 PM
382	C5	Aug 29, 2007 4:09 PM
383	10	Aug 29, 2007 4:09 PM
384	83	Aug 29, 2007 4:08 PM
385	00	Aug 29, 2007 4:07 PM
386	F5	Aug 29, 2007 4:07 PM
387	I3	Aug 29, 2007 4:05 PM
388	E4	Aug 29, 2007 4:05 PM
389	C4	Aug 29, 2007 4:03 PM
390	C7	Aug 29, 2007 4:03 PM
391	CO	Aug 29, 2007 4:01 PM
392	14	Aug 29, 2007 4:01 PM
393	C1	Aug 29, 2007 4:00 PM
394	20	Aug 29, 2007 4:00 PM
395	C1	Aug 29, 2007 3:59 PM
396	IO	Aug 29, 2007 3:59 PM
397	IO	Aug 29, 2007 3:58 PM
398	g1	Aug 29, 2007 3:57 PM
399	D1	Aug 29, 2007 3:56 PM
400	93	Aug 29, 2007 3:56 PM
401	04	Aug 29, 2007 3:55 PM
402	A5	Aug 29, 2007 3:55 PM
403	82	Aug 29, 2007 3:54 PM
404	c-3	Aug 29, 2007 3:54 PM
405	64	Aug 29, 2007 3:53 PM

Page 2, Q5. What is your unit number?

406	21	Aug 29, 2007 3:52 PM
407	OD	Aug 29, 2007 3:51 PM
408	49	Aug 29, 2007 3:51 PM
409	none	Aug 29, 2007 3:50 PM
410	13	Aug 29, 2007 3:50 PM
411	N/A	Aug 29, 2007 3:49 PM
412	66	Aug 29, 2007 3:48 PM
413	I1	Aug 29, 2007 3:47 PM
414	29	Aug 29, 2007 3:45 PM
415	91	Aug 29, 2007 3:45 PM
416	87	Aug 29, 2007 3:43 PM
417	E8	Aug 29, 2007 3:43 PM
418	14	Aug 29, 2007 3:43 PM
419	03	Aug 29, 2007 3:43 PM
420	65	Aug 29, 2007 3:43 PM
421	7	Aug 29, 2007 3:41 PM
422	C3	Aug 29, 2007 3:41 PM
423	A - 6	Aug 29, 2007 3:40 PM
424	00	Aug 29, 2007 3:39 PM
425	78	Aug 29, 2007 3:39 PM
426	46	Aug 29, 2007 3:38 PM
427	91	Aug 29, 2007 3:36 PM
428	D2	Aug 29, 2007 3:35 PM
429	0A	Aug 29, 2007 3:35 PM
430	K3	Aug 29, 2007 3:35 PM
431	80	Aug 29, 2007 3:32 PM
432	00	Aug 29, 2007 3:32 PM

Page 2, Q5. What is your unit number?

433	13	Aug 29, 2007 3:32 PM
434	H0	Aug 29, 2007 3:30 PM
435	78	Aug 29, 2007 3:30 PM
436	99	Aug 29, 2007 3:30 PM
437	E6	Aug 29, 2007 3:30 PM
438	63	Aug 29, 2007 3:29 PM
439	02	Aug 29, 2007 3:29 PM
440	06	Aug 29, 2007 3:27 PM
441	E7	Aug 29, 2007 3:27 PM
442	03	Aug 29, 2007 3:27 PM
443	02	Aug 29, 2007 3:27 PM
444	19	Aug 29, 2007 3:26 PM
445	C3	Aug 29, 2007 3:26 PM
446	L1	Aug 29, 2007 3:26 PM
447	7	Aug 29, 2007 3:26 PM
448	20	Aug 29, 2007 3:26 PM
449	43	Aug 29, 2007 3:25 PM
450	B1	Aug 29, 2007 3:25 PM
451	91	Aug 29, 2007 3:25 PM
452	93	Aug 29, 2007 3:25 PM
453	M5	Aug 29, 2007 3:25 PM
454	23	Aug 29, 2007 3:24 PM
455	79	Aug 29, 2007 3:23 PM
456	C6	Aug 29, 2007 3:23 PM
457	K-1	Aug 29, 2007 3:22 PM
458	91	Aug 29, 2007 3:21 PM
459	E3	Aug 29, 2007 3:20 PM

Page 2, Q5. What is your unit number?

460	30	Aug 29, 2007 3:20 PM
461	24	Aug 29, 2007 3:20 PM
462	95	Aug 29, 2007 3:20 PM
463	05	Aug 29, 2007 3:20 PM
464	D1	Aug 29, 2007 3:20 PM
465	02	Aug 29, 2007 3:19 PM
466	2	Aug 29, 2007 3:19 PM
467	C1	Aug 29, 2007 3:18 PM
468	c1	Aug 29, 2007 3:18 PM
469	L8	Aug 29, 2007 3:17 PM
470	21	Aug 29, 2007 3:17 PM
471	05	Aug 29, 2007 3:17 PM
472	17	Aug 29, 2007 3:17 PM
473	F6	Aug 29, 2007 3:17 PM
474	03	Aug 29, 2007 3:17 PM
475	66	Aug 29, 2007 3:16 PM
476	01	Aug 29, 2007 3:16 PM
477	A4	Aug 29, 2007 3:15 PM
478	32	Aug 29, 2007 3:13 PM
479	01	Aug 29, 2007 3:13 PM
480	41	Aug 29, 2007 3:13 PM
481	c9	Aug 29, 2007 3:12 PM
482	52	Aug 29, 2007 3:11 PM
483	17	Aug 29, 2007 3:10 PM
484	91	Aug 29, 2007 3:10 PM
485	35	Aug 29, 2007 3:09 PM
486	9	Aug 29, 2007 3:09 PM

Page 2, Q5. What is your unit number?

487	03	Aug 29, 2007 3:09 PM
488	17	Aug 29, 2007 3:08 PM
489	94	Aug 29, 2007 3:08 PM
490	47	Aug 29, 2007 3:06 PM
491	C1	Aug 29, 2007 3:05 PM
492	0G	Aug 29, 2007 3:05 PM
493	51	Aug 29, 2007 3:04 PM
494	02	Aug 29, 2007 3:04 PM
495	90	Aug 29, 2007 3:04 PM
496	91	Aug 29, 2007 3:04 PM
497	17	Aug 29, 2007 3:04 PM
498	C2	Aug 29, 2007 3:03 PM
499	C6	Aug 29, 2007 3:03 PM
500	D6	Aug 29, 2007 3:02 PM
501	04	Aug 29, 2007 3:02 PM
502	00	Aug 29, 2007 3:02 PM
503	D3	Aug 29, 2007 3:01 PM
504	G5	Aug 29, 2007 3:01 PM
505	09	Aug 29, 2007 3:01 PM
506	48	Aug 29, 2007 3:01 PM
507	D7	Aug 29, 2007 3:01 PM
508	B-4	Aug 29, 2007 3:01 PM
509	c3	Aug 29, 2007 3:00 PM
510	13	Aug 29, 2007 3:00 PM
511	12	Aug 29, 2007 3:00 PM
512	EO	Aug 29, 2007 2:59 PM
513	11	Aug 29, 2007 2:59 PM

Page 2, Q5. What is your unit number?

514	7	Aug 29, 2007 2:58 PM
515	2	Aug 29, 2007 2:57 PM
516	10	Aug 29, 2007 2:56 PM
517	04	Aug 29, 2007 2:56 PM
518	18	Aug 29, 2007 2:54 PM
519	94	Aug 29, 2007 2:54 PM
520	29	Aug 29, 2007 2:54 PM
521	c6	Aug 29, 2007 2:54 PM
522	39	Aug 29, 2007 2:53 PM
523	D9	Aug 29, 2007 2:53 PM
524	45	Aug 29, 2007 2:53 PM
525	22	Aug 29, 2007 2:53 PM
526	20	Aug 29, 2007 2:52 PM
527	E3	Aug 29, 2007 2:51 PM
528	02	Aug 29, 2007 2:51 PM
529	18	Aug 29, 2007 2:51 PM
530	13	Aug 29, 2007 2:50 PM
531	l0	Aug 29, 2007 2:49 PM
532	c4	Aug 29, 2007 2:49 PM
533	12	Aug 29, 2007 2:48 PM
534	093	Aug 29, 2007 2:48 PM
535	C1	Aug 29, 2007 2:47 PM
536	d3	Aug 29, 2007 2:47 PM
537	25	Aug 29, 2007 2:47 PM
538	11	Aug 29, 2007 2:47 PM
539	C9	Aug 29, 2007 2:45 PM
540	91	Aug 29, 2007 2:45 PM

Page 2, Q5. What is your unit number?

541	E-8	Aug 29, 2007 2:44 PM
542	A0	Aug 29, 2007 2:44 PM
543	76	Aug 29, 2007 2:44 PM
544	14	Aug 29, 2007 2:44 PM
545	C0	Aug 29, 2007 2:43 PM
546	64	Aug 29, 2007 2:43 PM
547	D7	Aug 29, 2007 2:43 PM
548	28	Aug 29, 2007 2:42 PM
549	C3	Aug 29, 2007 2:42 PM
550	I1	Aug 29, 2007 2:42 PM
551	L1	Aug 29, 2007 2:42 PM
552	24	Aug 29, 2007 2:40 PM
553	E0	Aug 29, 2007 2:40 PM
554	02	Aug 29, 2007 2:39 PM
555	05	Aug 29, 2007 2:39 PM
556	45	Aug 29, 2007 2:39 PM
557	21	Aug 29, 2007 2:39 PM
558	64	Aug 29, 2007 2:39 PM
559	19	Aug 29, 2007 2:38 PM
560	33	Aug 29, 2007 2:38 PM
561	09	Aug 29, 2007 2:38 PM
562	c3	Aug 29, 2007 2:38 PM
563	00	Aug 29, 2007 2:38 PM
564	48	Aug 29, 2007 2:37 PM
565	C2	Aug 29, 2007 2:37 PM
566	C!	Aug 29, 2007 2:35 PM
567	10	Aug 29, 2007 2:34 PM

Page 2, Q5. What is your unit number?

568	16	Aug 29, 2007 2:34 PM
569	40	Aug 29, 2007 2:34 PM
570	00	Aug 29, 2007 2:34 PM
571	13	Aug 29, 2007 2:33 PM
572	36	Aug 29, 2007 2:33 PM
573	99	Aug 29, 2007 2:31 PM
574	12	Aug 29, 2007 2:31 PM
575	k2	Aug 29, 2007 2:31 PM
576	C7	Aug 29, 2007 2:31 PM
577	24	Aug 29, 2007 2:30 PM
578	92	Aug 29, 2007 2:30 PM
579	65	Aug 29, 2007 2:30 PM
580	G5	Aug 29, 2007 2:29 PM
581	12	Aug 29, 2007 2:29 PM
582	00	Aug 29, 2007 2:29 PM
583	511-02	Aug 29, 2007 2:29 PM
584	03	Aug 29, 2007 2:28 PM
585	97	Aug 29, 2007 2:28 PM
586	C0	Aug 29, 2007 2:27 PM
587	32	Aug 29, 2007 2:27 PM
588	C-1	Aug 29, 2007 2:26 PM
589	C1	Aug 29, 2007 2:26 PM
590	F2	Aug 29, 2007 2:26 PM
591	02	Aug 29, 2007 2:26 PM
592	18	Aug 29, 2007 2:25 PM
593	19	Aug 29, 2007 2:25 PM
594	D4	Aug 29, 2007 2:24 PM

Page 2, Q5. What is your unit number?

595	98	Aug 29, 2007 2:24 PM
596	49	Aug 29, 2007 2:23 PM
597	A2	Aug 29, 2007 2:23 PM
598	F9	Aug 29, 2007 2:22 PM
599	17	Aug 29, 2007 2:21 PM
600	9	Aug 29, 2007 2:20 PM
601	27	Aug 29, 2007 2:19 PM
602	C2	Aug 29, 2007 2:19 PM
603	D6	Aug 29, 2007 2:18 PM
604	11	Aug 29, 2007 2:18 PM
605	A6	Aug 29, 2007 2:15 PM
606	1510	Aug 29, 2007 2:15 PM
607	45	Aug 29, 2007 2:15 PM
608	67	Aug 29, 2007 2:14 PM
609	03	Aug 29, 2007 2:14 PM
610	E-2	Aug 29, 2007 2:13 PM
611	96	Aug 29, 2007 2:12 PM
612	81	Aug 29, 2007 2:12 PM
613	64	Aug 29, 2007 2:11 PM
614	29	Aug 29, 2007 2:11 PM
615	92	Aug 29, 2007 2:10 PM
616	22	Aug 29, 2007 2:10 PM
617	E1	Aug 29, 2007 2:10 PM
618	E4	Aug 29, 2007 2:09 PM
619	14	Aug 29, 2007 2:08 PM
620	04	Aug 29, 2007 2:08 PM
621	0C	Aug 29, 2007 2:07 PM

Page 2, Q5. What is your unit number?

622	K1	Aug 29, 2007 2:07 PM
623	87	Aug 29, 2007 2:05 PM
624	14	Aug 29, 2007 2:03 PM
625	7	Aug 29, 2007 2:03 PM
626	e-3	Aug 29, 2007 2:02 PM
627	10	Aug 29, 2007 2:02 PM
628	C-0	Aug 29, 2007 2:02 PM
629	19	Aug 29, 2007 2:01 PM
630	81	Aug 29, 2007 1:59 PM
631	I0	Aug 29, 2007 1:57 PM
632	I0	Aug 29, 2007 1:57 PM
633	C9	Aug 29, 2007 1:56 PM
634	N0	Aug 29, 2007 1:56 PM
635	24	Aug 29, 2007 1:55 PM
636	94	Aug 29, 2007 1:53 PM
637	00	Aug 29, 2007 1:52 PM
638	28	Aug 29, 2007 1:52 PM
639	05	Aug 29, 2007 1:51 PM
640	74	Aug 29, 2007 1:49 PM
641	e1	Aug 29, 2007 1:48 PM
642	13	Aug 29, 2007 1:47 PM
643	D4	Aug 29, 2007 1:47 PM
644	07	Aug 29, 2007 1:46 PM
645	24	Aug 29, 2007 1:46 PM
646	28	Aug 29, 2007 1:44 PM
647	Q0	Aug 29, 2007 1:44 PM
648	I0	Aug 29, 2007 1:43 PM

Page 2, Q5. What is your unit number?

649	39	Aug 29, 2007 1:41 PM
650	M6	Aug 29, 2007 1:40 PM
651	20	Aug 29, 2007 1:34 PM
652	GTP	Aug 29, 2007 1:34 PM
653	74	Aug 29, 2007 1:34 PM
654	96	Aug 29, 2007 1:34 PM
655	05	Aug 29, 2007 1:33 PM
656	i1	Aug 29, 2007 1:33 PM
657	65	Aug 29, 2007 1:30 PM
658	C9	Aug 29, 2007 1:30 PM
659	Trainer	Aug 29, 2007 1:30 PM
660	02	Aug 29, 2007 1:29 PM
661	I0	Aug 29, 2007 1:24 PM
662	I4	Aug 29, 2007 12:33 PM
663	16	Aug 29, 2007 12:05 PM
664	c-3	Aug 29, 2007 10:03 AM
665	C8	Aug 29, 2007 9:38 AM
666	17	Aug 29, 2007 9:19 AM
667	35	Aug 29, 2007 9:05 AM
668	71	Aug 29, 2007 8:44 AM
669	I1	Aug 28, 2007 8:47 PM
670	10H	Aug 28, 2007 5:56 PM
671	16	Aug 28, 2007 5:22 PM
672	82	Aug 28, 2007 4:45 PM
673	0A	Aug 28, 2007 4:41 PM
674	C2	Aug 28, 2007 4:11 PM
675	C-1	Aug 28, 2007 4:08 PM

Page 2, Q5. What is your unit number?

676	46	Aug 28, 2007 4:01 PM
677	D2	Aug 28, 2007 3:56 PM
678	36	Aug 28, 2007 3:02 PM
679	66	Aug 28, 2007 2:55 PM
680	G6	Aug 28, 2007 2:53 PM
681	05	Aug 28, 2007 2:35 PM
682	92	Aug 28, 2007 2:19 PM
683	C5	Aug 28, 2007 2:18 PM
684	30	Aug 28, 2007 2:02 PM
685	A4	Aug 28, 2007 1:29 PM
686	E-4	Aug 28, 2007 1:19 PM
687	C1	Aug 28, 2007 1:18 PM
688	C 1	Aug 28, 2007 1:04 PM
689	85	Aug 28, 2007 12:46 PM
690	10	Aug 28, 2007 12:45 PM
691	09	Aug 28, 2007 12:35 PM
692	23	Aug 28, 2007 11:57 AM
693	M3	Aug 28, 2007 11:32 AM
694	C5	Aug 28, 2007 10:36 AM
695	D2	Aug 28, 2007 10:16 AM
696	L-4	Aug 28, 2007 9:48 AM
697	Unit 36	Aug 28, 2007 9:37 AM
698	90	Aug 28, 2007 9:26 AM
699	C0	Aug 28, 2007 9:24 AM
700	K9	Aug 28, 2007 9:20 AM
701	69	Aug 28, 2007 9:16 AM
702	C3	Aug 28, 2007 5:44 AM

Page 2, Q5. What is your unit number?

703	13	Aug 27, 2007 4:46 PM
704	c1	Aug 27, 2007 4:14 PM
705	K1	Aug 27, 2007 3:12 PM
706	9	Aug 27, 2007 2:31 PM
707	C7	Aug 27, 2007 2:18 PM
708	L1	Aug 27, 2007 2:18 PM
709	16	Aug 27, 2007 2:08 PM
710	41	Aug 27, 2007 1:18 PM
711	10	Aug 27, 2007 11:52 AM
712	D-3	Aug 27, 2007 11:50 AM
713	E5	Aug 27, 2007 11:38 AM
714	17	Aug 27, 2007 11:35 AM
715	C-3	Aug 27, 2007 11:35 AM
716	6	Aug 27, 2007 11:23 AM
717	05	Aug 27, 2007 10:39 AM
718	92	Aug 27, 2007 10:11 AM
719	c3	Aug 27, 2007 10:03 AM
720	29	Aug 27, 2007 9:56 AM
721	31	Aug 27, 2007 9:29 AM
722	09	Aug 27, 2007 9:27 AM
723	C9	Aug 27, 2007 9:03 AM
724	00	Aug 27, 2007 9:01 AM
725	00	Aug 27, 2007 8:57 AM
726	E7	Aug 27, 2007 8:49 AM
727	91	Aug 27, 2007 8:43 AM
728	57	Aug 27, 2007 8:39 AM
729	C2	Aug 26, 2007 1:29 PM

Page 2, Q5. What is your unit number?

730	55	Aug 26, 2007 12:11 PM
731	C3	Aug 25, 2007 9:17 PM
732	90	Aug 25, 2007 9:13 PM
733	72	Aug 25, 2007 5:08 PM
734	10	Aug 25, 2007 4:52 PM
735	71	Aug 25, 2007 1:43 PM
736	11	Aug 25, 2007 1:15 PM
737	56	Aug 25, 2007 12:55 PM
738	A8	Aug 25, 2007 12:39 PM
739	34	Aug 25, 2007 10:02 AM
740	90	Aug 24, 2007 7:49 PM
741	36	Aug 24, 2007 6:15 PM
742	E0	Aug 24, 2007 5:58 PM
743	59	Aug 24, 2007 5:35 PM
744	C-1	Aug 24, 2007 5:19 PM
745	23	Aug 24, 2007 5:06 PM
746	L0	Aug 24, 2007 4:58 PM
747	36	Aug 24, 2007 2:52 PM
748	D0	Aug 24, 2007 2:40 PM
749	06	Aug 24, 2007 2:20 PM
750	G8	Aug 24, 2007 2:16 PM
751	E4	Aug 24, 2007 2:14 PM
752	16	Aug 24, 2007 1:35 PM
753	C3	Aug 24, 2007 1:19 PM
754	11	Aug 24, 2007 12:36 PM
755	09	Aug 24, 2007 12:33 PM
756	76	Aug 24, 2007 12:20 PM

Page 2, Q5. What is your unit number?

757	G6	Aug 24, 2007 10:36 AM
758	31	Aug 24, 2007 10:15 AM
759	c1	Aug 24, 2007 9:42 AM
760	10	Aug 24, 2007 9:42 AM
761	F3	Aug 24, 2007 9:18 AM
762	13	Aug 24, 2007 9:04 AM
763	22	Aug 24, 2007 8:44 AM
764	00	Aug 24, 2007 8:42 AM
765	C8	Aug 24, 2007 8:41 AM
766	31	Aug 24, 2007 8:40 AM
767	K2	Aug 24, 2007 8:35 AM
768	10	Aug 24, 2007 8:35 AM
769	L 4	Aug 24, 2007 8:27 AM
770	79	Aug 24, 2007 7:53 AM
771	I3	Aug 24, 2007 7:49 AM
772	C0	Aug 24, 2007 6:12 AM
773	91	Aug 23, 2007 10:55 PM
774	51	Aug 23, 2007 9:51 PM
775	98	Aug 23, 2007 9:45 PM
776	C5	Aug 23, 2007 6:35 PM
777	36	Aug 23, 2007 5:20 PM
778	99	Aug 23, 2007 4:54 PM
779	L0	Aug 23, 2007 4:49 PM
780	DO	Aug 23, 2007 4:22 PM
781	36	Aug 23, 2007 4:16 PM
782	9	Aug 23, 2007 4:13 PM
783	Q4	Aug 23, 2007 3:42 PM

Page 2, Q5. What is your unit number?

784	75	Aug 23, 2007 3:41 PM
785	28	Aug 23, 2007 3:38 PM
786	06	Aug 23, 2007 3:22 PM
787	04	Aug 23, 2007 3:21 PM
788	31	Aug 23, 2007 3:18 PM
789	17	Aug 23, 2007 3:15 PM
790	F-8	Aug 23, 2007 2:51 PM
791	75	Aug 23, 2007 2:49 PM
792	C2	Aug 23, 2007 2:09 PM
793	07	Aug 23, 2007 2:08 PM
794	13	Aug 23, 2007 1:54 PM
795	K6	Aug 23, 2007 1:48 PM
796	56	Aug 23, 2007 1:34 PM
797	90	Aug 23, 2007 1:27 PM
798	01	Aug 23, 2007 1:15 PM
799	68	Aug 23, 2007 1:04 PM
800	04	Aug 23, 2007 12:32 PM
801	86	Aug 23, 2007 12:18 PM
802	L1	Aug 23, 2007 12:16 PM
803	C5	Aug 23, 2007 12:05 PM
804	H0	Aug 23, 2007 11:58 AM
805	L4	Aug 23, 2007 11:40 AM
806	0A	Aug 23, 2007 11:40 AM
807	28	Aug 23, 2007 11:34 AM
808	26	Aug 23, 2007 11:24 AM
809	36	Aug 23, 2007 11:17 AM
810	17	Aug 23, 2007 11:13 AM

Page 2, Q5. What is your unit number?

811	F1	Aug 23, 2007 11:03 AM
812	25	Aug 23, 2007 11:01 AM
813	38	Aug 23, 2007 11:00 AM
814	D3	Aug 23, 2007 10:42 AM
815	93	Aug 23, 2007 10:39 AM
816	C4	Aug 23, 2007 10:37 AM
817	Q0	Aug 23, 2007 10:20 AM
818	29	Aug 23, 2007 10:20 AM
819	01	Aug 23, 2007 10:17 AM
820	E-4	Aug 23, 2007 10:09 AM
821	39	Aug 23, 2007 9:59 AM
822	A-6	Aug 23, 2007 9:56 AM
823	C1	Aug 23, 2007 9:56 AM
824	A6	Aug 23, 2007 9:55 AM
825	I1	Aug 23, 2007 9:51 AM
826	60	Aug 23, 2007 9:46 AM
827	E5	Aug 23, 2007 9:45 AM
828	C2	Aug 23, 2007 9:45 AM
829	L5	Aug 23, 2007 9:44 AM
830	08	Aug 23, 2007 9:31 AM
831	35	Aug 23, 2007 9:24 AM
832	C1	Aug 23, 2007 9:22 AM
833	m3	Aug 23, 2007 9:22 AM
834	08	Aug 23, 2007 9:21 AM
835	10	Aug 23, 2007 9:19 AM
836	15	Aug 23, 2007 9:19 AM
837	23	Aug 23, 2007 9:16 AM

Page 2, Q5. What is your unit number?

838	42	Aug 23, 2007 9:15 AM
839	K6	Aug 23, 2007 9:15 AM
840	12	Aug 23, 2007 9:04 AM
841	37	Aug 23, 2007 9:01 AM
842	77	Aug 23, 2007 8:59 AM
843	4	Aug 23, 2007 8:58 AM
844	83	Aug 23, 2007 8:55 AM
845	13	Aug 23, 2007 8:51 AM
846	25	Aug 23, 2007 8:44 AM
847	55	Aug 23, 2007 8:43 AM
848	37	Aug 23, 2007 8:42 AM
849	88	Aug 23, 2007 8:36 AM
850	28	Aug 23, 2007 8:32 AM
851	f0	Aug 23, 2007 8:31 AM
852	89	Aug 23, 2007 8:28 AM
853	278-5	Aug 23, 2007 8:27 AM
854	26	Aug 23, 2007 8:16 AM
855	55	Aug 23, 2007 8:16 AM
856	07	Aug 23, 2007 7:53 AM
857	C3	Aug 23, 2007 7:36 AM
858	60	Aug 23, 2007 6:50 AM
859	28	Aug 22, 2007 11:09 PM
860	E-1	Aug 22, 2007 10:50 PM
861	A8	Aug 22, 2007 9:49 PM
862	66	Aug 22, 2007 9:25 PM
863	98	Aug 22, 2007 8:53 PM
864	56	Aug 22, 2007 8:03 PM

Page 2, Q5. What is your unit number?

865	87	Aug 22, 2007 7:01 PM
866	26	Aug 22, 2007 6:54 PM
867	c2	Aug 22, 2007 6:38 PM
868	C0	Aug 22, 2007 6:11 PM
869	c7	Aug 22, 2007 6:02 PM
870	C2	Aug 22, 2007 5:35 PM
871	35	Aug 22, 2007 5:34 PM
872	19	Aug 22, 2007 5:16 PM
873	15	Aug 22, 2007 5:14 PM
874	C4	Aug 22, 2007 5:13 PM
875	61	Aug 22, 2007 5:03 PM
876	26	Aug 22, 2007 5:01 PM
877	D6	Aug 22, 2007 4:46 PM
878	06	Aug 22, 2007 4:43 PM
879	A3	Aug 22, 2007 4:39 PM
880	01	Aug 22, 2007 4:33 PM
881	91	Aug 22, 2007 4:25 PM
882	82	Aug 22, 2007 4:18 PM
883	99	Aug 22, 2007 4:12 PM
884	96	Aug 22, 2007 4:08 PM
885	C9	Aug 22, 2007 4:06 PM
886	A7	Aug 22, 2007 3:53 PM
887	52	Aug 22, 2007 3:47 PM
888	36	Aug 22, 2007 3:46 PM
889	l0	Aug 22, 2007 3:43 PM
890	C2	Aug 22, 2007 3:38 PM
891	36	Aug 22, 2007 3:34 PM

Page 2, Q5. What is your unit number?

892	91	Aug 22, 2007 3:27 PM
893	I5	Aug 22, 2007 3:22 PM
894	K3	Aug 22, 2007 3:20 PM
895	93	Aug 22, 2007 3:15 PM
896	39	Aug 22, 2007 3:09 PM
897	01	Aug 22, 2007 3:04 PM
898	52	Aug 22, 2007 2:57 PM
899	05	Aug 22, 2007 2:56 PM
900	20	Aug 22, 2007 2:49 PM
901	E8	Aug 22, 2007 2:33 PM
902	00	Aug 22, 2007 2:29 PM
903	64	Aug 22, 2007 2:26 PM
904	98	Aug 22, 2007 2:25 PM
905	28	Aug 22, 2007 2:24 PM
906	02	Aug 22, 2007 2:19 PM
907	55	Aug 22, 2007 2:17 PM
908	04	Aug 22, 2007 2:17 PM
909	23	Aug 22, 2007 2:14 PM
910	9	Aug 22, 2007 2:09 PM
911	C0	Aug 22, 2007 2:03 PM
912	92	Aug 22, 2007 1:50 PM
913	Q-1	Aug 22, 2007 1:46 PM
914	79	Aug 22, 2007 1:46 PM
915	04	Aug 22, 2007 1:44 PM
916	c-9	Aug 22, 2007 1:43 PM
917	50	Aug 22, 2007 1:39 PM
918	02	Aug 22, 2007 1:38 PM

Page 2, Q5. What is your unit number?

919	11	Aug 22, 2007 1:37 PM
920	K3	Aug 22, 2007 1:35 PM
921	A4	Aug 22, 2007 1:31 PM
922	62	Aug 22, 2007 1:26 PM
923	11	Aug 22, 2007 1:19 PM
924	22	Aug 22, 2007 1:19 PM
925	10	Aug 22, 2007 1:15 PM
926	92	Aug 22, 2007 1:12 PM
927	C5	Aug 22, 2007 1:10 PM
928	53	Aug 22, 2007 1:09 PM
929	30	Aug 22, 2007 1:08 PM
930	Unit K 6	Aug 22, 2007 1:07 PM
931	61	Aug 22, 2007 1:03 PM
932	F1	Aug 22, 2007 12:57 PM
933	40	Aug 22, 2007 12:55 PM
934	C5	Aug 22, 2007 12:50 PM
935	62	Aug 22, 2007 12:48 PM
936	f7	Aug 22, 2007 12:48 PM
937	L-1	Aug 22, 2007 12:41 PM
938	55	Aug 22, 2007 12:34 PM
939	10	Aug 22, 2007 12:34 PM
940	22	Aug 22, 2007 12:33 PM
941	C4	Aug 22, 2007 12:30 PM
942	C3	Aug 22, 2007 12:30 PM
943	20	Aug 22, 2007 12:30 PM
944	C8	Aug 22, 2007 12:29 PM
945	43	Aug 22, 2007 12:26 PM

Page 2, Q5. What is your unit number?

946	12	Aug 22, 2007 12:23 PM
947	57	Aug 22, 2007 12:21 PM
948	L1	Aug 22, 2007 12:16 PM
949	22	Aug 22, 2007 12:15 PM
950	unit 49	Aug 22, 2007 12:14 PM
951	00	Aug 22, 2007 12:12 PM
952	90	Aug 22, 2007 12:10 PM
953	96	Aug 22, 2007 11:58 AM
954	44	Aug 22, 2007 11:54 AM
955	C0	Aug 22, 2007 11:54 AM
956	38	Aug 22, 2007 11:51 AM
957	43	Aug 22, 2007 11:51 AM
958	B1	Aug 22, 2007 11:50 AM
959	59	Aug 22, 2007 11:46 AM
960	K7	Aug 22, 2007 11:43 AM
961	N0	Aug 22, 2007 11:41 AM
962	L0	Aug 22, 2007 11:40 AM
963	94	Aug 22, 2007 11:39 AM
964	08	Aug 22, 2007 11:36 AM
965	L5	Aug 22, 2007 11:30 AM
966	DO	Aug 22, 2007 11:28 AM
967	37	Aug 22, 2007 11:27 AM
968	07	Aug 22, 2007 11:26 AM
969	96	Aug 22, 2007 11:25 AM
970	10	Aug 22, 2007 11:24 AM
971	18	Aug 22, 2007 11:23 AM
972	C8	Aug 22, 2007 11:23 AM

Page 2, Q5. What is your unit number?

973	67	Aug 22, 2007 11:22 AM
974	95	Aug 22, 2007 11:22 AM
975	80	Aug 22, 2007 11:22 AM
976	c7	Aug 22, 2007 11:19 AM
977	07	Aug 22, 2007 11:16 AM
978	10	Aug 22, 2007 11:16 AM
979	94	Aug 22, 2007 11:16 AM
980	93	Aug 22, 2007 11:15 AM
981	c7	Aug 22, 2007 11:15 AM
982	32	Aug 22, 2007 11:15 AM
983	36	Aug 22, 2007 11:13 AM
984	15	Aug 22, 2007 11:10 AM
985	65	Aug 22, 2007 11:09 AM
986	0J	Aug 22, 2007 11:08 AM
987	17	Aug 22, 2007 11:06 AM
988	38	Aug 22, 2007 11:05 AM
989	09	Aug 22, 2007 11:01 AM
990	90	Aug 22, 2007 11:01 AM
991	D9	Aug 22, 2007 11:00 AM
992	05	Aug 22, 2007 10:57 AM
993	93	Aug 22, 2007 10:55 AM
994	90	Aug 22, 2007 10:54 AM
995	99	Aug 22, 2007 10:46 AM
996	C7	Aug 22, 2007 10:45 AM
997	#22	Aug 22, 2007 10:45 AM
998	85	Aug 22, 2007 10:44 AM
999	2	Aug 22, 2007 10:36 AM

Page 2, Q5. What is your unit number?

1000	16	Aug 22, 2007 10:36 AM
1001	16	Aug 22, 2007 10:34 AM
1002	30	Aug 22, 2007 10:33 AM
1003	41	Aug 22, 2007 10:28 AM
1004	04	Aug 22, 2007 10:27 AM
1005	A1	Aug 22, 2007 10:26 AM
1006	03	Aug 22, 2007 10:24 AM
1007	c3	Aug 22, 2007 10:23 AM
1008	05	Aug 22, 2007 10:23 AM
1009	4099634772	Aug 22, 2007 10:22 AM
1010	01	Aug 22, 2007 10:21 AM
1011	I-4	Aug 22, 2007 10:18 AM
1012	17	Aug 22, 2007 10:14 AM
1013	10	Aug 22, 2007 10:13 AM
1014	31	Aug 22, 2007 10:12 AM
1015	24	Aug 22, 2007 10:11 AM
1016	48	Aug 22, 2007 10:08 AM
1017	06	Aug 22, 2007 10:08 AM
1018	70	Aug 22, 2007 10:06 AM
1019	85	Aug 22, 2007 10:06 AM
1020	14	Aug 22, 2007 10:06 AM
1021	93	Aug 22, 2007 10:05 AM
1022	4	Aug 22, 2007 10:04 AM
1023	00	Aug 22, 2007 9:59 AM
1024	61	Aug 22, 2007 9:59 AM
1025	35	Aug 22, 2007 9:58 AM
1026	32	Aug 22, 2007 9:57 AM

Page 2, Q5. What is your unit number?

1027	I - 2	Aug 22, 2007 9:57 AM
1028	40	Aug 22, 2007 9:56 AM
1029	04	Aug 22, 2007 9:53 AM
1030	3	Aug 22, 2007 9:53 AM
1031	10	Aug 22, 2007 9:53 AM
1032	02	Aug 22, 2007 9:52 AM
1033	C3	Aug 22, 2007 9:51 AM
1034	03	Aug 22, 2007 9:50 AM
1035	14	Aug 22, 2007 9:50 AM
1036	A0	Aug 22, 2007 9:47 AM
1037	00	Aug 22, 2007 9:47 AM
1038	63	Aug 22, 2007 9:44 AM
1039	21	Aug 22, 2007 9:44 AM
1040	09	Aug 22, 2007 9:39 AM
1041	59	Aug 22, 2007 9:36 AM
1042	11	Aug 22, 2007 9:35 AM
1043	C0	Aug 22, 2007 9:34 AM
1044	01	Aug 22, 2007 9:33 AM
1045	12	Aug 22, 2007 9:33 AM
1046	10	Aug 22, 2007 9:33 AM
1047	4	Aug 22, 2007 9:29 AM
1048	14	Aug 22, 2007 9:28 AM
1049	92	Aug 22, 2007 9:27 AM
1050	01	Aug 22, 2007 9:27 AM
1051	28	Aug 22, 2007 9:26 AM
1052	07	Aug 22, 2007 9:25 AM
1053	19	Aug 22, 2007 9:22 AM

Page 2, Q5. What is your unit number?

1054	84	Aug 22, 2007 9:21 AM
1055	25	Aug 22, 2007 9:21 AM
1056	L1	Aug 22, 2007 9:17 AM
1057	F2	Aug 22, 2007 9:16 AM
1058	72	Aug 22, 2007 9:16 AM
1059	99	Aug 22, 2007 9:15 AM
1060	86	Aug 22, 2007 9:15 AM
1061	E1	Aug 22, 2007 9:15 AM
1062	0m	Aug 22, 2007 9:15 AM
1063	06	Aug 22, 2007 9:15 AM
1064	92	Aug 22, 2007 9:10 AM
1065	31	Aug 22, 2007 9:10 AM
1066	c5	Aug 22, 2007 9:09 AM
1067	13	Aug 22, 2007 9:09 AM
1068	22	Aug 22, 2007 9:08 AM
1069	00	Aug 22, 2007 9:08 AM
1070	C8	Aug 22, 2007 9:08 AM
1071	31	Aug 22, 2007 9:07 AM
1072	04	Aug 22, 2007 9:05 AM
1073	12	Aug 22, 2007 9:04 AM
1074	00	Aug 22, 2007 9:02 AM
1075	27	Aug 22, 2007 9:01 AM
1076	12	Aug 22, 2007 9:01 AM
1077	E5	Aug 22, 2007 9:00 AM
1078	91	Aug 22, 2007 8:57 AM
1079	b-1	Aug 22, 2007 8:57 AM
1080	AO	Aug 22, 2007 8:57 AM

Page 2, Q5. What is your unit number?

1081	01	Aug 22, 2007 8:57 AM
1082	A-5	Aug 22, 2007 8:56 AM
1083	Do not have one currently. I am the Law Enforcement Liaison who oversees the Special Investigator Program housed in region 11, but assigned to State Office.	Aug 22, 2007 8:54 AM
1084	00	Aug 22, 2007 8:53 AM
1085	98	Aug 22, 2007 8:53 AM
1086	L4	Aug 22, 2007 8:51 AM
1087	22	Aug 22, 2007 8:51 AM
1088	40	Aug 22, 2007 8:51 AM
1089	lo	Aug 22, 2007 8:51 AM
1090	95	Aug 22, 2007 8:50 AM
1091	C9	Aug 22, 2007 8:49 AM
1092	K7	Aug 22, 2007 8:48 AM
1093	95	Aug 22, 2007 8:48 AM
1094	64	Aug 22, 2007 8:47 AM
1095	06	Aug 22, 2007 8:47 AM
1096	04	Aug 22, 2007 8:46 AM
1097	94	Aug 22, 2007 8:46 AM
1098	l1	Aug 22, 2007 8:45 AM
1099	00	Aug 22, 2007 8:45 AM
1100	K4	Aug 22, 2007 8:44 AM
1101	50	Aug 22, 2007 8:43 AM
1102	c2	Aug 22, 2007 8:43 AM
1103	l0	Aug 22, 2007 8:43 AM
1104	14	Aug 22, 2007 8:43 AM
1105	13	Aug 22, 2007 8:42 AM
1106	02	Aug 22, 2007 8:42 AM
1107	91	Aug 22, 2007 8:41 AM

Page 2, Q5. What is your unit number?

1108	81	Aug 22, 2007 8:40 AM
1109	27	Aug 22, 2007 8:39 AM
1110	B1	Aug 22, 2007 8:39 AM
1111	c7	Aug 22, 2007 8:39 AM
1112	96	Aug 22, 2007 8:39 AM
1113	CO	Aug 22, 2007 8:39 AM
1114	D0	Aug 22, 2007 8:39 AM
1115	C1	Aug 22, 2007 8:36 AM
1116	16	Aug 22, 2007 8:35 AM
1117	67	Aug 22, 2007 8:35 AM
1118	07	Aug 22, 2007 8:34 AM
1119	30	Aug 22, 2007 8:30 AM
1120	D0	Aug 22, 2007 8:29 AM
1121	Unit 97	Aug 22, 2007 8:29 AM
1122	15	Aug 22, 2007 8:29 AM
1123	10	Aug 22, 2007 8:29 AM
1124	04	Aug 22, 2007 8:28 AM
1125	A-2	Aug 22, 2007 8:28 AM
1126	A0	Aug 22, 2007 8:27 AM
1127	C3	Aug 22, 2007 8:27 AM
1128	17	Aug 22, 2007 8:26 AM
1129	68	Aug 22, 2007 8:26 AM
1130	40	Aug 22, 2007 8:26 AM
1131	87	Aug 22, 2007 8:25 AM
1132	I0	Aug 22, 2007 8:24 AM
1133	22	Aug 22, 2007 8:24 AM
1134	51	Aug 22, 2007 8:24 AM

Page 2, Q5. What is your unit number?

1135	A2	Aug 22, 2007 8:23 AM
1136	92	Aug 22, 2007 8:23 AM
1137	10	Aug 22, 2007 8:23 AM
1138	G-7	Aug 22, 2007 8:23 AM
1139	05	Aug 22, 2007 8:23 AM
1140	C5	Aug 22, 2007 8:22 AM
1141	78	Aug 22, 2007 8:22 AM
1142	E5	Aug 22, 2007 8:22 AM
1143	92	Aug 22, 2007 8:21 AM
1144	03	Aug 22, 2007 8:20 AM
1145	29	Aug 22, 2007 8:20 AM
1146	03	Aug 22, 2007 8:20 AM
1147	68	Aug 22, 2007 8:20 AM
1148	c2	Aug 22, 2007 8:19 AM
1149	18	Aug 22, 2007 8:18 AM
1150	01	Aug 22, 2007 8:17 AM
1151	10	Aug 22, 2007 8:15 AM
1152	f6	Aug 22, 2007 8:15 AM
1153	82	Aug 22, 2007 8:15 AM
1154	91	Aug 22, 2007 8:15 AM
1155	00	Aug 22, 2007 8:14 AM
1156	13	Aug 22, 2007 8:14 AM
1157	23	Aug 22, 2007 8:14 AM
1158	l1	Aug 22, 2007 8:14 AM
1159	12	Aug 22, 2007 8:10 AM
1160	13	Aug 22, 2007 8:10 AM
1161	11	Aug 22, 2007 8:10 AM

Page 2, Q5. What is your unit number?

1162	40	Aug 22, 2007 8:09 AM
1163	32	Aug 22, 2007 8:09 AM
1164	26	Aug 22, 2007 8:09 AM
1165	90	Aug 22, 2007 8:07 AM
1166	A0	Aug 22, 2007 8:02 AM
1167	29	Aug 22, 2007 8:00 AM
1168	B-2	Aug 22, 2007 7:57 AM
1169	61	Aug 22, 2007 7:56 AM
1170	94	Aug 22, 2007 7:55 AM
1171	C2	Aug 22, 2007 7:55 AM
1172	H0	Aug 22, 2007 7:51 AM
1173	52	Aug 22, 2007 7:51 AM
1174	A5	Aug 22, 2007 7:49 AM
1175	65	Aug 22, 2007 7:49 AM
1176	CO	Aug 22, 2007 7:46 AM
1177	61	Aug 22, 2007 7:45 AM
1178	10	Aug 22, 2007 7:42 AM
1179	91	Aug 22, 2007 7:41 AM
1180	91	Aug 22, 2007 7:31 AM
1181	94	Aug 22, 2007 7:31 AM
1182	72	Aug 22, 2007 7:30 AM
1183	95	Aug 22, 2007 7:24 AM
1184	94	Aug 22, 2007 7:19 AM
1185	39	Aug 22, 2007 7:18 AM
1186	D4	Aug 22, 2007 7:16 AM
1187	19	Aug 22, 2007 7:04 AM
1188	12	Aug 22, 2007 6:51 AM

Page 2, Q5. What is your unit number?

1189	32	Aug 22, 2007 6:15 AM
1190	d 7	Aug 22, 2007 6:10 AM
1191	C-4	Aug 22, 2007 6:07 AM
1192	B1	Aug 22, 2007 2:24 AM
1193	96	Aug 21, 2007 11:58 PM
1194	07	Aug 21, 2007 11:21 PM
1195	2	Aug 21, 2007 11:09 PM
1196	34	Aug 21, 2007 11:02 PM
1197	28	Aug 21, 2007 10:38 PM
1198	7	Aug 21, 2007 10:38 PM
1199	99	Aug 21, 2007 10:36 PM
1200	b0	Aug 21, 2007 10:36 PM
1201	53	Aug 21, 2007 10:27 PM
1202	10	Aug 21, 2007 10:24 PM
1203	98	Aug 21, 2007 10:14 PM
1204	Q0	Aug 21, 2007 10:08 PM
1205	09	Aug 21, 2007 10:01 PM
1206	02	Aug 21, 2007 10:01 PM
1207	A2	Aug 21, 2007 9:53 PM
1208	0N	Aug 21, 2007 9:51 PM
1209	80	Aug 21, 2007 9:48 PM
1210	29	Aug 21, 2007 9:20 PM
1211	10	Aug 21, 2007 9:08 PM
1212	K-3	Aug 21, 2007 8:47 PM
1213	52	Aug 21, 2007 8:40 PM
1214	61	Aug 21, 2007 8:28 PM
1215	96	Aug 21, 2007 8:09 PM

Page 2, Q5. What is your unit number?

1216	c3	Aug 21, 2007 8:00 PM
1217	00	Aug 21, 2007 8:00 PM
1218	12	Aug 21, 2007 7:57 PM
1219	91	Aug 21, 2007 7:34 PM
1220	69	Aug 21, 2007 7:23 PM
1221	21	Aug 21, 2007 7:15 PM
1222	29	Aug 21, 2007 7:08 PM
1223	11	Aug 21, 2007 7:02 PM
1224	84	Aug 21, 2007 7:01 PM
1225	A5	Aug 21, 2007 6:59 PM
1226	DO	Aug 21, 2007 6:48 PM
1227	22	Aug 21, 2007 6:43 PM
1228	6	Aug 21, 2007 6:43 PM
1229	29	Aug 21, 2007 6:29 PM
1230	08	Aug 21, 2007 6:25 PM
1231	37	Aug 21, 2007 6:23 PM
1232	23	Aug 21, 2007 6:20 PM
1233	A0	Aug 21, 2007 6:11 PM
1234	33	Aug 21, 2007 6:06 PM
1235	C1	Aug 21, 2007 6:05 PM
1236	07	Aug 21, 2007 6:00 PM
1237	C0	Aug 21, 2007 5:55 PM
1238	77	Aug 21, 2007 5:53 PM
1239	K2	Aug 21, 2007 5:53 PM
1240	43	Aug 21, 2007 5:50 PM
1241	C5	Aug 21, 2007 5:46 PM
1242	10	Aug 21, 2007 5:46 PM

Page 2, Q5. What is your unit number?

1243	K0	Aug 21, 2007 5:45 PM
1244	22	Aug 21, 2007 5:42 PM
1245	92	Aug 21, 2007 5:40 PM
1246	97	Aug 21, 2007 5:40 PM
1247	28	Aug 21, 2007 5:39 PM
1248	10	Aug 21, 2007 5:32 PM
1249	17	Aug 21, 2007 5:31 PM
1250	03	Aug 21, 2007 5:28 PM
1251	10	Aug 21, 2007 5:27 PM
1252	15	Aug 21, 2007 5:27 PM
1253	02	Aug 21, 2007 5:26 PM
1254	58	Aug 21, 2007 5:24 PM
1255	67	Aug 21, 2007 5:23 PM
1256	48	Aug 21, 2007 5:22 PM
1257	C8	Aug 21, 2007 5:20 PM
1258	A0	Aug 21, 2007 5:20 PM
1259	E2	Aug 21, 2007 5:19 PM
1260	03	Aug 21, 2007 5:16 PM
1261	C4	Aug 21, 2007 5:14 PM
1262	12	Aug 21, 2007 5:13 PM
1263	04	Aug 21, 2007 5:12 PM
1264	22	Aug 21, 2007 5:11 PM
1265	76	Aug 21, 2007 5:11 PM
1266	E0	Aug 21, 2007 5:10 PM
1267	55	Aug 21, 2007 5:10 PM
1268	62	Aug 21, 2007 5:08 PM
1269	92	Aug 21, 2007 5:06 PM

Page 2, Q5. What is your unit number?

1270	A5	Aug 21, 2007 5:05 PM
1271	93	Aug 21, 2007 5:01 PM
1272	17	Aug 21, 2007 5:01 PM
1273	11	Aug 21, 2007 5:01 PM
1274	26	Aug 21, 2007 5:01 PM
1275	17	Aug 21, 2007 5:01 PM
1276	00	Aug 21, 2007 5:01 PM
1277	26	Aug 21, 2007 5:00 PM
1278	3	Aug 21, 2007 4:59 PM
1279	D0	Aug 21, 2007 4:59 PM
1280	27	Aug 21, 2007 4:57 PM
1281	22	Aug 21, 2007 4:56 PM
1282	22	Aug 21, 2007 4:56 PM
1283	10	Aug 21, 2007 4:55 PM
1284	24	Aug 21, 2007 4:55 PM
1285	14	Aug 21, 2007 4:54 PM
1286	G1	Aug 21, 2007 4:54 PM
1287	C2	Aug 21, 2007 4:53 PM
1288	30	Aug 21, 2007 4:52 PM
1289	B0	Aug 21, 2007 4:50 PM
1290	L1	Aug 21, 2007 4:49 PM
1291	88	Aug 21, 2007 4:48 PM
1292	98	Aug 21, 2007 4:48 PM
1293	F2	Aug 21, 2007 4:47 PM
1294	D5	Aug 21, 2007 4:47 PM
1295	12	Aug 21, 2007 4:46 PM
1296	I2	Aug 21, 2007 4:46 PM

Page 2, Q5. What is your unit number?

1297	82	Aug 21, 2007 4:45 PM
1298	l0	Aug 21, 2007 4:45 PM
1299	00	Aug 21, 2007 4:45 PM
1300	22	Aug 21, 2007 4:44 PM
1301	C2	Aug 21, 2007 4:43 PM
1302	k1	Aug 21, 2007 4:43 PM
1303	01	Aug 21, 2007 4:43 PM
1304	11	Aug 21, 2007 4:42 PM
1305	04	Aug 21, 2007 4:42 PM
1306	19	Aug 21, 2007 4:41 PM
1307	37	Aug 21, 2007 4:41 PM
1308	09	Aug 21, 2007 4:41 PM
1309	15	Aug 21, 2007 4:40 PM
1310	A-9	Aug 21, 2007 4:40 PM
1311	M5	Aug 21, 2007 4:40 PM
1312	58	Aug 21, 2007 4:39 PM
1313	C5	Aug 21, 2007 4:39 PM
1314	08	Aug 21, 2007 4:39 PM
1315	K4	Aug 21, 2007 4:39 PM
1316	64	Aug 21, 2007 4:38 PM
1317	E8	Aug 21, 2007 4:38 PM
1318	22	Aug 21, 2007 4:38 PM
1319	911	Aug 21, 2007 4:38 PM
1320	A0	Aug 21, 2007 4:38 PM
1321	16	Aug 21, 2007 4:37 PM
1322	K3	Aug 21, 2007 4:37 PM
1323	D4	Aug 21, 2007 4:37 PM

Page 2, Q5. What is your unit number?

1324	05	Aug 21, 2007 4:36 PM
1325	28	Aug 21, 2007 4:36 PM
1326	61	Aug 21, 2007 4:35 PM
1327	01	Aug 21, 2007 4:35 PM
1328	H1	Aug 21, 2007 4:35 PM
1329	E9	Aug 21, 2007 4:35 PM
1330	34	Aug 21, 2007 4:34 PM
1331	24	Aug 21, 2007 4:34 PM
1332	30	Aug 21, 2007 4:34 PM
1333	C-3	Aug 21, 2007 4:34 PM
1334	K1	Aug 21, 2007 4:34 PM
1335	91	Aug 21, 2007 4:33 PM
1336	38	Aug 21, 2007 4:33 PM
1337	L1	Aug 21, 2007 4:33 PM
1338	38	Aug 21, 2007 4:32 PM
1339	12	Aug 21, 2007 4:32 PM
1340	28	Aug 21, 2007 4:32 PM
1341	92	Aug 21, 2007 4:31 PM
1342	F1	Aug 21, 2007 4:31 PM
1343	13	Aug 21, 2007 4:31 PM
1344	12	Aug 21, 2007 4:31 PM
1345	29	Aug 21, 2007 4:30 PM
1346	61	Aug 21, 2007 4:29 PM
1347	C7	Aug 21, 2007 4:29 PM
1348	37	Aug 21, 2007 4:29 PM
1349	03	Aug 21, 2007 4:29 PM
1350	15	Aug 21, 2007 4:28 PM

Page 2, Q5. What is your unit number?

1351	c9	Aug 21, 2007 4:28 PM
1352	14	Aug 21, 2007 4:27 PM
1353	A3	Aug 21, 2007 4:27 PM
1354	18	Aug 21, 2007 4:27 PM
1355	C-1	Aug 21, 2007 4:27 PM
1356	11	Aug 21, 2007 4:27 PM
1357	25	Aug 21, 2007 4:27 PM
1358	29	Aug 21, 2007 4:27 PM
1359	C1	Aug 21, 2007 4:26 PM
1360	C3	Aug 21, 2007 4:26 PM
1361	10	Aug 21, 2007 4:26 PM
1362	D9	Aug 21, 2007 4:26 PM
1363	00	Aug 21, 2007 4:26 PM
1364	04	Aug 21, 2007 4:25 PM
1365	08	Aug 21, 2007 4:25 PM
1366	d6	Aug 21, 2007 4:25 PM
1367	30	Aug 21, 2007 4:25 PM
1368	12	Aug 21, 2007 4:25 PM
1369	02	Aug 21, 2007 4:25 PM
1370	20	Aug 21, 2007 4:24 PM
1371	95	Aug 21, 2007 4:24 PM
1372	C1	Aug 21, 2007 4:24 PM
1373	12	Aug 21, 2007 4:24 PM
1374	39	Aug 21, 2007 4:23 PM
1375	C3	Aug 21, 2007 4:23 PM
1376	50	Aug 21, 2007 4:23 PM
1377	64	Aug 21, 2007 4:23 PM

Page 2, Q5. What is your unit number?

1378	G2	Aug 21, 2007 4:23 PM
1379	02	Aug 21, 2007 4:22 PM
1380	56	Aug 21, 2007 4:22 PM
1381	26	Aug 21, 2007 4:22 PM
1382	K0	Aug 21, 2007 4:22 PM
1383	73	Aug 21, 2007 4:21 PM
1384	30	Aug 21, 2007 4:21 PM
1385	A5	Aug 21, 2007 4:21 PM
1386	F2	Aug 21, 2007 4:21 PM
1387	90	Aug 21, 2007 4:21 PM
1388	2	Aug 21, 2007 4:21 PM
1389	92	Aug 21, 2007 4:21 PM
1390	30	Aug 21, 2007 4:21 PM
1391	00	Aug 21, 2007 4:21 PM
1392	10	Aug 21, 2007 4:20 PM
1393	00	Aug 21, 2007 4:19 PM
1394	F3	Aug 21, 2007 4:19 PM
1395	32	Aug 21, 2007 4:18 PM
1396	E5	Aug 21, 2007 4:17 PM
1397	14	Aug 21, 2007 4:17 PM
1398	o1	Aug 21, 2007 4:16 PM
1399	10	Aug 21, 2007 4:16 PM
1400	002	Aug 21, 2007 4:16 PM
1401	CO	Aug 21, 2007 4:16 PM
1402	6	Aug 21, 2007 4:16 PM
1403	K3	Aug 21, 2007 4:15 PM
1404	19	Aug 21, 2007 4:14 PM

Page 2, Q5. What is your unit number?

1405	95	Aug 21, 2007 4:14 PM
1406	99	Aug 21, 2007 4:14 PM
1407	47	Aug 21, 2007 4:14 PM
1408	59	Aug 21, 2007 4:14 PM
1409	19	Aug 21, 2007 4:14 PM
1410	43	Aug 21, 2007 4:13 PM
1411	0P	Aug 21, 2007 4:12 PM
1412	D7	Aug 21, 2007 4:12 PM
1413	L5	Aug 21, 2007 4:12 PM
1414	92	Aug 21, 2007 4:11 PM
1415	91	Aug 21, 2007 4:11 PM
1416	61	Aug 21, 2007 4:10 PM
1417	96	Aug 21, 2007 4:10 PM
1418	C4	Aug 21, 2007 4:10 PM
1419	46	Aug 21, 2007 4:10 PM
1420	E0	Aug 21, 2007 4:10 PM
1421	I2	Aug 21, 2007 4:10 PM
1422	C2	Aug 21, 2007 4:09 PM
1423	K6	Aug 21, 2007 4:09 PM
1424	80	Aug 21, 2007 4:09 PM
1425	16	Aug 21, 2007 4:09 PM
1426	15	Aug 21, 2007 4:09 PM
1427	21	Aug 21, 2007 4:08 PM
1428	16	Aug 21, 2007 4:08 PM
1429	47	Aug 21, 2007 4:08 PM
1430	50	Aug 21, 2007 4:08 PM
1431	A-8	Aug 21, 2007 4:08 PM

Page 2, Q5. What is your unit number?

1432	9	Aug 21, 2007 4:07 PM
1433	12	Aug 21, 2007 4:07 PM
1434	78	Aug 21, 2007 4:07 PM
1435	15	Aug 21, 2007 4:07 PM
1436	29	Aug 21, 2007 4:06 PM
1437	26	Aug 21, 2007 4:05 PM
1438	10	Aug 21, 2007 4:05 PM
1439	21	Aug 21, 2007 4:05 PM
1440	C5	Aug 21, 2007 4:05 PM
1441	37	Aug 21, 2007 4:04 PM
1442	59	Aug 21, 2007 4:04 PM
1443	01	Aug 21, 2007 4:04 PM
1444	A4	Aug 21, 2007 4:04 PM
1445	81	Aug 21, 2007 4:04 PM
1446	47	Aug 21, 2007 4:02 PM
1447	L-8	Aug 21, 2007 4:02 PM
1448	C3	Aug 21, 2007 4:00 PM
1449	9	Aug 21, 2007 4:00 PM
1450	17	Aug 21, 2007 3:59 PM
1451	95	Aug 21, 2007 3:59 PM
1452	03	Aug 21, 2007 3:59 PM
1453	c-2	Aug 21, 2007 3:59 PM
1454	C-2	Aug 21, 2007 3:58 PM
1455	5	Aug 21, 2007 3:58 PM
1456	13	Aug 21, 2007 3:57 PM
1457	1	Aug 21, 2007 3:56 PM
1458	D2	Aug 21, 2007 3:56 PM

Page 2, Q5. What is your unit number?

1459	5	Aug 21, 2007 3:56 PM
1460	96	Aug 21, 2007 3:56 PM
1461	5	Aug 21, 2007 3:55 PM
1462	17	Aug 21, 2007 3:55 PM
1463	20	Aug 21, 2007 3:55 PM
1464	91	Aug 21, 2007 3:54 PM
1465	51	Aug 21, 2007 3:54 PM
1466	E9	Aug 21, 2007 3:54 PM
1467	14	Aug 21, 2007 3:54 PM
1468	I1	Aug 21, 2007 3:54 PM
1469	55	Aug 21, 2007 3:54 PM
1470	05	Aug 21, 2007 3:54 PM
1471	K3	Aug 21, 2007 3:53 PM
1472	94	Aug 21, 2007 3:53 PM
1473	2	Aug 21, 2007 3:53 PM
1474	M6	Aug 21, 2007 3:52 PM
1475	64	Aug 21, 2007 3:52 PM
1476	28	Aug 21, 2007 3:50 PM
1477	11	Aug 21, 2007 3:50 PM
1478	63	Aug 21, 2007 3:48 PM
1479	16	Aug 21, 2007 3:46 PM
1480	91	Aug 21, 2007 3:46 PM
1481	L5	Aug 21, 2007 3:46 PM
1482	03	Aug 21, 2007 3:45 PM
1483	02	Aug 21, 2007 3:45 PM
1484	61	Aug 21, 2007 3:44 PM
1485	27	Aug 21, 2007 3:43 PM

Page 2, Q5. What is your unit number?

1486	G9	Aug 21, 2007 3:43 PM
1487	11	Aug 21, 2007 3:43 PM
1488	A9	Aug 21, 2007 3:43 PM
1489	12	Aug 21, 2007 3:43 PM
1490	C2	Aug 21, 2007 3:42 PM
1491	D4	Aug 21, 2007 3:42 PM
1492	K9	Aug 21, 2007 3:42 PM
1493	F0	Aug 21, 2007 3:42 PM
1494	C3	Aug 21, 2007 3:41 PM
1495	01	Aug 21, 2007 3:41 PM
1496	00	Aug 21, 2007 3:41 PM
1497	E6	Aug 21, 2007 3:41 PM
1498	03	Aug 21, 2007 3:41 PM
1499	10	Aug 21, 2007 3:41 PM
1500	50	Aug 21, 2007 3:40 PM
1501	c4	Aug 21, 2007 3:40 PM
1502	L0	Aug 21, 2007 3:40 PM
1503	38	Aug 21, 2007 3:39 PM
1504	92	Aug 21, 2007 3:39 PM
1505	75	Aug 21, 2007 3:39 PM
1506	D9	Aug 21, 2007 3:39 PM
1507	74	Aug 21, 2007 3:38 PM
1508	14	Aug 21, 2007 3:37 PM
1509	52	Aug 21, 2007 3:37 PM
1510	12	Aug 21, 2007 3:37 PM
1511	74	Aug 21, 2007 3:37 PM
1512	K1	Aug 21, 2007 3:37 PM

Page 2, Q5. What is your unit number?

1513	F1	Aug 21, 2007 3:37 PM
1514	14	Aug 21, 2007 3:36 PM
1515	IO	Aug 21, 2007 3:36 PM
1516	B4	Aug 21, 2007 3:36 PM
1517	15	Aug 21, 2007 3:36 PM
1518	03	Aug 21, 2007 3:35 PM
1519	26	Aug 21, 2007 3:35 PM
1520	79	Aug 21, 2007 3:35 PM
1521	01	Aug 21, 2007 3:34 PM
1522	14	Aug 21, 2007 3:34 PM
1523	a1	Aug 21, 2007 3:34 PM
1524	F1	Aug 21, 2007 3:34 PM
1525	95	Aug 21, 2007 3:33 PM
1526	27	Aug 21, 2007 3:32 PM
1527	31	Aug 21, 2007 3:32 PM
1528	15	Aug 21, 2007 3:32 PM
1529	C7	Aug 21, 2007 3:31 PM
1530	C7	Aug 21, 2007 3:31 PM
1531	06	Aug 21, 2007 3:31 PM
1532	I-3	Aug 21, 2007 3:31 PM
1533	90	Aug 21, 2007 3:31 PM
1534	15	Aug 21, 2007 3:31 PM
1535	10	Aug 21, 2007 3:31 PM
1536	K5	Aug 21, 2007 3:30 PM
1537	13	Aug 21, 2007 3:30 PM
1538	C8	Aug 21, 2007 3:30 PM
1539	37	Aug 21, 2007 3:29 PM

Page 2, Q5. What is your unit number?

1540	26	Aug 21, 2007 3:29 PM
1541	55	Aug 21, 2007 3:27 PM
1542	12	Aug 21, 2007 3:26 PM
1543	A6	Aug 21, 2007 3:26 PM
1544	76	Aug 21, 2007 3:25 PM
1545	90	Aug 21, 2007 3:25 PM
1546	14	Aug 21, 2007 3:25 PM
1547	L8	Aug 21, 2007 3:25 PM
1548	80	Aug 21, 2007 3:24 PM
1549	PDD	Aug 21, 2007 3:24 PM
1550	L3	Aug 21, 2007 3:24 PM
1551	59	Aug 21, 2007 3:23 PM
1552	37	Aug 21, 2007 3:23 PM
1553	03	Aug 21, 2007 3:23 PM
1554	L1	Aug 21, 2007 3:23 PM
1555	10	Aug 21, 2007 3:22 PM
1556	Unit #28	Aug 21, 2007 3:22 PM
1557	12	Aug 21, 2007 3:22 PM
1558	56	Aug 21, 2007 3:21 PM
1559	65	Aug 21, 2007 3:21 PM
1560	23	Aug 21, 2007 3:21 PM
1561	K1	Aug 21, 2007 3:21 PM
1562	12	Aug 21, 2007 3:21 PM
1563	C0	Aug 21, 2007 3:20 PM
1564	C4	Aug 21, 2007 3:20 PM
1565	90	Aug 21, 2007 3:20 PM
1566	06	Aug 21, 2007 3:20 PM

Page 2, Q5. What is your unit number?

1567	93	Aug 21, 2007 3:19 PM
1568	K5	Aug 21, 2007 3:19 PM
1569	12	Aug 21, 2007 3:19 PM
1570	89	Aug 21, 2007 3:19 PM
1571	90	Aug 21, 2007 3:19 PM
1572	511 05	Aug 21, 2007 3:18 PM
1573	A0	Aug 21, 2007 3:18 PM
1574	F8	Aug 21, 2007 3:18 PM
1575	01	Aug 21, 2007 3:18 PM
1576	15	Aug 21, 2007 3:17 PM
1577	01	Aug 21, 2007 3:17 PM
1578	I-3	Aug 21, 2007 3:17 PM
1579	96	Aug 21, 2007 3:17 PM
1580	93	Aug 21, 2007 3:16 PM
1581	F0	Aug 21, 2007 3:16 PM
1582	D0	Aug 21, 2007 3:16 PM
1583	K5	Aug 21, 2007 3:15 PM
1584	83	Aug 21, 2007 3:15 PM
1585	10	Aug 21, 2007 3:15 PM
1586	I3	Aug 21, 2007 3:14 PM
1587	24	Aug 21, 2007 3:14 PM
1588	G4	Aug 21, 2007 3:14 PM
1589	25	Aug 21, 2007 3:13 PM
1590	e6	Aug 21, 2007 3:13 PM
1591	20	Aug 21, 2007 3:12 PM
1592	A!	Aug 21, 2007 3:12 PM
1593	95	Aug 21, 2007 3:12 PM

Page 2, Q5. What is your unit number?

1594	98	Aug 21, 2007 3:10 PM
1595	0P	Aug 21, 2007 3:10 PM
1596	63	Aug 21, 2007 3:08 PM
1597	C5	Aug 21, 2007 3:08 PM
1598	21	Aug 21, 2007 3:08 PM
1599	K3	Aug 21, 2007 3:08 PM
1600	C-1	Aug 21, 2007 3:08 PM
1601	24	Aug 21, 2007 3:07 PM
1602	97	Aug 21, 2007 3:07 PM
1603	15	Aug 21, 2007 3:05 PM
1604	D9	Aug 21, 2007 3:04 PM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

1	it is easier to fax my stuff on my monthly visits as soon as I get back into the office to help get them recorded in a timely manner in impact	Sep 3, 2007 4:31 PM
2	Helps with closing cases faster.	Sep 3, 2007 1:03 AM
3	I use often to maintain my casework.	Sep 1, 2007 2:56 PM
4	I use it every chance I get. IT IS A GREAT TOOL! Especially now that the jobs come back faster.	Aug 31, 2007 3:46 PM
5	Affadivits for emergency hearing to send to the worker who is working on the removal.	Aug 31, 2007 2:47 PM
6	When I cover a visit for another worker and at the same time, I am doing my quarterly visit with a foster home. Also for home study updates.	Aug 31, 2007 11:03 AM
7	When time allows.	Aug 31, 2007 9:52 AM
8	When I have to go out in the field and conduct investigations.	Aug 31, 2007 9:37 AM
9	On most of my cases, I must finish and document them within 14 days of getting them. Therefore, I use it to save the time I would have spent documenting a lot of info.	Aug 31, 2007 8:44 AM
10	I use speak write because when i am in the field making a visit, i write things exactly how i want it and just send it to speak write so that no changes has to be made	Aug 31, 2007 8:29 AM
11	easier, able to talk it out and wait for it while i am doing something else on a case i am working on.....2 things at one time!	Aug 30, 2007 7:52 PM
12	Because I have been having problems with my wrist and the typing hurts at times.	Aug 30, 2007 4:01 PM
13	Speakwrite is the best invention for the amount of work we do at cps. I use it every other day because it keeps me up to date.	Aug 30, 2007 1:22 PM
14	To document will everything is still fresh on my mind	Aug 30, 2007 11:08 AM
15	When I remember to.	Aug 30, 2007 10:56 AM
16	When I have documents that require a lot of typing to input in IMPACT.	Aug 30, 2007 9:45 AM
17	I dictate on a bi-monthly basis but will start daily.	Aug 30, 2007 9:43 AM
18	typing special reports	Aug 30, 2007 9:42 AM
19	when doing extensive documentation such as monthly summaries	Aug 30, 2007 9:42 AM
20	as needed	Aug 30, 2007 9:37 AM
21	I use it immediately after finishing a home visit. It helps me ensure that I state everything that was covered without forgetting any pertinent information.	Aug 30, 2007 8:30 AM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

22	When I don't feel like taking out alot of my time to type when I can shorten the time in half. I use it because of time.	Aug 30, 2007 8:27 AM
23	I use speakwrite to document all my contacts, face to face, telephone contacts.	Aug 29, 2007 11:37 PM
24	When I make home visits and face to face contacts with clients As a caseworker I used speak write as part of the daily tools available to me	Aug 29, 2007 9:17 PM
25	I am new and have just become Primary, but I will use it daily, just as my co-worker does. My answers will reflect my intentions.	Aug 29, 2007 5:26 PM
26	When I need something typed faster than I could and I have already written it out in complete form	Aug 29, 2007 5:09 PM
27	When I am working investigations for my unit.	Aug 29, 2007 5:03 PM
28	At the end of the month.	Aug 29, 2007 4:44 PM
29	I use it to dictated referrals and court documents.	Aug 29, 2007 4:41 PM
30	Admin Reviews, conference notes and to help document cases.	Aug 29, 2007 4:18 PM
31	use for convenience.	Aug 29, 2007 4:06 PM
32	After a home visit for my TCM's.	Aug 29, 2007 4:06 PM
33	When I am completeing interviews for caseworkers	Aug 29, 2007 4:02 PM
34	I use the service to dictate contacts, conference notes, program meeting bulletins, etc. I use it multiple times per week but also sometimes save up multiple dictation jobs to complete at one time. Very helpful tool.	Aug 29, 2007 3:54 PM
35	It is just an excellent tool when time is of the essence to get a case finished.	Aug 29, 2007 3:49 PM
36	use when I need to get a variety of typing completed and time is a factor. I will start using it more to get information completed in a more timely manner.	Aug 29, 2007 3:46 PM
37	For Narratives	Aug 29, 2007 3:44 PM
38	I am teh Region 06 Field Trainer. I assist others with using this system. Signing up and using Speakwrite is a part of the training curriculum. I also used this system as an APSS.	Aug 29, 2007 3:35 PM
39	every caase I go out on.	Aug 29, 2007 3:30 PM
40	weekly when I document cases	Aug 29, 2007 3:26 PM
41	When neccessary	Aug 29, 2007 3:11 PM
42	when I fall behind in my work or as part of daily tools CPS Inv At least once per week	Aug 29, 2007 3:07 PM
43	clean up vacant caseloads and dictate conference notes.	Aug 29, 2007 3:07 PM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

44	I will be doing the tape transcription service now that we have it.	Aug 29, 2007 3:07 PM
45	Monthly documentations.	Aug 29, 2007 3:04 PM
46	I use it for all documentation	Aug 29, 2007 2:46 PM
47	In helping my workers with their cases. Cases of dumped workload.	Aug 29, 2007 2:45 PM
48	For large narratives or narraitves needed quickly , as my typing skills are not the best.	Aug 29, 2007 2:42 PM
49	Transcription of recorded interviews; contact narratives; transcription of hand-written notes	Aug 29, 2007 2:36 PM
50	when i work from hom	Aug 29, 2007 2:35 PM
51	I use it because it helps me to document more detail and better.	Aug 29, 2007 2:35 PM
52	all the time because speak write allows me to work on other investigations knowing that my work would be typed in a timely manner	Aug 29, 2007 2:28 PM
53	every day for everything.	Aug 29, 2007 2:19 PM
54	To dictate monthly narratives at the end of the month.	Aug 29, 2007 2:14 PM
55	Instead of Typing monthly summaries - It is quicker to dictate them.	Aug 29, 2007 2:06 PM
56	Use as needed for documentation and presentation purposes.	Aug 29, 2007 1:49 PM
57	I use this to document all my cases.	Aug 29, 2007 1:49 PM
58	It's just easier to use than typing things for myself. I may be able to "speak my thoughts" rather than trying to come up with a format. I love Speak-write!!!!!!	Aug 29, 2007 1:49 PM
59	When assisting workers in reducing their caseload	Aug 29, 2007 1:37 PM
60	Everyday to maintain accurate and timely documentation	Aug 29, 2007 9:23 AM
61	To enter lengthy ddocumentation	Aug 28, 2007 2:38 PM
62	I use the system because it helps me maintain my workload since I am not that fast at typing.	Aug 28, 2007 9:44 AM
63	admin tech faxes our work for the unit.	Aug 28, 2007 5:46 AM
64	When a narrative is long. I type slow.	Aug 27, 2007 2:14 PM
65	when am in a hurry to document;	Aug 27, 2007 10:16 AM
66	For lengthy narratives/documentation	Aug 27, 2007 9:33 AM
67	I use it because its faster than I am. I can multitask- Speakwrite does the narrative fopr me and I can do other things while I wait for SpeakWrite to send me the finished work. It's great and it works for me.	Aug 26, 2007 12:20 PM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

68	I use speakWrite for all my monthly narratives.	Aug 24, 2007 8:35 AM
69	Used to assist with maintaining contacts.	Aug 23, 2007 4:18 PM
70	To document visits that happen outside the office while they are still fresh in my mind.	Aug 23, 2007 10:47 AM
71	Tablet is down.	Aug 23, 2007 10:03 AM
72	I utilize it at times and sometimes I just type my information.	Aug 23, 2007 9:48 AM
73	I use for monthly reports. I do not use daily.	Aug 23, 2007 9:27 AM
74	When I have many or multi-page witness statements to summarize.	Aug 23, 2007 8:58 AM
75	Beneficial to make my 24 hour contacts...Speak write is essential.	Aug 23, 2007 8:32 AM
76	PERIODICALLY, I WORK A CASE, AND HAVE TO ENTER DOCUMENTATION INTO THE SYSTEM.	Aug 23, 2007 6:54 AM
77	I use speakwrite to get caught up on the information that I gather but it doesn't always work in my favor. There are too many errors when I do receive my document.	Aug 22, 2007 9:36 PM
78	Any time I need something type in a hurry.	Aug 22, 2007 5:16 PM
79	I use Speak write to stay current on my documentation.	Aug 22, 2007 5:04 PM
80	n/a	Aug 22, 2007 4:45 PM
81	To dictate affidavits for court reports; however, sometimes the information comes back changed. It's being dictated exactly how the investigative worker entered it at the initial court hearing; please do not change the language.	Aug 22, 2007 2:37 PM
82	My speed in typing is not fast enough to keep up and with SpeakWrite I can dictate my cases and then cut and paste them into the narrative.	Aug 22, 2007 1:42 PM
83	the services is easy to use and saves me a tremendous amount of time that I can use to work with my families better	Aug 22, 2007 12:43 PM
84	dictate monthly narr's.	Aug 22, 2007 12:04 PM
85	quicker to use than type.	Aug 22, 2007 11:57 AM
86	randomly, or when I have lots of documentation at one time.	Aug 22, 2007 11:56 AM
87	completing a workload for an investigator out on extended sick leave	Aug 22, 2007 11:30 AM
88	On days the client is uncomfortable with me using the tablet PC in the home, and I don't have time to go to the office. At my home I sometimes will in a quiet room dictate.	Aug 22, 2007 11:18 AM
89	It is a good wonderful tool please don't go away	Aug 22, 2007 10:51 AM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

90	use4 speakwrite for the ease of documenting and to lower my time involved in documenting.	Aug 22, 2007 10:49 AM
91	Most time as a pmc worker we are moving the kids or we are out in the field (treatment meeting, ARD, DR with the kids or visiting the kids and I use it at the end of the month went I need to log all my notes. GREAT TOOL	Aug 22, 2007 10:31 AM
92	When I perform a family assessment.	Aug 22, 2007 10:30 AM
93	This service has been the best tool that an investigator can have. I have been an investigator for 12 years and this service has been awesome.	Aug 22, 2007 10:30 AM
94	It is a GREAT way to get the 24 hour documentation into the system.	Aug 22, 2007 10:18 AM
95	I see this as an invaluable tool when our unit goes mobile.	Aug 22, 2007 10:13 AM
96	When it is best convenient for me which could be any of the above.	Aug 22, 2007 10:10 AM
97	To document case actions when assigned a high profile or sensitive investigation, and when documenting meetings.	Aug 22, 2007 10:04 AM
98	I use it for everything	Aug 22, 2007 10:01 AM
99	To document for my workers contacts they have made or I have made.	Aug 22, 2007 10:00 AM
100	Documenting conferences with workers or when I am working cases.	Aug 22, 2007 9:56 AM
101	To get the job done quickly.	Aug 22, 2007 9:25 AM
102	Because it is easy to use and saves me time when I have a lot to type.	Aug 22, 2007 9:09 AM
103	when my tablet doesn't allow me to enter info while interviewing and when i get behind on my caseload.	Aug 22, 2007 8:46 AM
104	fax in written monthly summaries	Aug 22, 2007 8:37 AM
105	I am a caseworker assistant and use Speakwrite when the caseworkers give me their notes to dictate. Use to use several times a week. Now it just depends.	Aug 22, 2007 8:35 AM
106	When I am driving in town. When out of town a lot of times the cell phone cuts out w/o my realizing it so I have to do the call all over again.	Aug 22, 2007 8:33 AM
107	once or twice a week to catch up on my documentation.	Aug 22, 2007 8:32 AM
108	could not work without it	Aug 22, 2007 8:17 AM
109	I normally use it when I have several investigations and contacts within those investigations.	Aug 22, 2007 8:14 AM
110	When I am secondary on a case and can't use the MPS system.	Aug 22, 2007 8:12 AM
111	Daily!	Aug 22, 2007 7:57 AM
112	I try to record daily contacts with my clients, usually twice a month.	Aug 22, 2007 7:57 AM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

113	When I was in Region 6, Unit A6 an B4 I used speak write alot and I will be using it again. I feel I use it alot and right now I am so far behind I will be relying heavily on it starting probably today or tomorrow.	Aug 22, 2007 7:45 AM
114	best way to do long ocntacts. much faster than typing myself. can be done from anywhere.	Aug 22, 2007 7:35 AM
115	While I am driving from a visit. While all information is still fresh on my mind.	Aug 22, 2007 7:33 AM
116	Primary us4e is for conference w/ staff	Aug 21, 2007 11:55 PM
117	When I'm also trying to get information to other workers in a more timely manner.	Aug 21, 2007 11:10 PM
118	Being told that need to use Tablet PC more or I would use it more	Aug 21, 2007 10:43 PM
119	Use is sporadic	Aug 21, 2007 10:30 PM
120	The tablet is not a dependable tool and with the new turn around time frame, SpeakWrite is the only way to meet the clock requirement and still present a professional report.	Aug 21, 2007 10:02 PM
121	Assist in being compliant for all cases.	Aug 21, 2007 10:00 PM
122	I am a new worker and more tenured workers have suggested I use it, so I have and when I did, it was very helpful, I haven't used it lately though, because I feel my thoughts aren't in order enough to use it frequently	Aug 21, 2007 8:43 PM
123	When workers are out on vacation or medical leave and supervisor needs to take over cases.	Aug 21, 2007 6:00 PM
124	I use SpeakWrite when I want to send in a visit so I don't have to take notes or remember all the details.	Aug 21, 2007 5:50 PM
125	in order to meet 24 hour documentation deadlines	Aug 21, 2007 5:44 PM
126	Use speak write as a tool to keep up with all of the cases assigned.	Aug 21, 2007 5:32 PM
127	I love this tool due to the 24 hour contact mandated by legislature for all contacts. I could not do my job with out it.	Aug 21, 2007 5:28 PM
128	To dictate the contacts and documents for my reports so I do not injure my wrists through overuse.	Aug 21, 2007 5:27 PM
129	To complete monthly case reviews and save time on having to type them up.	Aug 21, 2007 5:21 PM
130	24 hour contact and keeping up with the timeframes	Aug 21, 2007 5:21 PM
131	I use speakwrite to do my monthly evaluations.	Aug 21, 2007 5:17 PM
132	I was using it on every case but have slacked off and just using every now and then now.	Aug 21, 2007 5:08 PM
133	As needed to prepare cases	Aug 21, 2007 5:05 PM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

134	I used all the time as a worker and still as a supervisor (its the best tool the state has ever had)	Aug 21, 2007 5:03 PM
135	When I have person home assessments to document.	Aug 21, 2007 4:58 PM
136	I prefer calling in to speakwrite	Aug 21, 2007 4:56 PM
137	USUALLY DURING MY HEAVY MSU VISITS AND MULTIPLE F-F VISITS	Aug 21, 2007 4:52 PM
138	Out of town assignments	Aug 21, 2007 4:46 PM
139	while traveling and making home visits to foster homes.	Aug 21, 2007 4:46 PM
140	Speakwrite is best thing that happen to me. It keeps me up to dates in my monthly narratives. THANKS	Aug 21, 2007 4:46 PM
141	Anytime!!!	Aug 21, 2007 4:40 PM
142	I use it for training purposes as well as development of training materials and at times during workgroup meetings.	Aug 21, 2007 4:34 PM
143	as a night shift worker, i have to complete my cases to a certain point before going home.	Aug 21, 2007 4:31 PM
144	I am in training and I have used it for journaling so far.	Aug 21, 2007 4:30 PM
145	All the time!	Aug 21, 2007 4:30 PM
146	ease of use and it helps me to streamline my workload and better serve my clients. It frees me up to do service research and utilize my time much more effectivly.	Aug 21, 2007 4:19 PM
147	Utilize SpeakWrite for monthly conferences held with my staff.	Aug 21, 2007 4:16 PM
148	I use Speakwrite to document all my contacts that I have made to copy and paste them.	Aug 21, 2007 4:14 PM
149	Attempt to try to stay current when I have any spare moments and I'm not at the office and also because I get tired of typing so much.	Aug 21, 2007 4:14 PM
150	to transcribe my interviews from a digital recorder.	Aug 21, 2007 4:11 PM
151	My supervisor has advised me to use speakwrite as a tool.	Aug 21, 2007 4:10 PM
152	This is a great tool and very helpful. The problem is that most workers are not very computer savvy and need to be taught how to use speak easy. Speak Easy is a life saver on very busy days. I can record all my FBSS home visits and send them over the air card and when I get back to the office clean them up and past then into Impact and my day is complete. CPS needs to give the workers instructions in how to use the program effectly	Aug 21, 2007 4:07 PM
153	for monthly summaries and contacts at least 2- 3 times each month	Aug 21, 2007 3:59 PM
154	when the contact will be very lengthy	Aug 21, 2007 3:48 PM

Page 3, Q8. Which of the following describe why or when you use SpeakWrite? (Mark all that apply.)

155	When multiple plans of service need to completed & turned in to different staff	Aug 21, 2007 3:43 PM
156	When need to document cases quickly.	Aug 21, 2007 3:36 PM
157	Several times a week to keep current on documentation.	Aug 21, 2007 3:34 PM
158	I use SpeakWrite after all home visits.	Aug 21, 2007 3:34 PM
159	As a supervisor, I use speakwrite when I am working cases when my unit is down and I am required to document extensively. The need to use it changes, but I am thankful that it is there when I need it.	Aug 21, 2007 3:33 PM
160	Usually whenever I have a long narrative to complete; such as family assessments.	Aug 21, 2007 3:33 PM
161	When cases are left incomplete by new workers/trainees who leave the agency.	Aug 21, 2007 3:27 PM
162	I love Speak Write! It helps me complete my cases.	Aug 21, 2007 3:25 PM
163	Worker's conference notes	Aug 21, 2007 3:20 PM
164	when i just dont feel like typing the notes	Aug 21, 2007 3:19 PM

Page 3, Q15. If you answered "yes" to the previous question, which case actions do you document the same day? (Check all that apply.)

1	conference notes, legal affidavits	Aug 31, 2007 2:47 PM
2	Developmental notes	Aug 31, 2007 12:12 PM
3	fax info to be typed	Aug 31, 2007 11:37 AM
4	ANY TYPE OF CONTACT IF NEEDED	Aug 31, 2007 7:03 AM
5	safety plans, criminal history, CPS history	Aug 30, 2007 9:49 PM
6	Facility closing summary	Aug 30, 2007 4:29 PM
7	Assist other investigators calling in contacts.	Aug 30, 2007 3:00 PM
8	all witness interviews	Aug 30, 2007 12:41 PM
9	Court report	Aug 30, 2007 12:41 PM
10	Conferences with caseworkers	Aug 30, 2007 12:05 PM
11	conference notes/reports	Aug 30, 2007 10:42 AM
12	Templates for Initial Contact	Aug 30, 2007 9:48 AM
13	Court Reports,	Aug 30, 2007 7:41 AM
14	collateral interviews	Aug 29, 2007 4:39 PM
15	Staffings with caseworkers	Aug 29, 2007 4:25 PM
16	Conference notes	Aug 29, 2007 4:12 PM
17	everyday contacts	Aug 29, 2007 4:06 PM
18	NA	Aug 29, 2007 3:46 PM
19	Supervisory consults	Aug 29, 2007 3:35 PM
20	collateral contacts	Aug 29, 2007 3:31 PM
21	Case Initiation Investigation-save 1-5 hours	Aug 29, 2007 3:07 PM
22	all documentation is done through speakwrite	Aug 29, 2007 2:46 PM
23	Court Reports	Aug 29, 2007 2:32 PM
24	FBSS Assessment	Aug 27, 2007 8:52 AM
25	interviews with collaterals	Aug 27, 2007 8:43 AM
26	Conference Notes	Aug 26, 2007 1:30 PM
27	Narratives on any kind of contact	Aug 26, 2007 12:20 PM

Page 3, Q15. If you answered "yes" to the previous question, which case actions do you document the same day? (Check all that apply.)

28	Sometimes I will do court hearing documentation if I am stuck in court for a prolonged period.	Aug 23, 2007 12:16 PM
29	Telephone Contacts	Aug 23, 2007 8:45 AM
30	Too many errors in my documentation when I receive it. I always have to end up retyping the entire document.	Aug 22, 2007 9:36 PM
31	Supervisor conferences, etc.	Aug 22, 2007 5:16 PM
32	court reports.	Aug 22, 2007 2:37 PM
33	conference notes	Aug 22, 2007 1:54 PM
34	contact documentation	Aug 22, 2007 12:59 PM
35	TCM monthly contact	Aug 22, 2007 12:43 PM
36	Staffing Notes	Aug 22, 2007 11:50 AM
37	completing cases for an employee out on extended sick leave	Aug 22, 2007 11:30 AM
38	Affadavits, conference notes, referrals	Aug 22, 2007 10:01 AM
39	Depends on caseworker	Aug 22, 2007 8:35 AM
40	Administrative Consult notes	Aug 22, 2007 8:29 AM
41	all contacts with the case	Aug 22, 2007 8:17 AM
42	telephone conversations	Aug 22, 2007 7:57 AM
43	Conference	Aug 22, 2007 7:53 AM
44	supervised court orderd visits	Aug 22, 2007 6:15 AM
45	travel for case notes	Aug 21, 2007 10:43 PM
46	Staffing comments and shared information	Aug 21, 2007 10:02 PM
47	all phone contacts, collateral contacts and case closures.	Aug 21, 2007 5:28 PM
48	court reports	Aug 21, 2007 5:18 PM
49	conference notes / reports.	Aug 21, 2007 5:11 PM
50	Conference Notes	Aug 21, 2007 5:08 PM
51	Can only do same day w/ speakwrite. Could not do it w/ out it.	Aug 21, 2007 5:03 PM
52	PHOONE CALLS	Aug 21, 2007 4:52 PM
53	Cibferences	Aug 21, 2007 4:50 PM

Page 3, Q15. If you answered "yes" to the previous question, which case actions do you document the same day? (Check all that apply.)

54	home studies	Aug 21, 2007 4:43 PM
55	Conference staffings with workers	Aug 21, 2007 4:37 PM
56	In training. I have used it for journaling.	Aug 21, 2007 4:30 PM
57	All areas of my documentation	Aug 21, 2007 4:30 PM
58	conference notes	Aug 21, 2007 4:29 PM
59	Any thing that needs documentation I will use it for.	Aug 21, 2007 4:19 PM
60	Witness Statements and other documentation in casework	Aug 21, 2007 4:17 PM
61	Phone Contacts	Aug 21, 2007 4:14 PM
62	conferences, staffings	Aug 21, 2007 4:11 PM
63	mostly the case initiation as permitted.	Aug 21, 2007 4:10 PM
64	Case Reviews	Aug 21, 2007 4:07 PM
65	Telephone calls received while in the field	Aug 21, 2007 4:07 PM
66	24 hour contact requirements are met and 3 day P2's are getting done per policy. If I did not have the use of speakwrite I question my ability to be able to meet these requirements.	Aug 21, 2007 3:39 PM
67	monthly summaries	Aug 21, 2007 3:34 PM
68	any collateral contacts applicable	Aug 21, 2007 3:31 PM
69	Worker's conference notes	Aug 21, 2007 3:20 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

1	none so far	Sep 3, 2007 4:31 PM
2	Time	Sep 3, 2007 1:03 AM
3	I have not experienced any problems in this area	Sep 1, 2007 2:56 PM
4	Having to respond on other cases.	Aug 31, 2007 8:45 PM
5	None.	Aug 31, 2007 6:54 PM
6	none	Aug 31, 2007 6:09 PM
7	none	Aug 31, 2007 6:00 PM
8	On one occasion the job did not return until the next day. I called, and spoke to someone, and it has been great every since.	Aug 31, 2007 3:46 PM
9	None yet.	Aug 31, 2007 3:07 PM
10	lack of time in a day.	Aug 31, 2007 2:47 PM
11	At times, it takes Speak Write a few hours to complete dictation. There have been times when I received completed dictation a day later.	Aug 31, 2007 2:22 PM
12	the stress of doing it, when you get home I want to rest and when I am at the office I have other things that I need to do	Aug 31, 2007 12:28 PM
13	Having to organize thoughts in order for the typist to follow documentation patterns.	Aug 31, 2007 12:12 PM
14	no barriers	Aug 31, 2007 11:48 AM
15	In the field, there are no adequate places to stop and use the tablet PC. There is too much documentation, not enough control over daily emergencies to just stop and doceument. It is possible if you do not have a life after work.	Aug 31, 2007 11:37 AM
16	Time.	Aug 31, 2007 11:36 AM
17	Not enough time and too many cases.	Aug 31, 2007 11:34 AM
18	NA	Aug 31, 2007 11:29 AM
19	Case load is too large most of the time to do that. I call in everything at one time when the investigation is complete. That works better for me.	Aug 31, 2007 10:35 AM
20	Not currently having a PC Tablet, and spending a lot of time in the field.	Aug 31, 2007 10:17 AM
21	Lately (last 2 months) I have been dropped in the middle of my recording and have had to start over. And also sometimes a beep is heard and I don't know if it is atill recording. I called SW and they told me if there is a beep it is still recording but I found this is not the case as it says "dictation stopped here" I the last 18 months I have not had this kind of problems!	Aug 31, 2007 10:10 AM
22	Heavy caseload	Aug 31, 2007 9:53 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

23	Extremely heavy work load/schedules/contacts.	Aug 31, 2007 9:52 AM
24	Nothing having to do with your service. The barrier I deal with most is the lack of wanting to go over the information again to submit it to Speak write.	Aug 31, 2007 9:50 AM
25	None	Aug 31, 2007 8:47 AM
26	Very few--sometimes during the day when several workers across the state are likely using it, it may take two hours plus to have it e-mailed back to me.	Aug 31, 2007 8:44 AM
27	the only thing that i do not like is when i send something over and i use abbreviations, i would thing that it would be typed like that. i write clearly so that can read it but the abbreviations is placed with another word that they think should be there not what i had.	Aug 31, 2007 8:29 AM
28	Cell phones do not work in the area. Seeing numerous children in the area an no time to document.	Aug 31, 2007 8:23 AM
29	There is are things that come in during the work day that does not always allow samw day documentation.	Aug 31, 2007 8:13 AM
30	none	Aug 31, 2007 7:15 AM
31	SPELLING ERRORS. DICTATOR NOT FOLLOWING DIRECTIONS OF SPEAKER	Aug 31, 2007 7:03 AM
32	Rate of return from typist when used SpeakWrite late in the day.	Aug 31, 2007 6:32 AM
33	None	Aug 31, 2007 1:08 AM
34	none, great program !!!	Aug 30, 2007 11:07 PM
35	inbox in outlook too small to hold all the speakwrite information until I can add it to Impact	Aug 30, 2007 9:49 PM
36	nothing to do with your service	Aug 30, 2007 7:52 PM
37	I work at night as a courtesy worker who investigates the case initialy and send to the field the next day which only gives me that evening to go out on the case and complete the documentation within that time frame. The documentation may not come back in a timely manner and since I must have it ready in a short time I generally do it myself because Speak Write may take too long and if I wait on Speak Write I may not get off in time.	Aug 30, 2007 5:17 PM
38	none. I mean none whatsoever.	Aug 30, 2007 4:29 PM
39	none	Aug 30, 2007 4:06 PM
40	No problems. I have never had to wait more than 30 minutes for a dictation to come back.	Aug 30, 2007 4:01 PM
41	none	Aug 30, 2007 3:43 PM
42	Ther aer times when i must get my thoughts together in order to use speakwrite.	Aug 30, 2007 3:34 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

43	none	Aug 30, 2007 3:11 PM
44	Waiting to late in the afternoon to document.	Aug 30, 2007 3:08 PM
45	So far when calling SpeakWrite I receive my documentation on the same day. Reply has been prompt.	Aug 30, 2007 3:00 PM
46	none at this time	Aug 30, 2007 2:49 PM
47	Since I am new I really not sure and comfortable using speakwrite.	Aug 30, 2007 2:21 PM
48	NONE	Aug 30, 2007 2:09 PM
49	No barriers a great tool to have.	Aug 30, 2007 1:52 PM
50	None	Aug 30, 2007 1:30 PM
51	Receiving too many Priority 1 cases in one day.	Aug 30, 2007 1:22 PM
52	Some forms have headings. It is possible but could be easier if heading were available.	Aug 30, 2007 1:15 PM
53	Rarely, the documentation will not get back to me before I need it.	Aug 30, 2007 12:41 PM
54	Correcting documentation.	Aug 30, 2007 12:41 PM
55	none	Aug 30, 2007 12:34 PM
56	Lack of time.	Aug 30, 2007 12:31 PM
57	When intakes are high, I sometimes do not have time to actually cyber the cases on Speak Write.	Aug 30, 2007 12:24 PM
58	Some days working the entire day in the field, working overtime.	Aug 30, 2007 12:05 PM
59	Time to type it in IMPACT, especially if away from the office.	Aug 30, 2007 11:39 AM
60	All day is spent conducting face to face contacts, sometimes finishing very late with the last contact.	Aug 30, 2007 11:33 AM
61	exhaustion after interviewing families and children all day. Going home or documenting that same day is almost impossible. the next day starts over again, so your in the same situation.	Aug 30, 2007 11:16 AM
62	none	Aug 30, 2007 11:15 AM
63	internet connection	Aug 30, 2007 11:15 AM
64	time constraints	Aug 30, 2007 11:12 AM
65	None	Aug 30, 2007 11:08 AM
66	I need to review the documentation for gramatical errors.	Aug 30, 2007 11:04 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

67	N/A	Aug 30, 2007 10:56 AM
68	None	Aug 30, 2007 10:52 AM
69	none	Aug 30, 2007 10:42 AM
70	having to correct Speakwrite abbreviations.	Aug 30, 2007 10:38 AM
71	Misspelled words and words left out.	Aug 30, 2007 10:34 AM
72	Multiple cases with multiple problems and having to contact multiple people during the day. Not enough time to stop in between contacts and dictate.	Aug 30, 2007 10:04 AM
73	In-coming telephone calls and interruptions	Aug 30, 2007 9:59 AM
74	None	Aug 30, 2007 9:48 AM
75	N/A	Aug 30, 2007 9:45 AM
76	Time.	Aug 30, 2007 9:43 AM
77	doing too many other things at the same time	Aug 30, 2007 9:42 AM
78	weekend and late night visits	Aug 30, 2007 9:23 AM
79	Getting a hold of collaterals and clients. I like to have more info together before I document. The major barrier is time, just when I want to do same day documentation I get another case or a call and I have to tend to these other things.	Aug 30, 2007 9:15 AM
80	finding the time to actually sit and use speak write	Aug 30, 2007 9:14 AM
81	Having the time to do it.	Aug 30, 2007 9:08 AM
82	Making corrections to the document	Aug 30, 2007 9:05 AM
83	Too many cases to document. P1s have to be seen. Removals taking too much time.	Aug 30, 2007 8:59 AM
84	None- I just try not to have so many notes on one job - that way I get the documentation back quicker.	Aug 30, 2007 8:57 AM
85	None	Aug 30, 2007 8:55 AM
86	The barriers are usually causes if the conversation was detailed/complicated I need to document better notes to make sure everything is covered.	Aug 30, 2007 8:53 AM
87	None.	Aug 30, 2007 8:49 AM
88	If it is a long dictation sometimes it doesn't come through before I leave for the day so I have to enter it in the next day.	Aug 30, 2007 8:47 AM
89	Having to put it in impact	Aug 30, 2007 8:42 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

90	findiing the time to call in. Sometimes I am out in the field and not able to add call ins to my monthly summaries.	Aug 30, 2007 8:36 AM
91	Gathering alot of information from case interviews and it is too much to same day document.	Aug 30, 2007 8:32 AM
92	none	Aug 30, 2007 8:23 AM
93	other cases I have on my caseload and other duties like phone calls to clients	Aug 30, 2007 8:19 AM
94	time	Aug 30, 2007 8:17 AM
95	None	Aug 30, 2007 8:14 AM
96	None	Aug 30, 2007 8:10 AM
97	No barriers	Aug 30, 2007 7:41 AM
98	time	Aug 30, 2007 7:34 AM
99	Other case incidents coming up...needing to deal with.	Aug 30, 2007 7:33 AM
100	Not enough time to cut and paste into case but this is not a problem with speakeasy.	Aug 30, 2007 7:21 AM
101	When I tried to record a message,a "beeping" noise comes on or ticking sound over the phone. Then, when I check the speak write message, some of my conversation was not record and I had to start over.	Aug 30, 2007 7:11 AM
102	Sometimes if I have a long document is does take that 4 hours and I have to make sure that I do get it it 4 hours before I am ready to leave	Aug 30, 2007 3:40 AM
103	Calling speak write after 9pm no later than 12 mid on a weekend. And the notes/speakwrite hasn't been returned. I have to wait 12 hours or more to received the case notes.	Aug 30, 2007 1:07 AM
104	Editing	Aug 30, 2007 12:16 AM
105	none thanks to speakwrite	Aug 29, 2007 11:47 PM
106	Not been able document with distraction in the field and losing my clients attention.	Aug 29, 2007 11:37 PM
107	I have only been here for 4 months and i have not experienced any barriers so far.	Aug 29, 2007 10:38 PM
108	Too difficult to use on cell phone due to rural area and service with cell phone. Too much work and contacts to make to make it back to office to dictate same day.	Aug 29, 2007 10:16 PM
109	Dropped calls using cell phone.	Aug 29, 2007 10:14 PM
110	Not receiving the completed job in a timely manner	Aug 29, 2007 9:55 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

111	As a caseworker there were occassional days that it took over a day to receive the documentation. This happened when the documentation was over 3 pages.	Aug 29, 2007 9:17 PM
112	None	Aug 29, 2007 9:12 PM
113	when calling sometimes typist doesn't follow instructins	Aug 29, 2007 8:10 PM
114	It takes a long time to navigate the speakeasy program because I have not received any training on it.	Aug 29, 2007 7:52 PM
115	none	Aug 29, 2007 7:44 PM
116	multiple priorty calls recieved that needed to be investigated	Aug 29, 2007 7:09 PM
117	Time	Aug 29, 2007 6:54 PM
118	It always disconnects or beeps in the middle and you never know what it is recording or not. I have documented for 30 minutes at a time on several occassions just to get little to no results due to nothing being recorded. When in the field I find it impossible to use this method and that is where it would be most beneficial during drive time.	Aug 29, 2007 6:19 PM
119	Sometimes you receive alot of intakes and you can not get logged onto the computer because the server is down.	Aug 29, 2007 6:09 PM
120	None	Aug 29, 2007 6:05 PM
121	it is difficult to do 24 hour documentation when you are going out on multiple cases at once that may have multiple children on each case. when conducting that many interviews in a small period of time it is hard to meet the 24 hour documentation deadline.	Aug 29, 2007 5:31 PM
122	none	Aug 29, 2007 5:29 PM
123	NONE	Aug 29, 2007 5:29 PM
124	None.	Aug 29, 2007 5:22 PM
125	Too much casework.	Aug 29, 2007 5:12 PM
126	Having many interviews to Speakwrite and not wanting to talk on the phone while driving - safety issue.	Aug 29, 2007 5:11 PM
127	speaking into a phone and the typist typing the uhm's	Aug 29, 2007 5:09 PM
128	The dictation ends when I am not finished with my documentation...	Aug 29, 2007 5:09 PM
129	None, it's a great way to stay current and get your information in.	Aug 29, 2007 5:03 PM
130	None	Aug 29, 2007 4:58 PM
131	Working cases late at night and not getting too busy the next day or documenting phone messages with in 24 hrs of getting them.	Aug 29, 2007 4:41 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

132	n/a	Aug 29, 2007 4:39 PM
133	submission of material and time for return	Aug 29, 2007 4:35 PM
134	lack of time in the day (only 24-hrs @ day)	Aug 29, 2007 4:35 PM
135	n/a	Aug 29, 2007 4:32 PM
136	none	Aug 29, 2007 4:30 PM
137	Unknown	Aug 29, 2007 4:29 PM
138	Time constraint.	Aug 29, 2007 4:25 PM
139	Procrastination. Just too tired or burnt out to want to do anymore that day.	Aug 29, 2007 4:22 PM
140	To late in the day, on Saturdays	Aug 29, 2007 4:18 PM
141	amount of things to be done on each case to get ready for documentation	Aug 29, 2007 4:18 PM
142	turn around time	Aug 29, 2007 4:18 PM
143	none	Aug 29, 2007 4:14 PM
144	Sometimes the typist does not understand what I say.	Aug 29, 2007 4:14 PM
145	None	Aug 29, 2007 4:12 PM
146	No secured block of time to dictate to Speak Write	Aug 29, 2007 4:10 PM
147	None.	Aug 29, 2007 4:06 PM
148	If I am not able to go back to the office to enter the documentation into Impact.	Aug 29, 2007 4:06 PM
149	N/A	Aug 29, 2007 4:03 PM
150	Lack of time.	Aug 29, 2007 4:03 PM
151	none	Aug 29, 2007 4:02 PM
152	Time constraints	Aug 29, 2007 3:59 PM
153	More than one case contact per day	Aug 29, 2007 3:58 PM
154	The phone cutting off and you don't know.	Aug 29, 2007 3:57 PM
155	sometimes I do not get it back until after I have left the office for the day.	Aug 29, 2007 3:54 PM
156	None	Aug 29, 2007 3:54 PM
157	none	Aug 29, 2007 3:53 PM
158	n/a...speakwrite is a very useful tool.	Aug 29, 2007 3:52 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

159	Reception on the cell phone is not sufficient to be understood by the Speak Right system.	Aug 29, 2007 3:49 PM
160	Finding time to data entry, compared to the ease w/ Speakwrite.	Aug 29, 2007 3:49 PM
161	There is always something coming up to interfere with your daily documentation.	Aug 29, 2007 3:46 PM
162	NA	Aug 29, 2007 3:46 PM
163	When there are too many contacts and you have two or more busy days in a row with no time to be on the computer	Aug 29, 2007 3:45 PM
164	Being out in the field, multiple visits with different client's, phone calls to collateral contacts. If I were working on just one case a day same day documentation would be possible. Speakeasy has not changed the timeframes of my documentation. The only thing that it has changed is not having to type.	Aug 29, 2007 3:44 PM
165	Other duties interfering	Aug 29, 2007 3:44 PM
166	None	Aug 29, 2007 3:43 PM
167	Too many cases and not enough time	Aug 29, 2007 3:42 PM
168	None	Aug 29, 2007 3:35 PM
169	Just finding the time to make it happen.	Aug 29, 2007 3:34 PM
170	None	Aug 29, 2007 3:34 PM
171	Conducting home visits or having to complete family plan of service or 2054 referral forms.	Aug 29, 2007 3:33 PM
172	getting my notes to speakwrite as I try not to use my cell phone because of "minute use" issues, but I have yet to try speakeasy.	Aug 29, 2007 3:33 PM
173	I do not have enough time in the work day to make it to the office to use Speak Write everyday, it costs too much to use my daytime minutes on my cell phone while out in the field, and when I get home that is my family time.	Aug 29, 2007 3:32 PM
174	time to cut and paste or being in the field all day.	Aug 29, 2007 3:31 PM
175	If talked to a lot of people during the day I get burned out talking so I document the next morning.	Aug 29, 2007 3:30 PM
176	the trouble after dictating the tape is scratchy or it buzzes after a few minutes and I have to press 2 all the time.	Aug 29, 2007 3:30 PM
177	minutes on my cell phone	Aug 29, 2007 3:29 PM
178	Problems with faxing	Aug 29, 2007 3:29 PM
179	None	Aug 29, 2007 3:28 PM
180	None	Aug 29, 2007 3:27 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

181	Too many cases, not enough time	Aug 29, 2007 3:27 PM
182	only finding time to do it with having too many cases.	Aug 29, 2007 3:24 PM
183	whether or not you are able to get back to the office to complete the documentation or if you are out all day driving.	Aug 29, 2007 3:23 PM
184	The heavy caseload. There's often not time to do everything at one time.	Aug 29, 2007 3:23 PM
185	Problems with common names spelling and common spanish words. I must always reread for errors	Aug 29, 2007 3:22 PM
186	none	Aug 29, 2007 3:21 PM
187	number of hours in the day.	Aug 29, 2007 3:21 PM
188	Not really any barriers because I just started getting cases and using speakeasy.	Aug 29, 2007 3:20 PM
189	Sometimes it does take a while to come back but its not a problem considering I dont have to type it myself.	Aug 29, 2007 3:20 PM
190	N/A	Aug 29, 2007 3:17 PM
191	typing and getting interrupted while trying to edit and type	Aug 29, 2007 3:17 PM
192	Not enough time in the day to complete documentation, many caseloads.	Aug 29, 2007 3:16 PM
193	Not enough time!!!!	Aug 29, 2007 3:14 PM
194	time for documentation except when using speakwrite	Aug 29, 2007 3:13 PM
195	None as of yet	Aug 29, 2007 3:13 PM
196	None	Aug 29, 2007 3:11 PM
197	N/A	Aug 29, 2007 3:08 PM
198	Never enough time in the day	Aug 29, 2007 3:07 PM
199	I am still not able to use speak easy because I have not learned to use it but it seems like a good tool to use, Transcribing taped interviews is what takes most of my time	Aug 29, 2007 3:07 PM
200	spelling of child's names	Aug 29, 2007 3:05 PM
201	None	Aug 29, 2007 3:04 PM
202	none	Aug 29, 2007 3:04 PM
203	time management between visits, software and dealing w/ violent people	Aug 29, 2007 3:01 PM
204	Time	Aug 29, 2007 2:57 PM
205	none	Aug 29, 2007 2:56 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

206	n/a	Aug 29, 2007 2:55 PM
207	None	Aug 29, 2007 2:51 PM
208	None	Aug 29, 2007 2:48 PM
209	Misspelling	Aug 29, 2007 2:47 PM
210	None	Aug 29, 2007 2:46 PM
211	None	Aug 29, 2007 2:46 PM
212	Seeing multiple families; trying to enter all contacts.	Aug 29, 2007 2:46 PM
213	It is always difficult to complete same day documentation because state will not allow overtime, but wants documentation to be done within 24 hours. It's not possible.	Aug 29, 2007 2:46 PM
214	None	Aug 29, 2007 2:43 PM
215	none in regards to speakwrite services	Aug 29, 2007 2:42 PM
216	have time in only a 8 hr day and having to document all visits completed	Aug 29, 2007 2:41 PM
217	time, travel, and locating people and/or working around their schedules	Aug 29, 2007 2:41 PM
218	It tends to take longer to get documentation transcribed and returned back to me.	Aug 29, 2007 2:40 PM
219	I visit 10 to 15 children a day when I am out in the field. It takes alot of concentration to dictate in a clear and meaningful way and is too difficult to accomplish and drive simultaneously.	Aug 29, 2007 2:39 PM
220	N/a	Aug 29, 2007 2:36 PM
221	none	Aug 29, 2007 2:35 PM
222	it has gotten better.	Aug 29, 2007 2:35 PM
223	There are sometimes problems with the transcribers understanding what the dictation is and there are astricks instead of words. I try to take that into consideration and use it more on the weekends from home when I have to.	Aug 29, 2007 2:34 PM
224	opportunity	Aug 29, 2007 2:34 PM
225	Not having enough time to complete at work and having to take work home to have documentation completed.	Aug 29, 2007 2:33 PM
226	poor personal grammar	Aug 29, 2007 2:31 PM
227	time constraints; dictation sometimes takes up to 3 to 4 hours.	Aug 29, 2007 2:30 PM
228	None	Aug 29, 2007 2:28 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

229	Work environment is not quiet	Aug 29, 2007 2:26 PM
230	having to go back since they don't understand my spanish names or accent.	Aug 29, 2007 2:21 PM
231	poor cell phone reception causes me not to use speakwrite from my car.	Aug 29, 2007 2:20 PM
232	Not enough time or energy.	Aug 29, 2007 2:19 PM
233	numerous activities in 1 day and hrd to document all of them	Aug 29, 2007 2:18 PM
234	The number od cases we handle as workers.	Aug 29, 2007 2:16 PM
235	i have a cubicle so its hard to dictate with alot of noise around	Aug 29, 2007 2:15 PM
236	none	Aug 29, 2007 2:14 PM
237	correction	Aug 29, 2007 2:13 PM
238	time	Aug 29, 2007 2:09 PM
239	If I document late at night, I am unable to get my completed document back until the next morning.	Aug 29, 2007 2:05 PM
240	I only wish I could document while I was driving on my way home since I live so far.	Aug 29, 2007 1:56 PM
241	Much better now than in the past, there use to be alot of word changes form what was requested.	Aug 29, 2007 1:54 PM
242	None	Aug 29, 2007 1:49 PM
243	None noted at this time other than the time it takes to receive the documentation entered.	Aug 29, 2007 1:49 PM
244	Too much going on to be able to document.	Aug 29, 2007 1:41 PM
245	Time frame	Aug 29, 2007 1:37 PM
246	Recordings not being transcribed soon enough.	Aug 29, 2007 1:36 PM
247	None	Aug 29, 2007 1:31 PM
248	None	Aug 29, 2007 12:37 PM
249	A few times the job was not emailed to me after completion. I was able to go onto the speak write website to retrieve the job.	Aug 29, 2007 12:14 PM
250	None	Aug 29, 2007 9:42 AM
251	None with the speakwrite service,when there is a problem it is addressed quickly.	Aug 29, 2007 9:23 AM
252	TIME FRAME AND TOO MANY OTHER THINGS TO DO.	Aug 28, 2007 8:52 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

253	I do not often have a good connection with cell phone so I no longer dictate while in the field.	Aug 28, 2007 4:14 PM
254	Tired on that day	Aug 28, 2007 4:10 PM
255	Documentation time in the office	Aug 28, 2007 3:59 PM
256	New cases coming in	Aug 28, 2007 2:58 PM
257	emergencies happen	Aug 28, 2007 2:20 PM
258	If I cyber more than one case in a day. I usually on get one back and the rest come back later.	Aug 28, 2007 12:00 PM
259	There was an isolated incident that a job was processed with lines which caused me a lot of time trying to realign the document so that it would fit into the format that we use to enter our narratives. This process went on for hours trying to take the lines out and get the document to fit into the format, it was an all day untangling process. This does not happen often but it was a time consuming barrier.	Aug 28, 2007 10:20 AM
260	Time to get back completed job.	Aug 28, 2007 9:44 AM
261	Sometime delayed in receiving documentation.	Aug 28, 2007 9:31 AM
262	It is difficult to make several contacts and then return to the office to document. Documenting takes alot of my time. Using SpeakWrite has made a huge difference and saves me tons of time.	Aug 28, 2007 9:24 AM
263	If I always used speakwrite, I might do better in regards to same day documentation, however, I have attempted to quit using it because I have been told that we will no longer be able to soon. I cover two large counties, and I spend so much time driving each day, that it makes it very difficult to start a case and document it that same day.	Aug 27, 2007 4:54 PM
264	Misspelled words even when you spell them for the dictation service. The time that could have been saved by dictating you have to spend in correcting the dictation.	Aug 27, 2007 4:18 PM
265	None	Aug 27, 2007 2:33 PM
266	Lengthy dictations take a longer to receive.	Aug 27, 2007 2:17 PM
267	End of day contacts, no time left for same day.	Aug 27, 2007 2:14 PM
268	Too many cases to go out on to complete same day doc. Not enough time without having to spend time after work to catch up.	Aug 27, 2007 10:42 AM
269	having other cases that also need to be documented or needing home visits	Aug 27, 2007 10:16 AM
270	Not returning to the office to transfer the documentation from my email to my caseload.	Aug 27, 2007 10:06 AM
271	none	Aug 27, 2007 10:00 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

272	If I use it late in the day - after 3 PM, then I do not usually get the completed narrative on my e-mail until I come back into the office the next morning.	Aug 27, 2007 9:33 AM
273	none	Aug 27, 2007 9:04 AM
274	Time factor involved in transferring documentation to IMPACT	Aug 27, 2007 8:52 AM
275	None	Aug 27, 2007 8:52 AM
276	sometimes in field while using phone, the connection for speakwrite does not work, and they cannot understand, or the speakwrite system cuts me off.	Aug 27, 2007 8:43 AM
277	none	Aug 26, 2007 1:30 PM
278	None- only barrier at times is finding the time to dictate	Aug 26, 2007 12:20 PM
279	Before speakwrite, I had a difficult time sitting down to enter the contact. Now with speakwrite, I can document the same day if I call in.	Aug 25, 2007 9:22 PM
280	none	Aug 25, 2007 9:15 PM
281	none. It's just hard to configure what I want the receiver to type sometimes.	Aug 25, 2007 5:14 PM
282	Handling too many cases in one day.	Aug 25, 2007 1:53 PM
283	None	Aug 25, 2007 12:42 PM
284	Not always convenient to get same day documentation done even with speakwrite.	Aug 25, 2007 10:08 AM
285	To many cases and having to handle other situations that come up on different cases.	Aug 24, 2007 5:22 PM
286	Not enough hours in the day :-)	Aug 24, 2007 3:00 PM
287	Other work or emergencies often preclude same day documentation.	Aug 24, 2007 2:42 PM
288	None	Aug 24, 2007 12:26 PM
289	Having the time to call in to Speak Write.	Aug 24, 2007 10:40 AM
290	Travel time between office and area where clients are living. Sprint card does not work in the areas I travel to.	Aug 24, 2007 10:22 AM
291	None at this time.	Aug 24, 2007 9:23 AM
292	Too high numbers of cases in my caseload. Unrealistic expectation!	Aug 24, 2007 8:52 AM
293	The 24 hour docuemntation was ok until the 72 hour contacts were implemented. It is not practical to take the tablet in the field and document. Chidlren are more distracted by the tablet and would rather pay attention to what you are doing on the computer. Most of the homes are filthy or cluttered that I will not sit. So then you are left there standing trying to enter contacts on the tablet while you are holding all of your other supplies. There are too many expectations that are not	Aug 24, 2007 8:52 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

	realistic.	
294	The only problems that I have is with my tablet pc. I am unable to use speak easy in the field.	Aug 24, 2007 8:48 AM
295	The mis-spelled words, even when I spell them correctly on speakwrite when the document comes backs the words are mis-spelled.	Aug 24, 2007 8:35 AM
296	Time to input documentation on IMPACT	Aug 24, 2007 6:15 AM
297	Editing	Aug 23, 2007 6:37 PM
298	none	Aug 23, 2007 5:23 PM
299	N/A	Aug 23, 2007 4:52 PM
300	The ability to get it entered directly into Impact system.	Aug 23, 2007 4:25 PM
301	When using the internet, I get job that are not completed. I listen to the recording and the information is recorded. I have resubmitted the work and it is fully completed.	Aug 23, 2007 4:20 PM
302	Contacts are usually in the afternoons which extends past 5 pm.	Aug 23, 2007 4:18 PM
303	The travel time especially in the rural areas when you are traveling over 3 hours to get to an investigation, and the number of investigation keep increasing. It is hard to complete 24 hour documentation even with speakwrite. Speakwrite is a wonderful tool and would hurt caseworkers if taken away.	Aug 23, 2007 3:49 PM
304	Having a quiet place, out in the field, to compile notes and to dictate into Speakwrite without driving my vehicle.	Aug 23, 2007 3:42 PM
305	N/A	Aug 23, 2007 3:20 PM
306	being behind on older cases I'm pressured to get doc.	Aug 23, 2007 3:20 PM
307	I find that I have to spell names even if they are common spelling to ensure the right spelling on dictation.	Aug 23, 2007 2:52 PM
308	Sometimes when I visit clients in the afternoon, it is next to impossible to document before 5 pm, the only way to get it done is to work past 5pm	Aug 23, 2007 1:37 PM
309	N/A	Aug 23, 2007 1:09 PM
310	None. Speak write is quick and the document is usually there within an hour or 2.	Aug 23, 2007 12:16 PM
311	None	Aug 23, 2007 11:43 AM
312	Speak Easy not working properly	Aug 23, 2007 11:42 AM
313	Sometimes beening in the field.	Aug 23, 2007 11:28 AM
314	Would like fater return	Aug 23, 2007 11:21 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

315	too many cases and not enough time to actually document	Aug 23, 2007 11:16 AM
316	time	Aug 23, 2007 11:09 AM
317	Find the time in the same day period. Once contact is made on one case than Cntact has to be made on another case. At the present time my tablet is not working the field.	Aug 23, 2007 11:06 AM
318	None	Aug 23, 2007 11:04 AM
319	Case load is high right now and same day documentation is difficult	Aug 23, 2007 10:41 AM
320	TIME	Aug 23, 2007 10:27 AM
321	handling other crises that come up on cases	Aug 23, 2007 10:19 AM
322	If you go out on a case involving 2 people and when you arrive at the home there is 12 people. You allotted for 2 hours and you spend 4 hours, which will put you in overtime. You can't document 24 hours without o/t, which is not allowed.	Aug 23, 2007 10:03 AM
323	Self-organization	Aug 23, 2007 9:53 AM
324	It depends if other things are going on.	Aug 23, 2007 9:48 AM
325	The time it takes for the documentation to be emailed back after dictating.	Aug 23, 2007 9:46 AM
326	I don't do same day. I use the 24 hour rule by coming into the office.	Aug 23, 2007 9:27 AM
327	time	Aug 23, 2007 9:25 AM
328	Extensive caseload with too many tasks.	Aug 23, 2007 9:25 AM
329	Just not enough time in the day and also adjusting to same day documentation after years of not doing so.	Aug 23, 2007 9:05 AM
330	None I love speak right I think it is a wonderful tool and I use it alot	Aug 23, 2007 9:03 AM
331	finding the time (during my work day hours) to actually document.	Aug 23, 2007 8:46 AM
332	Not enough time in the day	Aug 23, 2007 8:39 AM
333	None..just on my part being clear.	Aug 23, 2007 8:32 AM
334	bead reception at home	Aug 23, 2007 8:25 AM
335	Faxes not accepted by Speakwrite from our Xerox wok station and problems with scanning documents to send via email.	Aug 23, 2007 7:39 AM
336	NONE	Aug 23, 2007 6:54 AM
337	Always having time to use a line phone.	Aug 22, 2007 10:55 PM
338	None	Aug 22, 2007 9:53 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

339	As I mentioned above, there are too many errors when I do receive the documentation back from speakwrite although I slowly spell out the names of the clients/doctors, etc.	Aug 22, 2007 9:36 PM
340	varys in quality	Aug 22, 2007 8:07 PM
341	Length of time to get long documentation back	Aug 22, 2007 6:59 PM
342	The form that I submit takes too much time to complete when seeing so many cases.	Aug 22, 2007 6:40 PM
343	Dealing with other tasks that are incompatible to Speakwrite use or any other method is a barrier sometimes.	Aug 22, 2007 6:07 PM
344	none	Aug 22, 2007 5:19 PM
345	it will say end of dictation. Either the phone does not have good reception or im not speaking clearly	Aug 22, 2007 5:17 PM
346	n/a	Aug 22, 2007 5:16 PM
347	none	Aug 22, 2007 5:04 PM
348	not going through on fax	Aug 22, 2007 4:45 PM
349	Nothing to do with SpeakWrite	Aug 22, 2007 4:43 PM
350	Sometimes while out in the field, the wireless card can't pick up a signal, which delays my ability to enter my email to cut and paste the Speak Write narratives.	Aug 22, 2007 4:34 PM
351	the computer malfunction	Aug 22, 2007 4:11 PM
352	none	Aug 22, 2007 4:09 PM
353	Returning calls and making calls to complete recent case initiations.	Aug 22, 2007 3:56 PM
354	Sometimes the documentation is not returned in a timely manner.	Aug 22, 2007 3:53 PM
355	none	Aug 22, 2007 3:46 PM
356	None	Aug 22, 2007 3:41 PM
357	NA	Aug 22, 2007 3:22 PM
358	none	Aug 22, 2007 3:21 PM
359	having to edit speak write from the tablet. the speak write on the phone comes back a lot more accurate	Aug 22, 2007 3:11 PM
360	That I it is hard to document the same day, whether or not I'm using SpeakWrite	Aug 22, 2007 3:09 PM
361	Initial affidavit information being changed.	Aug 22, 2007 2:37 PM
362	none.	Aug 22, 2007 2:32 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

363	delay in documentation returned more than one hour occassionally.	Aug 22, 2007 2:31 PM
364	Does not pick up all words and I spend a lot of time editing.	Aug 22, 2007 2:30 PM
365	none	Aug 22, 2007 2:28 PM
366	none	Aug 22, 2007 2:18 PM
367	Training myself to fax in the information daily to speakwrite	Aug 22, 2007 1:54 PM
368	The Dept. will not give CVS workers a Tablet	Aug 22, 2007 1:48 PM
369	If out all day on visits with clients can't document within work hours. You either have to work at home typing or sending in through speakwrite or document next day.	Aug 22, 2007 1:48 PM
370	Time	Aug 22, 2007 1:42 PM
371	Too many clients coming in.	Aug 22, 2007 1:17 PM
372	Phones ringing	Aug 22, 2007 12:59 PM
373	just simply having enough concentrated time to get the case documented - whether it is to speak write or using the tablet	Aug 22, 2007 12:50 PM
374	none	Aug 22, 2007 12:43 PM
375	None	Aug 22, 2007 12:38 PM
376	When you know you are speaking clearing and spelling the words and the information that is typed is wrong.	Aug 22, 2007 12:35 PM
377	Time available	Aug 22, 2007 12:32 PM
378	None	Aug 22, 2007 12:32 PM
379	lack of time too many cases	Aug 22, 2007 12:27 PM
380	not being able to sit down and proofread SpeakWrites completed work.	Aug 22, 2007 12:24 PM
381	None this Tool helps me keep up with the load the agency puts on us	Aug 22, 2007 12:18 PM
382	na	Aug 22, 2007 12:14 PM
383	None	Aug 22, 2007 12:14 PM
384	Waiting for the document to be mailed to me. It is usually pretty good, but is a hender at times when it takes 3-4 hours. The dictation is not clear when I am in the field using my cell phone at times.	Aug 22, 2007 12:04 PM
385	I do a lot of traveling & use speakwrite at home, after normal work hours or stay at home to dict maybe 2 or 3 times a month. I cut/paste the narr's once I return back to my office.	Aug 22, 2007 12:04 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

386	n/a	Aug 22, 2007 11:57 AM
387	none, you guys are AWESOME !	Aug 22, 2007 11:50 AM
388	None.	Aug 22, 2007 11:50 AM
389	Time	Aug 22, 2007 11:42 AM
390	None	Aug 22, 2007 11:41 AM
391	None, it is a great tool, I did not use it for about seven months, my supervisor mandated that we use it and I don't know how i can function without it. I was crazy not to utilize it from the beginning of my employment.	Aug 22, 2007 11:35 AM
392	too many cases to work for one person	Aug 22, 2007 11:30 AM
393	none	Aug 22, 2007 11:27 AM
394	None so far	Aug 22, 2007 11:27 AM
395	I need Speak Write!!!	Aug 22, 2007 11:25 AM
396	None	Aug 22, 2007 11:25 AM
397	time ocnstraint	Aug 22, 2007 11:21 AM
398	Usually not applicable because one complete day is spent in the field, return to office next day to start documentation. Prefer not to use speakeasy through MPS out in the field due to normally hot days (in El Paso), but on rare occasion have used Speakeasy out in the field.	Aug 22, 2007 11:20 AM
399	I have had speak write jobs which were not transcribed due to an inability of the transcriptionist to understand or hear the recording (typically when recording on the tablet pc in the car). I have had to proof read my documentation to be sure it has no errors, and things are worded appropriately.	Aug 22, 2007 11:18 AM
400	Time at the end of the day, if you have interviewed late.	Aug 22, 2007 11:17 AM
401	Not having a tablet PC to enter visits and documentation.	Aug 22, 2007 11:17 AM
402	I am new on the job so i do not know the barriers.	Aug 22, 2007 11:10 AM
403	Just finding the time between visits to dictate.	Aug 22, 2007 11:08 AM
404	Multiple contacts in one day, sometimes on different cases. Too much information to accurately enter after the contacts and travel. SpeakWrite helps with this.	Aug 22, 2007 11:07 AM
405	submitting via speakeasy sometimes does not come in back in time	Aug 22, 2007 11:07 AM
406	none	Aug 22, 2007 11:03 AM
407	none	Aug 22, 2007 10:56 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

408	none	Aug 22, 2007 10:51 AM
409	Caseload, time constraints, access to Sprint PCS	Aug 22, 2007 10:49 AM
410	Sometime I am unable to get to a phone and I cannot use my cell phone due to the fact that CPS only pay \$50 toward our phone bill and I am ALWAYS over my time so I end up paying so much more than \$50.	Aug 22, 2007 10:31 AM
411	Trying to enter the contacts not using SpeakWrite.	Aug 22, 2007 10:30 AM
412	none	Aug 22, 2007 10:30 AM
413	If I call to late in the day, I am not able to get back to my tablet the same day.	Aug 22, 2007 10:29 AM
414	i have not confronted any yet	Aug 22, 2007 10:29 AM
415	none	Aug 22, 2007 10:25 AM
416	Periodically, am unable to complete dictation before the recording ends.	Aug 22, 2007 10:24 AM
417	If I was unable to use SpeakWrite I would not be able to complete same day documentation.	Aug 22, 2007 10:18 AM
418	The day is so filled with activities that it is often difficult to find the time to document.	Aug 22, 2007 10:13 AM
419	Normally it's when a lot of different things happen at the same time. Continuous phone calls from clients, physicians, collaterals can interfere with same day documentation	Aug 22, 2007 10:13 AM
420	none	Aug 22, 2007 10:10 AM
421	Too many home visits not getting back to the office back in time.	Aug 22, 2007 10:09 AM
422	Having a large caseload	Aug 22, 2007 10:09 AM
423	Too many cases and other calls that interfere with the documentation.	Aug 22, 2007 10:02 AM
424	Time to make the contacts and document...no barriers on the part of Speak-Write	Aug 22, 2007 10:01 AM
425	The dictation does not always come out clear. There are sometimes problems with the line when I call in and my job is lost.	Aug 22, 2007 10:00 AM
426	Not much at all.	Aug 22, 2007 9:58 AM
427	None	Aug 22, 2007 9:57 AM
428	none at this time	Aug 22, 2007 9:57 AM
429	Finding the time necessary in the day to do quality documentation and editing SpeakWrite documents.	Aug 22, 2007 9:57 AM
430	so many other things to do before the days end. most days I don't go into the	Aug 22, 2007 9:52 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

	field until late.	
431	finding the time to sit and document without any disruptions	Aug 22, 2007 9:42 AM
432	Time factors	Aug 22, 2007 9:38 AM
433	Not enough time in the daily schedule to complete.	Aug 22, 2007 9:28 AM
434	None	Aug 22, 2007 9:25 AM
435	None	Aug 22, 2007 9:23 AM
436	I work in the rural and am unable to reliably use my cell phone to call and transcribe.	Aug 22, 2007 9:19 AM
437	There have been several times where I have not recieved documentation for significant times after calling it in.	Aug 22, 2007 9:16 AM
438	Not getting a signal on my cell phone in the field to call in documentation because of limited signal and reception	Aug 22, 2007 9:14 AM
439	No barriers.	Aug 22, 2007 9:09 AM
440	The narratives I have received lately are full of grammatical errors. I spent too much time editing greammatical errors.	Aug 22, 2007 9:09 AM
441	Same day documentation depends on when you start the process (am versus pm) and the amount of the information to be transcribed.	Aug 22, 2007 9:05 AM
442	none	Aug 22, 2007 8:58 AM
443	Working out in the rural areas; driving 3 hours each way to see clients- no time to call speak write	Aug 22, 2007 8:57 AM
444	I have to proofread all documentation. At times when I spell names, they are incorrect later on in the document.	Aug 22, 2007 8:57 AM
445	During high volume call times	Aug 22, 2007 8:56 AM
446	Only one time no return of documentation due to Speakwrite system being down; this has been the only "glitch" in the system.	Aug 22, 2007 8:55 AM
447	at times some spelling but it is improving...	Aug 22, 2007 8:51 AM
448	Not enough time in the day to make the face to face interviews and get documentation complete. Too many cases.	Aug 22, 2007 8:50 AM
449	Finding the time to get it all done!	Aug 22, 2007 8:47 AM
450	na	Aug 22, 2007 8:46 AM
451	if i have gone out on numerous cases and have to call it in, it takes forever and you get tired of dictating all those contacts.	Aug 22, 2007 8:46 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

452	None so far.	Aug 22, 2007 8:45 AM
453	Not haveing enough time. Speakwrite really helps!	Aug 22, 2007 8:42 AM
454	None	Aug 22, 2007 8:42 AM
455	get cut off when using cell phone nervous about speaking over the phone/don't have enough time to gather my thoughts	Aug 22, 2007 8:37 AM
456	none	Aug 22, 2007 8:35 AM
457	Only 1x did I have a hard time getting my documention back and it was because there was an excess amount of pages, alot of work to type. Other than that, everything is pretty much great with speakwrite.	Aug 22, 2007 8:35 AM
458	Just using the cell phone while driving b/c of dropped calls.	Aug 22, 2007 8:33 AM
459	N/A	Aug 22, 2007 8:32 AM
460	Too many corrections needed.	Aug 22, 2007 8:31 AM
461	None	Aug 22, 2007 8:29 AM
462	Backlog / high case loads	Aug 22, 2007 8:29 AM
463	None	Aug 22, 2007 8:26 AM
464	The number of cases to initiate vs. the time frames.	Aug 22, 2007 8:26 AM
465	None	Aug 22, 2007 8:24 AM
466	None	Aug 22, 2007 8:23 AM
467	Finding time to sit an document. Typically you go on more than one visit a day, in order to get the documentation done in 24 hours means that you would have to work well past five daily while at home. I know this job is not a 8-5, but every night is a bit unfair to the workers	Aug 22, 2007 8:23 AM
468	I see a barrier by not having a tablet PC to upload and record documentation once it becomes available from Speakwrite to upload it into IMPACT. Most of the time CVS workers are on homevisits or at court and this tool along with a tablet PC would be beneficial.	Aug 22, 2007 8:22 AM
469	Other P1's that come up preventing you from getting all relevant info. into IMPACT on same day. Carrying tablet into some atmospheres not always appropriate.	Aug 22, 2007 8:21 AM
470	It is easy to complete documentation the same day with speakwrite, it is virtually impossible to do without speakwrite	Aug 22, 2007 8:18 AM
471	none	Aug 22, 2007 8:17 AM
472	I do not get the email until the next morning.	Aug 22, 2007 8:17 AM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

473	I dictate the case and then try to get the information in the case the next day. But usually it takes two to three days to get the info in the case.	Aug 22, 2007 8:15 AM
474	None	Aug 22, 2007 8:14 AM
475	When out of the office on multiple calls it is hard to document everything you've done in one day.	Aug 22, 2007 8:14 AM
476	None	Aug 22, 2007 8:11 AM
477	waiting on the documentation to be typed.	Aug 22, 2007 8:07 AM
478	Cell phone connection/dropped calls.	Aug 22, 2007 8:05 AM
479	time in regular work day difficulty in finding quiet place to dictate difficulty in dictating while driving	Aug 22, 2007 7:57 AM
480	Making edits to statements, updating information that I skipped over.	Aug 22, 2007 7:55 AM
481	none	Aug 22, 2007 7:53 AM
482	they don't abbreviate "client" as "CL" when asked	Aug 22, 2007 7:46 AM
483	too many cases and calls.	Aug 22, 2007 7:35 AM
484	Too much documentation. When you have 10 on average phone message and so many home visits. What does assist is that you can document while driving if you have a blue tooth for your cell phone. The tablet pc has been difficult at time to use.	Aug 22, 2007 7:33 AM
485	Lack of time to document every day. Some days get filled up with phone calls, face to face contacts, court etc.	Aug 22, 2007 7:23 AM
486	N/A	Aug 22, 2007 7:22 AM
487	none	Aug 22, 2007 7:19 AM
488	time restraints, too many cases,	Aug 22, 2007 7:03 AM
489	none	Aug 22, 2007 6:15 AM
490	none	Aug 22, 2007 6:11 AM
491	High volume calls causing a delay during the middle of the day	Aug 21, 2007 11:15 PM
492	If you accidently push the wrong option before starting, you have to redial and start all over again b/c there's no ability to try again. (Ex. If you dial speakwrite, accidently hit option #2 instead of option #9, there's no way to go back to the main menu.)	Aug 21, 2007 11:10 PM
493	none,but CPS tells workers that Speakwrite will go away in time and I hate to keep relying on it.	Aug 21, 2007 10:43 PM
494	The time it takes to get back.	Aug 21, 2007 10:40 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

495	Having the time to come back to office and type or speakwrite if out in evening.	Aug 21, 2007 10:30 PM
496	TIME	Aug 21, 2007 10:08 PM
497	none	Aug 21, 2007 10:03 PM
498	The expectations are a bit high. The quality of the information documented suffers. The need to produce quantity verses quality require, in many instances, the investigator to backtrack in order to correct data already recorded.	Aug 21, 2007 10:02 PM
499	none	Aug 21, 2007 10:00 PM
500	I did not realize we could record and send from the tablet to speakeasy. Not sure how that works would be good to get to get instructions on that.	Aug 21, 2007 9:16 PM
501	time	Aug 21, 2007 8:43 PM
502	none so far	Aug 21, 2007 8:12 PM
503	Not enough time to transfer to impact.	Aug 21, 2007 8:06 PM
504	If you are out late on a case it is hard to do same day documentation.	Aug 21, 2007 8:01 PM
505	The spelling of some of the words. I have to spend time proof reading it and sometimes I don't have time to do it that day.	Aug 21, 2007 7:41 PM
506	None	Aug 21, 2007 7:19 PM
507	having the time	Aug 21, 2007 7:14 PM
508	high volume of casework	Aug 21, 2007 7:07 PM
509	Not enough time in the day. Too many interruptions.	Aug 21, 2007 6:38 PM
510	none at this time	Aug 21, 2007 6:28 PM
511	No time. Too much to do and little time to do it in.	Aug 21, 2007 6:27 PM
512	sometimes the exact wording is not transcribed correctly. The words are sometimes misspelled.	Aug 21, 2007 6:25 PM
513	Different people provide different dictation...it would be better if the CPS worker knew how the document would look (ex: 8/21/07 Face to Face with Joe Doe, Father...then the document) Also, standard things like "Translated by Masterword" should be the same...not Master Word or Masterworks. CPS should provide a standard lingo/jargon list for better dictation/understanding.	Aug 21, 2007 6:22 PM
514	none at this time.	Aug 21, 2007 6:08 PM
515	None	Aug 21, 2007 6:00 PM
516	Running out of time to be able to send it to speakwrite. However, I use a digital recorder when I am out in the field and send it e-mail to speak write. So sometimes uploading takes a few mins.	Aug 21, 2007 5:57 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

517	None	Aug 21, 2007 5:49 PM
518	not enough time in the day, time runs out before you can get everything documented.	Aug 21, 2007 5:44 PM
519	the amount of cases that you receive in intake. if you get 3 to 4 cases and they are all over the region than you will be not be able to do 24 hour case documentation.	Aug 21, 2007 5:36 PM
520	making contact on more than one case with several children	Aug 21, 2007 5:34 PM
521	Too many cases. Travel too far for each visit. Too many tasks assigned for each case, level of detail prevents any and all to be completed timely	Aug 21, 2007 5:32 PM
522	wireless connection problems	Aug 21, 2007 5:30 PM
523	Typing in the required contact information for each person and each contact does take a lot of time. I rely on Speak Easy to use the contact narrative and paste into the appropriate section so that I only have to input the appropriate contact information.	Aug 21, 2007 5:28 PM
524	Our schedules recently changed so 24 doc is mandated. With the previous schedule of 5 cases a day, that was difficult to complete same day documentation.	Aug 21, 2007 5:21 PM
525	the fact that you may have 2+ cases come in on one day, and one case may take half a day to deal with. sometimes, I can do same day doc., but being able to do so on a consistent basis is unrealistic when you consider the many interruptions/emergencies/messages in an average caseload	Aug 21, 2007 5:20 PM
526	None	Aug 21, 2007 5:18 PM
527	I enjoy speakwrite and it is very helpful.	Aug 21, 2007 5:17 PM
528	Proofing documentation	Aug 21, 2007 5:14 PM
529	Time	Aug 21, 2007 5:14 PM
530	Several times, recently, speakwrite has disconnected unexpectedly while I am in the middle of a sentence. I have had to call back to continue my dictation, and then have to piece together 2 e-mail / word documents.	Aug 21, 2007 5:11 PM
531	In the field it is hard to pull over to the side of the road and dictate...to get all the info out, the equipment set up just right, etc. In the office it is hard to find the time to document using ANY method as I have so many investigation/service delivery matters that must be taken care first of in order to meet client needs. The caseloads are too high per worker to document in a timely manner.	Aug 21, 2007 5:08 PM
532	Nothing to do with your program. It is usually because I don't have enough time in the day to cut/paste the document.	Aug 21, 2007 5:06 PM
533	N/A	Aug 21, 2007 5:05 PM
534	None if have the ability to use speakwrite.	Aug 21, 2007 5:03 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

535	Waiting on dictated work	Aug 21, 2007 5:02 PM
536	Seeing mutiple cases on the same day. Removals are difficult and often complex, that can delay documentation. Right now it is very hot and documenting in the car is unbearable so that has slowed documenting down a little bit.	Aug 21, 2007 5:01 PM
537	My barriers have been leaving cases late on Fridays and still having to work on weekends to be in compliance with the same day next day documentation.	Aug 21, 2007 4:59 PM
538	I divide my week into days i go out an do home visits and days i stay in the office and document the visits. I rarly split up my days to do both in one day. The Tablet does not read handwriting well enough to use it for documenting cases in the field.	Aug 21, 2007 4:57 PM
539	The number of cases determines and amount of face-to-face contact in the field. I personally have been frustrated.	Aug 21, 2007 4:56 PM
540	High intake rate and not able to document at all that day.	Aug 21, 2007 4:55 PM
541	Air card too slow.	Aug 21, 2007 4:54 PM
542	At times the system is unable to comprehend the documentation, due to possibly the reception when I'm on the field.	Aug 21, 2007 4:53 PM
543	None	Aug 21, 2007 4:52 PM
544	RUN OUT OF TIME - MANAGEMENT OF TIME SCHEDULE - NONE WITH SPEAKWRITE PROOF READING/CORRECTIONS/ CUTTING & PASTING INTO IMPACT ARE AT TIMES LONGER THAN I THINK THEY SHOULD BE HOWEVER, DICTATION IMPROVING AND CORRECTIONS TO GRAMMER IMPROVING	Aug 21, 2007 4:52 PM
545	None	Aug 21, 2007 4:50 PM
546	tablet PC is not an effective tool for same day documentation. Speakwrite is an effective tool	Aug 21, 2007 4:49 PM
547	Many times when I call from my cell phone, Speakwrite hangs up on me.	Aug 21, 2007 4:47 PM
548	not having enough time to sit down to document, I relly on speak write to get my documentation done	Aug 21, 2007 4:47 PM
549	cell phone connection sometimes is not the best and the call is dropped	Aug 21, 2007 4:46 PM
550	I normally am traveling and cannot enter documentation into case until I get back to the office.	Aug 21, 2007 4:46 PM
551	Completing other work (task)in the office	Aug 21, 2007 4:46 PM
552	None.	Aug 21, 2007 4:45 PM
553	it is difficult at times because you are out in the field a lot. thankfully i have speakwrite to get it done quick.	Aug 21, 2007 4:43 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

554	faxed items do not always come back fast enough.	Aug 21, 2007 4:43 PM
555	In the afternoon it take a little longer before the text is ready and emailed back	Aug 21, 2007 4:42 PM
556	None	Aug 21, 2007 4:41 PM
557	I have had no barriers with Speakwrite.	Aug 21, 2007 4:40 PM
558	My areas are far out, and so once i have visited several clients, it is difficult to get back tot he office and document.	Aug 21, 2007 4:39 PM
559	When I do monthly visits for children. I usually try to do atleast three to four home visits at a time. This takes up the whole work day. There is little time left in the day to document. You have travel time, and time spent with the child and caregiver at least 45-60 minutes at the placement.	Aug 21, 2007 4:39 PM
560	High case load	Aug 21, 2007 4:39 PM
561	Too many cases coming in. Not enough staff.	Aug 21, 2007 4:38 PM
562	Speak write has a tendency to stop recording in the middle of dictations. I will hear a beep as though I have paused the dictation.	Aug 21, 2007 4:38 PM
563	Using SpeakWrite, the only barrier is finding the time to dictate my notes. Using other tools provided to us by DPFS require additional work, i.e. editing notes on MPS. There is nothing easier that dictating my notes into the phone and having someone else type them up for me.	Aug 21, 2007 4:38 PM
564	No major barriers.	Aug 21, 2007 4:37 PM
565	Using time wisely.	Aug 21, 2007 4:36 PM
566	none	Aug 21, 2007 4:35 PM
567	None	Aug 21, 2007 4:34 PM
568	N/A	Aug 21, 2007 4:32 PM
569	it started taking 3 to 4 hours for me to get documentation back. that is too long on night shift, and has led to my using the program much less over the past few months.	Aug 21, 2007 4:31 PM
570	On occasion, turn over time.	Aug 21, 2007 4:30 PM
571	None	Aug 21, 2007 4:30 PM
572	Speakwrite not being able to read or understand dictation but this is rare.	Aug 21, 2007 4:30 PM
573	Not having time from case to case. I don't have a phone at home and I refuse to pay the extra minutes from my cellphone. I only use Speakwrite in my office.	Aug 21, 2007 4:28 PM
574	some times my documentation is not interpreted correctly, due to my tone of voice, too low or too much background noise.	Aug 21, 2007 4:27 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

575	none	Aug 21, 2007 4:25 PM
576	NONE	Aug 21, 2007 4:24 PM
577	none	Aug 21, 2007 4:24 PM
578	None recently since using the fax service much more. The fax service has worked much better since my writing comes out better than speaking on the phone most times.	Aug 21, 2007 4:24 PM
579	none	Aug 21, 2007 4:23 PM
580	none	Aug 21, 2007 4:23 PM
581	Time constraints.	Aug 21, 2007 4:19 PM
582	Cases getting bigger and bigger. Seperate cases breaking down, late afternoon/night calls.	Aug 21, 2007 4:19 PM
583	none	Aug 21, 2007 4:19 PM
584	time it takes to receive documentation sometimes	Aug 21, 2007 4:18 PM
585	none, it's very good	Aug 21, 2007 4:17 PM
586	number of task that derail me from the time of the interview until I can respond to a location to document. This is solved with Speakwrite because I can now document in transit weather I am derailed or not. which translates into documentation immediatly after contact.	Aug 21, 2007 4:17 PM
587	None.	Aug 21, 2007 4:16 PM
588	Getting back to office to do speakwright before quitting time. I wait until the next morning.	Aug 21, 2007 4:15 PM
589	I have not experienced any barriers since I have the use of SpeakWRie	Aug 21, 2007 4:14 PM
590	None yet.	Aug 21, 2007 4:14 PM
591	NONE	Aug 21, 2007 4:13 PM
592	None my documents have always been returned within two hours three at the most.	Aug 21, 2007 4:13 PM
593	N/A	Aug 21, 2007 4:12 PM
594	None, it available when I use it.	Aug 21, 2007 4:12 PM
595	None.	Aug 21, 2007 4:11 PM
596	none	Aug 21, 2007 4:11 PM
597	If you do not use speak write and make more than one contact it is hard to document within the 24 hr time period	Aug 21, 2007 4:11 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

598	I have experienced my work not being delivered or not being fully completed	Aug 21, 2007 4:11 PM
599	none	Aug 21, 2007 4:10 PM
600	Having to go out on P1s takes priority over documenting. I am a night duty worker and we get P1s daily.	Aug 21, 2007 4:10 PM
601	Depending on the how much time has to be spent on a case, it varies. It depends on what cases take priority such as cases needing immediate services. Depending on how the cases are coming in and how many. Depending on what cases are due to stay within timeframes. Completing monthly visits and making other contacts. The worker does housekeeping with duties such as Access HR, weekly timesheets, travel, Monthly calendars, log sheets, answering telephone, emails and persons often stopping by office for assistance. Assisting with cases sometimes in other counties. Also meetings and trainings. However, when I have an opportunity to do same day documentation I try to take advantage of it.	Aug 21, 2007 4:10 PM
602	Problems with internet and wireless connection.	Aug 21, 2007 4:09 PM
603	Emergencies and/or cases requiring immediate attention/work	Aug 21, 2007 4:07 PM
604	None-it would be good to be able to have a format stored for us to refer to	Aug 21, 2007 4:07 PM
605	None, I do not want them to make us stop using this services it is a life saver if used correctly. Most of the workers need training on how to use speak easy and the usage would increase.	Aug 21, 2007 4:07 PM
606	If have more than one case to work per day, would be after hours when need to document. Unless I plan in advance, cannot enter the contact until the next day because I do not get an internet signal at home. Even if I check case out in MPS, still wouldn't get into IMPACT until could sync, which requires network connection. Unable to use the audio Speakeasy when in field due to the same issues, can't keep a connection when attempting to transfer audio file unless in office.	Aug 21, 2007 4:03 PM
607	Forcing myself to do it right then and to not wait.	Aug 21, 2007 4:02 PM
608	Time	Aug 21, 2007 4:01 PM
609	out in field too long	Aug 21, 2007 4:01 PM
610	Field enviornment. Inability to get narrative back quickly.	Aug 21, 2007 4:00 PM
611	None	Aug 21, 2007 4:00 PM
612	sometimes the call is dropped from my cell phone and there is no indication. I have also been dropped from an office phone.	Aug 21, 2007 3:59 PM
613	Misspelled words and typos. Typed words spelled wrong even when you spell them out.	Aug 21, 2007 3:59 PM
614	NONE	Aug 21, 2007 3:59 PM
615	Sometimes takes a long time for the job to be completed and sent back to me.	Aug 21, 2007 3:57 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

616	at times the call is terminated without me knowing and after a long dictation the documentation comes by half completed stating that the call ended and end of documentation	Aug 21, 2007 3:50 PM
617	After doing visits for 8 to 10 hours, it can be tiresome to come home and call in 10 different contacts.	Aug 21, 2007 3:48 PM
618	time available and location. if it is late at night, it is harder to go to office and type, speakwrite makes it easier.	Aug 21, 2007 3:48 PM
619	finding time to call	Aug 21, 2007 3:48 PM
620	It's hard to get back to the office and put it in impact everyday when doing home visits.	Aug 21, 2007 3:48 PM
621	Not enough time in the day to complete visits and documentation in the same day.	Aug 21, 2007 3:48 PM
622	The air card to send from the field is not always available and I must wait until I get to a motel or opffice to send it.	Aug 21, 2007 3:47 PM
623	N/A	Aug 21, 2007 3:46 PM
624	Just late evening usage	Aug 21, 2007 3:45 PM
625	Being of hispanic descent and living an an area where there are a lot of hispanic names it is hard to constanly be spelling out the names during dictation and then come to see when I recieve my documentation that it was still misspelled or that speakwrite just does not seem to understand what i say... I imagine its due to my accent.	Aug 21, 2007 3:45 PM
626	Entering mistakes made by the user on the documentation.	Aug 21, 2007 3:44 PM
627	na	Aug 21, 2007 3:43 PM
628	Interruptions by the phone or having to handle a case emergency. Travel can be far and hard to goet back to the office to document,	Aug 21, 2007 3:43 PM
629	Just being a location to concentrate on thoughts to have correct data documented.	Aug 21, 2007 3:40 PM
630	Not having time between visits and getting home too late and too tired.	Aug 21, 2007 3:39 PM
631	Intakes (P1 & P2), size of workload(monthly status contacts) and availability of free work days. Sometimes the month is full of trainings, board meetings, and required outside-the-office casework. i.e. court, purchases,.....etc.	Aug 21, 2007 3:39 PM
632	I type average. I cannot think and type at the same time. I speakwrite more information than I could type.	Aug 21, 2007 3:39 PM
633	None.	Aug 21, 2007 3:38 PM
634	NA	Aug 21, 2007 3:38 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

635	Using Speakwrite in the field. The process is slow in some areas.	Aug 21, 2007 3:37 PM
636	Attending to other cases that same day.	Aug 21, 2007 3:36 PM
637	Do not have access to fax at night, when I do documentation.	Aug 21, 2007 3:34 PM
638	none	Aug 21, 2007 3:34 PM
639	None	Aug 21, 2007 3:34 PM
640	When you have to go out late at night, you often do not feel like doing your documentation immediately.	Aug 21, 2007 3:33 PM
641	Too much work!	Aug 21, 2007 3:33 PM
642	On more than one occasion narratives have not been recorded.	Aug 21, 2007 3:31 PM
643	Having to go back and reorganize or re-edited notes that were not clearly heard the first time, which causes redundant work.	Aug 21, 2007 3:29 PM
644	Not having the time during work hours. I usually use speakwrite at home.	Aug 21, 2007 3:28 PM
645	Time	Aug 21, 2007 3:28 PM
646	NA	Aug 21, 2007 3:27 PM
647	when documenting in the car on the way to my next visit sometimes the signal from my cell phone gets cut off. sometimes the documentation comes to me incomplete, not because of speak write but because of my phone connection	Aug 21, 2007 3:25 PM
648	NONE, I LOVE, LOVE this service!	Aug 21, 2007 3:25 PM
649	I have no barriers if I use speak write.	Aug 21, 2007 3:25 PM
650	No barriers	Aug 21, 2007 3:22 PM
651	None	Aug 21, 2007 3:20 PM
652	none	Aug 21, 2007 3:20 PM
653	forgetting to fax the notes	Aug 21, 2007 3:19 PM
654	Here's the problem: I can't document from the field because my cell phone minutes would skyrocket. We need department issued cell phones that can be used specifically for Speak Right. Either that, or the Department needs to issue investigators better recording equipment that is compatible with the table pc. By the time I get home, or back to the office I have forgotten much of what I should have documented. Many times I'm unable to write everything I need to document. The State needs to do away with the worthless (overpaid) special investigator position and upgrade equipment and training. Some of the changes were really effective: tablet, speak right, etc. But the special investigator position hasn't improved anything. In fact, it's taken away from the overall performance. We now have one person who gets paid more to do less! Seriously, how much of that investigation work is actually forensic based, any	Aug 21, 2007 3:19 PM

Page 3, Q16. What barriers have you experienced regarding completion of same day documentation?

	way? They're turning in the same reports that the other investigators are submitting.	
655	Sign-in is complicated. Should register the DFPS worker's phone number(s) per account and automatically sign the caseworker in when he/she calls the service. Only use a sign-in ID if the worker calls from an unregistered phone.	Aug 21, 2007 3:18 PM
656	None.	Aug 21, 2007 3:18 PM
657	Getting the documentation back within 2-3 hours of call.	Aug 21, 2007 3:17 PM
658	often use speak write and the there is significant portions of the dictation missing as the recording is not "hearing" and has disconnected without my realizataion. This happens in spurts for about half of my calls.	Aug 21, 2007 3:17 PM
659	The only barrier I have is the recording stops on me and I can never understand why. It starts to make a beeping sound while I am talking and I later find out the dictation was disconnected.	Aug 21, 2007 3:16 PM
660	wordbanks. we use terminology that having unit or agency wordbank woudl greatly help.	Aug 21, 2007 3:11 PM
661	being able to imput the documentation into correct location just verses the email.	Aug 21, 2007 3:11 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

1	I am very thank ful for this service, it would be nice to just write down my contacts and have it tranfered into typed form automatically at the same time.	Sep 3, 2007 4:31 PM
2	Sometimes there are typos even when the names are spelled out during dictation. Some typing errors and misspelling of words throughout the document, takes time to go back and correct.	Sep 3, 2007 1:03 AM
3	I love having this tool. I wish I had better access to it by my cell phone, but coverage is not great in the rural areas.	Sep 1, 2007 2:56 PM
4	Saves time from typing. Can do other tasks while waiting or the dictation to return.	Aug 31, 2007 8:45 PM
5	No comments.	Aug 31, 2007 6:54 PM
6	The tool is great. I couldn't imagine doing this job without it, and do not want to.	Aug 31, 2007 3:46 PM
7	SpeakWrite is an important tool to me as it reduces the amount of time I spend sitting at the desk typing, especially when that time could be spent making face to face contact with my families.	Aug 31, 2007 2:22 PM
8	SpeakWrite has been a tremendous support.	Aug 31, 2007 12:12 PM
9	Speakwrite is not as voice sensitive as the Tablet PC. The majority of your information is typed correctly. The only improvement would be to add a beep or confirmation that the line is still open when documenting on speakwrite for a long period of time.	Aug 31, 2007 11:37 AM
10	I love it.	Aug 31, 2007 11:36 AM
11	LOVE IT!!!!!!	Aug 31, 2007 11:34 AM
12	When needing to document overwhelming amounts of interviews or face to face visits, speak write has helped immensely - I'm able to document large amounts of information and feel less stressed.	Aug 31, 2007 11:03 AM
13	I love the service. It has really allowed me to document more clearly in less time. I don't feel the need to cut things out for time sake.	Aug 31, 2007 10:35 AM
14	I love it for the most part!	Aug 31, 2007 10:10 AM
15	Sometimes I would receive an email stating that the information was not recorded. I've called and spoken to someone and they would say the information was recorded and they didn't know why I got this message. This hinders my productivity because I have to wait for the information to be transcribed	Aug 31, 2007 8:47 AM
16	This is truly an outstanding service that saves me quite a bit of time. My only concern is that sometimes names and common abbreviations, etc. are not spelled correctly. However, I have not always remembered to spell out tougher words.	Aug 31, 2007 8:44 AM
17	i love the speakwrite and it helps out alot except for the previous statement that i made above	Aug 31, 2007 8:29 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

18	I really love the fact that this service is available. Maybe in time I will also use the feature that allows the worker to speak their work onto their tabletpc and that information is sent to SpeakwWrite.	Aug 31, 2007 8:13 AM
19	no comments	Aug 31, 2007 7:15 AM
20	I thought use of SpeakWrite was going away so I was weaning myself off of it's use. I will begin using again regularly, if not daily.	Aug 31, 2007 6:32 AM
21	Time it takes to get the work back.	Aug 30, 2007 11:13 PM
22	speakwrite is a lifesaver for 2 finger typers like me.	Aug 30, 2007 11:07 PM
23	I love the program and I'm so glad it will be around for another year. I was very frustrated when they said it would go away and every day I would use it with my fingers crossed that my password still worked. Great Program!	Aug 30, 2007 9:49 PM
24	I love it and i love that it is available for me to use! it has saved me much time and energy to do more than 2 tasks at once	Aug 30, 2007 7:52 PM
25	I am able to probe more closely into a family's dynamics and get it typed by your company as opposed to me typing all the information and taking a long time to type all this information.	Aug 30, 2007 5:17 PM
26	Speakeasy gives me more time to spend in the field doing that which I do best. That being interviewing clients and staff to ascertain if an allegation is true or false. Also give me more time to review documentary evidence and allows more freedom to get a more detailed statement from the persons I must interview. I love it so much I created my own private account, non-TDFPS, and use it extensively for other activities. Thank you for giving us the tools we need to get the job done right and well.	Aug 30, 2007 4:29 PM
27	Please don't get rid of it. It is very important to those who use it.	Aug 30, 2007 4:01 PM
28	This is a good catchup for our cases	Aug 30, 2007 3:22 PM
29	none	Aug 30, 2007 3:11 PM
30	This has been a great tool to do casework!	Aug 30, 2007 3:08 PM
31	Question 10 So far I have not visited the intranet site, but I probably will. Thank you	Aug 30, 2007 3:00 PM
32	I believe that speakwrite would be more useful if had a little help with it.	Aug 30, 2007 2:21 PM
33	With this tool it is help provide the workers more time investigating their cases. A wonderful tool and everyone should use it.	Aug 30, 2007 1:52 PM
34	I enjoy using speakwrite because it makes my job easier because my unit hasn't been fully staffed in three years. Because of this my use of speakwrite greatly helped me out in all avenues of my documetation. Having speakwrite is like having additional workers helping you out. I love it!	Aug 30, 2007 1:22 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

35	Tremendous time saving tool! We all LOVE Speakwrite.	Aug 30, 2007 12:41 PM
36	none	Aug 30, 2007 12:34 PM
37	I appreciate getting to use SpeakWrite. It is a great tool to keep caught up on my workload.	Aug 30, 2007 12:24 PM
38	I would consider it one of, if not the most valuable tool that we have in the field.	Aug 30, 2007 12:05 PM
39	It is convenient and efficient.	Aug 30, 2007 11:08 AM
40	Type what I dicate and do not abbreviate.	Aug 30, 2007 10:38 AM
41	None	Aug 30, 2007 10:04 AM
42	Speakwrite is excellent. It helps get work done faster and more efficiently.	Aug 30, 2007 9:55 AM
43	This is a great tool to utilize. I will now be required to do daily dictation and this will help.	Aug 30, 2007 9:43 AM
44	Please keep it. It is a much more valuable tool for me than the writing feature of the tablet PC and I consider myself a very fast typist.	Aug 30, 2007 9:23 AM
45	I really like the SpeakWrite service. Hopefully, I can learn how use it daily on several cases once my caseload gets below 30. Thank you.	Aug 30, 2007 9:15 AM
46	Sometimes depending on who transcribes the dictation, the quality of work may not be as good as compared to others. I've received better transcriptions than others.	Aug 30, 2007 9:08 AM
47	I could not do this job without SpearkWrite!	Aug 30, 2007 8:59 AM
48	It saves on typing time and when I get it back - I review and improve my documentation.	Aug 30, 2007 8:57 AM
49	This empty space gives me a chance to advise you that question #11 is problematic. The question does not allow you to select answers in the same column. Therefore #11 was not completed.	Aug 30, 2007 8:55 AM
50	Sometimes I will be talking and then the phone just starts clicking. I didn't realize that it had stopped recording when the clicking sound started so I had to completely redo all of my dictation. This has happened several times. I thought maybe it just wasn't hearing me so I spoke up and it still did it. Another problem I have had is I will spell the name at the beginning of my dictation then as the dictator writes the names get miss-spelled as the dictation continues. I think I should only have to spell the name once, not every time I say the name.	Aug 30, 2007 8:47 AM
51	none	Aug 30, 2007 8:23 AM
52	It helps me a lot with long reports	Aug 30, 2007 8:14 AM
53	Item # 11 above would not let you check "at least once per week" on more than one item. Speakwrite is a great asset in entering information in a timely manner.	Aug 30, 2007 8:14 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

	Thanks!!!! This is one of the best tools I have used.	
54	It's great, easy, and fast. It is a necessary tool for complete and accurate casework.	Aug 30, 2007 8:10 AM
55	none	Aug 30, 2007 7:34 AM
56	Using a cell phone can result in losing transmission and an incomplete SpeakWrite document	Aug 30, 2007 6:47 AM
57	Please do not ever take it away from me I am an awful typest and the tablet voice computer is nothering compared to a person. I love it and will cry a lot and through a huge fit if it is taken away from me. So if I need to tell people to use it or we will loose it let me know and I will go yell at them. I wish I could cyber this.	Aug 30, 2007 3:40 AM
58	i love speakwrite	Aug 29, 2007 11:47 PM
59	I have been current with my documentation for the past one year due to speakwrite.	Aug 29, 2007 11:37 PM
60	I absolutely love it. I like how you can call and then just change what you need to and just cut and paste onto impact. This is the best tool i have came across and i am sure i will use it until i am not able to use it anymore. I have only been on the the actually job one month and this works wonders.	Aug 29, 2007 10:38 PM
61	Too many mistakes have to be corrected by worker prior to inputting documentation into IMPACT. At times can be more time consuming than time saving.	Aug 29, 2007 10:16 PM
62	As a CW I used speakwrite on a daily basis. I believe I saved at least 5 hours a week documenting. Quality of casework improves because documentation is more thorough and accurately reflects case actions.	Aug 29, 2007 9:17 PM
63	It is helpful when I don't have a lot of time.	Aug 29, 2007 9:12 PM
64	it is a great tool! please keep Speakwrite	Aug 29, 2007 7:44 PM
65	speakwrite helps my casework quality and saves me a lot of time in documentation	Aug 29, 2007 7:09 PM
66	It is great!	Aug 29, 2007 6:09 PM
67	I rely on SpeakWrite to get my job done and in the most timely manner as possible. I could not keep up with my caseload or do my job efficiently, if I did not have SpeakWrite.	Aug 29, 2007 5:31 PM
68	EXCELLENT SERVICE	Aug 29, 2007 5:29 PM
69	I cannot imagine handling the caseload i already have without it.	Aug 29, 2007 5:26 PM
70	It's the most sufficent way of getting contacts into the computer and the fastest which allows workers to spend less time on typing and more time completing client contact.	Aug 29, 2007 5:03 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

71	sometimes forget about using it, then it gives me more time to do a report.	Aug 29, 2007 4:48 PM
72	I mainly use Speak easy and feel it is a very useful tool to use.	Aug 29, 2007 4:41 PM
73	great job.	Aug 29, 2007 4:35 PM
74	n/a	Aug 29, 2007 4:32 PM
75	Great turn around time in receiving dictated information.	Aug 29, 2007 4:06 PM
76	I think that whoever is doing the SpeakWrite needs to try to do a better job in interpreting what has been said.	Aug 29, 2007 3:59 PM
77	Speakwrite has save me significant time on documentation and allows for more face to face contact with my clients.	Aug 29, 2007 3:58 PM
78	The service allows me to dictate when I am not able to use a computer (waiting in a DA witness room, in my car in heavy traffic etc) Because I can use otherwise wasted time I am more efficient.	Aug 29, 2007 3:54 PM
79	I am able to have more detailed documentation in the time frames.	Aug 29, 2007 3:49 PM
80	Speakwrite is a necessary alternative to using the PC Tablet when errors occur.	Aug 29, 2007 3:49 PM
81	The only change is not typing. Even after dictation is complete it may take a few days to cut in paste in the narrative.	Aug 29, 2007 3:44 PM
82	I do plan to utilize this tool much more. Trying to get organized.	Aug 29, 2007 3:43 PM
83	Keep up the good work!	Aug 29, 2007 3:35 PM
84	SpeakWrite is a wonderful thing.	Aug 29, 2007 3:34 PM
85	Speakwrite is wonderful. What more does a caseworker need. It does all the typing for you.	Aug 29, 2007 3:33 PM
86	Sometimes I do not get email saying documentation is done, so I have to go into website and retrieve it. Other than that, I love Speak write because it helps me achieve my work goal of child safety.	Aug 29, 2007 3:30 PM
87	it is excellent	Aug 29, 2007 3:30 PM
88	SpeakWrite saves an emmense amount of time. My case load is not very high but the cases I do have are extensive and complex. SpeakWrite allows me the flexibility of cybering my cases from home or in the mornings before I go out. I know it will be in my inbox and ready for me to edit within an hour. I think it is a great asset to the agency.	Aug 29, 2007 3:29 PM
89	none	Aug 29, 2007 3:27 PM
90	This is a wonderfull tool. I hope they never take it away.	Aug 29, 2007 3:24 PM
91	I am basicly new and I have used it and it has cut down on my work time. It	Aug 29, 2007 3:22 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

	helps me to get organized in that I can cut.	
92	One of the new CPS ideas that actually helps us not weighs us down.	Aug 29, 2007 3:22 PM
93	It really helps to get more information in my documentation.	Aug 29, 2007 3:17 PM
94	I have just started work.	Aug 29, 2007 3:13 PM
95	N/A	Aug 29, 2007 3:08 PM
96	yes significant	Aug 29, 2007 3:07 PM
97	speakwrite is awesome! i hope we never lose it because it is such a big help!	Aug 29, 2007 3:05 PM
98	invaluable service, thank you.	Aug 29, 2007 3:04 PM
99	when i try to send my audio file to be written the website freezes on me	Aug 29, 2007 2:56 PM
100	IT does save time, but I don't feel I can organize my thoughts as effectively as when I type them out.	Aug 29, 2007 2:52 PM
101	If I did not have speakwrite, I would not be able to complete my job. If they take it away, I might need to look for a new job. It is the most valuable tool I have.	Aug 29, 2007 2:46 PM
102	As a supervisor, I think that speak write is a life saver in helping workers with delinquency and also with dumped workloads.	Aug 29, 2007 2:45 PM
103	None	Aug 29, 2007 2:43 PM
104	this is a VERY VALUABLE tool, probably THE most valuable for helping to maintain currency in my cases.	Aug 29, 2007 2:42 PM
105	Dont ever get rid of this tool!! I need it to survive!	Aug 29, 2007 2:40 PM
106	This is a great help when the caseloads were much higher. I do not use it as often now since my caseload has dropped significantly. I recommend it to all of the new employees as a skilled worker so that they do not get bogged down with their documentation.	Aug 29, 2007 2:34 PM
107	I couldn't check all of the boxes on Question 11	Aug 29, 2007 2:33 PM
108	saves time; but the turn around time is still quite significant in waiting for dictation to come back.	Aug 29, 2007 2:30 PM
109	N/A	Aug 29, 2007 2:28 PM
110	dictating is so much faster and efficient for me with case documentation	Aug 29, 2007 2:20 PM
111	SpeakWrite is a wonderful tool and I don't know how I could keep up with my work without it. The Tablet PC's they provided us are suppose to have voice recognition and other tools to save time on documentation however the only tool I have to work for me is the Speak Write. Spelling may be a little off, but other than that it is great.	Aug 29, 2007 2:19 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

112	It is very convenient, efficient and service is very fast.	Aug 29, 2007 2:16 PM
113	SpeakWrite is an Asset to our Program/Agency.	Aug 29, 2007 2:16 PM
114	none	Aug 29, 2007 2:14 PM
115	SpeakWrite is great!!! major time saver in doing monthly summaries.	Aug 29, 2007 2:06 PM
116	SpeakWrite has enabled me to complete cases in a more timely manner. It has given me the opportunity to get a significant amount of cases completed in a very short time.	Aug 29, 2007 2:05 PM
117	None You guys Rock!	Aug 29, 2007 1:56 PM
118	Much better, use to be pointless in the past.	Aug 29, 2007 1:54 PM
119	I LOVE IT!!!	Aug 29, 2007 1:49 PM
120	This is a wonderful tool that I hope does not go away. The service really helps those caseworkers who are behind and do not have time to type. This is an excellent, excellent tool for all staff!!!!!!	Aug 29, 2007 1:49 PM
121	I was told we couldn't use Speakwrite after 6-29-07 and it has been difficult to complete documentation. Speakwrite was a SIGNIFICANT TOOL for me. It was a great loss for me and I am glad to know we'll be able to use again.	Aug 29, 2007 1:41 PM
122	It makes the job much easier.	Aug 29, 2007 1:31 PM
123	None at this time.	Aug 29, 2007 9:42 AM
124	The service is an excellent tool for this type of work.	Aug 29, 2007 9:23 AM
125	I recently transferred tot the night response unit, however while working in day investigations I used the service more frequently due to the higher caseload	Aug 28, 2007 6:22 PM
126	A great tool for caseworkers in Texas. I recently moved here from Seattle and we did not have anything like this there. Speakwrite has helped me to stay on top of a demanding caseload and better make the transition to casework in Dallas.	Aug 28, 2007 4:46 PM
127	it helps me out alot...	Aug 28, 2007 2:20 PM
128	Please dont take it away. i will be so behind withouth Speakwrite	Aug 28, 2007 12:00 PM
129	For the most part the documents are neat and timely and it has helped me move on to another task while not having to sit and type narratives for hours.	Aug 28, 2007 10:20 AM
130	This tool has improved my ability to work on other cases and not stay on one case very long. I do my visits and come in and use the speak write for multiple cases. Usually by the time I do the last one the first one sent in has come in.	Aug 28, 2007 9:44 AM
131	Speakwrite has been an asset to maintaining documentation for programs that are have a significant amount of documentation to enter.	Aug 28, 2007 9:31 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

132	I would hate to see SpeakWrite taken away. If all caseworkers would use the system they would benefit greatly in keeping timeframes. I scan my information - send it to SpeakWrite through the website - and usually within 5 - 10 minutes it is returned.	Aug 28, 2007 9:24 AM
133	SpeakWrite allows me to quickly document cases. Although my tablet PC does help me out in many ways, I feel that it does not have any functions that replace what SpeakWrite can do. We have been told that due to our having recieved Tablets, we will be losing SpeakWrite. I do not understand why this is logical, as it takes just as much time to type documents on a tablet as it does a desktop. The dictation tool with the tablets does not work well.	Aug 27, 2007 4:54 PM
134	SpeakWrite is a good tool to use when documenting case.	Aug 27, 2007 2:33 PM
135	I appreciate the promptness of the documentation being sent back to me.	Aug 27, 2007 10:16 AM
136	Speak write saves alot of time in the contact with our clients	Aug 27, 2007 10:00 AM
137	This is one of THE BEST tools FPS has given us to do complete our jobs timely!	Aug 27, 2007 9:33 AM
138	I am able to give a more detailed discriptions of events and enviornmental issues.	Aug 27, 2007 8:52 AM
139	N/A	Aug 27, 2007 8:43 AM
140	I love SpeakWrite - if it is taken away as a tool it will seriously determine if I will stay with CPS.	Aug 26, 2007 12:20 PM
141	I am glad to have the service available to me.	Aug 25, 2007 9:22 PM
142	This is a great service. I don't use it that often but I find great comport in knowing that it is accessable.	Aug 25, 2007 5:14 PM
143	SpeakWrite is excellent. I could not do my job as efficiently without it. Thank you very much.	Aug 25, 2007 1:53 PM
144	It is a great tool and i would hate to lose it!!	Aug 25, 2007 12:42 PM
145	This is a wonderful time saving tool.	Aug 24, 2007 12:26 PM
146	SpeakWrite has been the thing that has helped me the most in my effort to do 24 hour documentation and keep up documentating my contacts. SpeakWright has been the most helpful tool that the agency has provided me with in the past 9 and 1/2 years that I have been a caseworker.	Aug 24, 2007 8:52 AM
147	SpeakWrite is the ONLY tool that has been provided that has made an impact in casework. The majority of investgators in this office use Speakwrite. It is a great tool to use to narrate your contacts in the morning and come back from visits after lunch and cut and paste them in contacts.	Aug 24, 2007 8:52 AM
148	I feel that speak write is a definite advantage for the investigators. With the case load and the new police on next day / same documentation it is nearly impossible to accomplish this without speak write.	Aug 24, 2007 8:48 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

149	SpeakWrite is an excellent tool, however during my dictating, I spell the words as I dictate, but when the document comes back the words are mis-spelled.	Aug 24, 2007 8:35 AM
150	Reports are returned quickly and are usually very active. Time-frame is often slowed down due to the transcriber typing in words like, "hmmm," or "scratch that last sentence and let me begin again." Some will also type "end of dictation and thank you." While typing in these nonessential words may increase words paid, it decreases workers productivity due to having to reread everything and exit all the noticeably extra words.	Aug 23, 2007 11:01 PM
151	I love SPEAKWRITE! I use it as often as I can! Please keep this system especially for those of us that do not have access to the PC Tablet!	Aug 23, 2007 4:52 PM
152	Recently, I was informed that we were unable to use speakwrite because of the new PC tablets. Is this true?	Aug 23, 2007 4:18 PM
153	Speakwrite is a wonderful tool and we don't have a lot of them so if we lost speakwrite it would hurt documentation especially with the new time frames.	Aug 23, 2007 3:49 PM
154	It's great!	Aug 23, 2007 3:42 PM
155	N/A	Aug 23, 2007 3:20 PM
156	SpeakWrite is a life saver for me. Thanks you so much for the serice.	Aug 23, 2007 3:20 PM
157	I love it please don't take it away. I use it on a daily basis.	Aug 23, 2007 2:52 PM
158	Love it!!!	Aug 23, 2007 1:09 PM
159	I am a very slow typist and Speak write has been a blessing to me as a caseworker. I save a lot of time by calling the notes in and sometimes it helps me to organize my notes better because I know I have to be clear and concise for the person who will be typing it up.	Aug 23, 2007 12:16 PM
160	No comments.	Aug 23, 2007 11:43 AM
161	None	Aug 23, 2007 11:06 AM
162	This has been such a life safer. It saves a worker a lot of time and makes it easier to document.	Aug 23, 2007 11:04 AM
163	I would be lost without Speakwrite services.	Aug 23, 2007 10:41 AM
164	EXCELLENT TIME SAVING TOOL. INCREASED MY DOCUMENTATION TIME TREMENDOUSLY AND VERY HELPFUL IN SEVERAL WAYS. GREAT IDEA.	Aug 23, 2007 10:27 AM
165	I appreciate the secretaries that dictate and type my lengthy narratives. Thanky you very much.	Aug 23, 2007 10:03 AM
166	Speakwrite is an excellent tool.	Aug 23, 2007 9:53 AM
167	I really like Speak Write. All of the transcribers do not have the same skills. At times I have to do a lot of corrections, however this is not normally the case.	Aug 23, 2007 9:27 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

168	SpeakWrite is a great tool that helps me immensely when I am behind in documenting my cases. It is a great asset to the agency. I would like to see this feature still available to CPS.	Aug 23, 2007 9:25 AM
169	Without speak write I would fall behind	Aug 23, 2007 9:03 AM
170	It does not seem lately that whoever types up my dictation does not look at my personal word list. Several times my own name has come back misspelled.	Aug 23, 2007 8:39 AM
171	WHEN I USED IT REGULARLY IT HELPED SAVE TIME AND HELP ME TO KEEP CURRENT WITH CASE DOCUMENTATION. NOW I RARELY USE IT. HOWEVER I DO BELIEVE IT TO BE A VALUABLE TOOL FOR THOSE WHO HAVE A LOT OF DOCUMENTATION.	Aug 23, 2007 6:54 AM
172	One of the best tools.	Aug 22, 2007 10:55 PM
173	I love this tool. Best one yet!!!	Aug 22, 2007 5:16 PM
174	none	Aug 22, 2007 5:04 PM
175	When i fax one job it is typed up 3-5 times and the account is charged multiple times for one job.	Aug 22, 2007 4:45 PM
176	A great tool to help assist with detailed narratives.	Aug 22, 2007 4:34 PM
177	I have not had any problems with the service and it is important to use has a tool to catch up.	Aug 22, 2007 4:11 PM
178	I am very pleased with the service and feel it has been of great value to me.	Aug 22, 2007 4:09 PM
179	There have been times in the past in which I have waited for a job for up to four hours. Recently it has been alot better and I am only waiting one to two hours.	Aug 22, 2007 3:53 PM
180	It id my best friend	Aug 22, 2007 3:46 PM
181	I need to get better with it to see if it will increase my ability to perform better casework results.	Aug 22, 2007 3:22 PM
182	SpeakWrite has made my job of documenting easier.	Aug 22, 2007 3:21 PM
183	none	Aug 22, 2007 2:32 PM
184	This helps time frames concerning documentation	Aug 22, 2007 2:28 PM
185	Cannot live without Speakwrite	Aug 22, 2007 1:48 PM
186	Once you get the hang of using it, it will save you time. I also like the idea that you can use another recording device and still download through speakeasy.	Aug 22, 2007 1:48 PM
187	This is an excellent tool.	Aug 22, 2007 1:41 PM
188	SpeakWrite is great. It is so quick, easy, and accurate. Thank you so much for this service.	Aug 22, 2007 1:17 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

189	Great services and should be manadated that all employees use the service	Aug 22, 2007 12:43 PM
190	Speakwrites helps me to be timely so that my statistic are excellent.	Aug 22, 2007 12:38 PM
191	It is helpful when really busy...more efficient for time management	Aug 22, 2007 12:24 PM
192	keep up the good work its helps slow tyes like me	Aug 22, 2007 12:18 PM
193	na	Aug 22, 2007 12:14 PM
194	SpeakWrite is a great tool in helping me to complete my documentation task with the agency.	Aug 22, 2007 12:14 PM
195	This has really helped my caseload. I reccommend it to all workers and especially new workers. I have also used it when I am in the fied and is unable to write things down, take pictures, or waiting for interviews or appointments with clients.	Aug 22, 2007 12:04 PM
196	i have to proof read & correct my narraitves because of the wording i may use, but it's the most helpful tool i have assess to. Speakwrite saves me from having to start typing.	Aug 22, 2007 12:04 PM
197	none	Aug 22, 2007 11:57 AM
198	This service enables me to provide quality service for our clients.Documentation is accurate and returned quickly.	Aug 22, 2007 11:50 AM
199	SpeakWrite is one of the best tools given to field staff in recent years. It would be a crucial loss if it were taken away. Being able to dictate information helps me in countless ways. This is a service that DFPS NEEDS to find a way to fund. It is a priceless aid to caseworkers. There is nothing else that could replace SpeakWrite if it were gone.	Aug 22, 2007 11:50 AM
200	Nothing other than it is a great tool for my daily activites in my work.	Aug 22, 2007 11:41 AM
201	spelling errors by whoever listens to our dictation; maybe it's our Texas accent that throws them off. :)	Aug 22, 2007 11:30 AM
202	n/a	Aug 22, 2007 11:27 AM
203	I sometimes have to read and re-read the documentation because there may be a very small word that I did not catch. For instance what I said was "here" but the person typing heard "we're".	Aug 22, 2007 11:27 AM
204	None	Aug 22, 2007 11:25 AM
205	This service has been very helpful.	Aug 22, 2007 11:21 AM
206	Normally instructions are given prior to beginning dictation and usually those are followed. On occasion instructions are not followed (i.e. what script, font, single space, etc.) and those have to be corrected, in addition to final editing.	Aug 22, 2007 11:20 AM
207	Very fast and efficient.	Aug 22, 2007 11:17 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

208	SpeakWrite is an invaluable tool.	Aug 22, 2007 11:07 AM
209	There are many words that SpeakWrite does not understand due to many surnames and street names here are Hispanic	Aug 22, 2007 11:03 AM
210	again it is awonderful tool	Aug 22, 2007 10:51 AM
211	It is easier to edit from speak write than it is too enter all the data	Aug 22, 2007 10:39 AM
212	I am able to save time to do other important thing on my caseload. I think speak Write is a great tool.	Aug 22, 2007 10:31 AM
213	It is a great system that many caseworkers could not function adequately without.	Aug 22, 2007 10:30 AM
214	There is not much negativity to comment on; however, there are certain cyber secretaries that do very well, document excellent, and paragraph effectively; when there are others that just "bunch" up the document. i like the ones that do a wonderful job; in fact, I wish I could request them everytime that I cyber.	Aug 22, 2007 10:30 AM
215	It is a great tool to use	Aug 22, 2007 10:29 AM
216	none the company does a grest job	Aug 22, 2007 10:25 AM
217	SpeakWrite is a VITAL part of my ability to document my cases in a timely manner. It makes it possible to do immediate dictation so the events are fresh & more accurate! Without SpeakWrite I would be backlogged and unable to do my job in a reasonable amount of time in regards to documentation.	Aug 22, 2007 10:18 AM
218	I used speakwrite very regularly for several months when a worker quit and I was working 23 cases that had been abandoned. It was a lifesaver, as I would call in the dictation immediatly after the contact, and the next morning, or that evening, would put the contact in IMPACT. In this manner I was always current with my cases. I could not have done this if I had to type out the contacts, or if I had to use the handwriting recognition software on IMPACT. I believe that unless you can type as fast as you can speak, Speak Write will always result in quicker data entry, and the data that will be entered will be a lot more thorough then the very brief notes that workers are documenting in MPS about their contacts.	Aug 22, 2007 10:13 AM
219	At this time I do most of my documentation in the field or in the office as it occurs. Speakwrite is going to be invaluable when we go mobile because it is going to be difficult in a mobile setting to type into impact/mps as you can in an office setting.	Aug 22, 2007 10:13 AM
220	It a ecellent tool to have.	Aug 22, 2007 10:09 AM
221	I would like for you to put the name in the subject when the information is sent back to me. Thanks, Myra	Aug 22, 2007 10:02 AM
222	This service is in-valuable to me with my limited typing ability	Aug 22, 2007 10:01 AM
223	Since speak-write more information is getting into the narrative, information is documented in a timely manner, and time is saved by using Speak-write.	Aug 22, 2007 10:01 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

	Speak-write and improved the quality and quantity of work being produced.	
224	I am a big fan of SpeakWrite, I hope they do not get rid of it.	Aug 22, 2007 10:00 AM
225	Speak write is a very inportant tool in the speed of case management.	Aug 22, 2007 9:58 AM
226	due to large caseloads, I would not be able to keep up as well as I have been without the SpeakWrite	Aug 22, 2007 9:57 AM
227	I feel that SpeakWrite is very valuable to me as a caseworker. Without it, I would have a difficult time documenting things such as family assessments, medical records, provider notes, etc.	Aug 22, 2007 9:57 AM
228	Speakwrite is a very good tool. I just don't utilize it like I should. My caseload would probably be better if I did. It appears that most of the caseworker don't like to use Speakwrite in the field. Our visits are usually not too far from one another or a lot is the area that we cover. We need to be more aware of our surroundings.	Aug 22, 2007 9:52 AM
229	I love Speakwrite!!!!!!!!!!!!!! I usually will sit and dictate 3-4 completed cases in 15 minutes!!!!!!!!!!!!!!!!!!!!!!	Aug 22, 2007 9:42 AM
230	n/a	Aug 22, 2007 9:38 AM
231	It is a very valuable tool, especially significant when pressed for time or assisting with completion of documentation prior to mandated deadlines.	Aug 22, 2007 9:28 AM
232	Great help	Aug 22, 2007 9:25 AM
233	I have not done casework consistently for almost a year due to promotion to SME; however, I still use SpeakWrite frequently to document consults in cases and staffing notes. It is the best tool that has been given to us to help us do our jobs in years. Prior to the promotion, I used it frequently on case documentation. Time consuming cases when you may have 2-3 contacts made each day are so much easier to dictate than to document.	Aug 22, 2007 9:15 AM
234	When I have a signal and am able to call from the field it will prvide significant impact on my completion of cases and accurate documentation of case information.	Aug 22, 2007 9:14 AM
235	I beleive that speakwrite could help more if they would copy the formatting exactly when faxed.	Aug 22, 2007 9:12 AM
236	I was very dissappointed the last three times I used your services, the quality of your work was poor and I spent too much correcting mitakes. I have not used Speakwrite since.	Aug 22, 2007 9:09 AM
237	I prefer the Speakeasy method of dictating directly into the computer with the microphone instead of the telephone. I have had past experienes with the telephone of my dictation being cut off. I would hear beeping and clicking noises and once I received my dictation, not all of it would be transcribed.	Aug 22, 2007 9:05 AM
238	I've been a worker for over 20-yrs. & truly don't know how I ever did this job	Aug 22, 2007 8:55 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

	without this fantastic service!	
239	It has been benefital to me and i have iproved my case load... SE has been a great tool.	Aug 22, 2007 8:51 AM
240	It is time consuming to proof it from the typists.	Aug 22, 2007 8:50 AM
241	This is a very valuable tool to help us with our extremely high caseloads. I hope that the agency will continue to provide us with the opportunity to take advantage of your service!	Aug 22, 2007 8:47 AM
242	I think you will see a decrease in documentation from a lot of workers if this program was done away with. For those of us who do use it, speakwrite is a powerful tool.	Aug 22, 2007 8:42 AM
243	wonderful tool that helps currency issues	Aug 22, 2007 8:35 AM
244	Saves time!	Aug 22, 2007 8:33 AM
245	Love it, do not want to lose it.	Aug 22, 2007 8:29 AM
246	This is such a big help with documentation and keeping current on my work.	Aug 22, 2007 8:18 AM
247	they are quick and responsive	Aug 22, 2007 8:17 AM
248	I am able to give better detail because I am dictating on the day of the interview so the details are fresher.	Aug 22, 2007 8:15 AM
249	It's a valuable tool. Please don't take it away. Only complaint, can't call in while driving with a hands free device. It can't hear the voices/dictation from my bluetooth ear/mouth piece.	Aug 22, 2007 8:14 AM
250	EVERYTHING I SUBMIT FOR TRANSCRIPTION COMES BACK TO ME EXACTLY LIKE I DICTATED IT. YOU ARE WONDERFUL PEOPLE !!!!!	Aug 22, 2007 8:01 AM
251	Sometimes it is disconcerting to have spelled out names and difficult words, only to have the copy come back with an asterisk with a lot of info missing, or to have the name totally misspelled throughout the document, sometimes in different versions. I get frustrated having to do a lot of clean up.	Aug 22, 2007 7:57 AM
252	Processing more case work with less time.	Aug 22, 2007 7:55 AM
253	I have just transferred to FBSS in Orange and trying to get organized and my documentation is way behind. I would not want to loose speak write as when I can get organized I will be relying on it heavily.	Aug 22, 2007 7:45 AM
254	One may speak more correctly then sit down and type. One speaks faster then type. For me it is better for the program speakwrite. Also I have had surgery on both hand for the amount of documentation that is required for this job. To me this service is a blessing.	Aug 22, 2007 7:33 AM
255	N/A	Aug 22, 2007 7:22 AM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

256	Speak Write is a great tool and very necessary.	Aug 22, 2007 7:03 AM
257	I have been caught up on my work for months now,thanks to speak write. I honstley do not know what I would do with out it	Aug 22, 2007 6:15 AM
258	Speakwrite is a very big assest to my job	Aug 22, 2007 6:11 AM
259	It's been very helpful even with our new computers. It's been time saving.	Aug 21, 2007 11:10 PM
260	Having a person typing for me makes it easier in spelling places or names that come up frequently in my cases, I only have to spell it out once...versus using computer software which needs to be constantly corrected and reviewed...versus typing it all myself which takes up much more time	Aug 21, 2007 11:07 PM
261	When I was using Speakwrite on a regular basis was when the caseload was extremely heavy. I felt the documentation was more thorough using Speakwrite	Aug 21, 2007 10:43 PM
262	Need to use more of because it is a really great tool to have.	Aug 21, 2007 10:30 PM
263	IT IS A GREAT TOOL. I AM ABLE TO TURN IN A HIGHER NUMBER OF CASES A WEEK, DUE TO THE SPEED I RECEIVE MY DICTATIONS.	Aug 21, 2007 10:08 PM
264	SpeakWrite is dependable and less complicated to use in the field, at the office, and at home.	Aug 21, 2007 10:02 PM
265	This is a great tool in completing documentation. I use it in the field after an interview, call it in and it is received back once arrive to the office to submit in IMPACT the same/next day.	Aug 21, 2007 10:00 PM
266	I think it is great and I have recently learned that I can fax my handwritten notes to speak write and get it typewritten.	Aug 21, 2007 9:16 PM
267	As a new Supervisor I have not utilized it as much as when I was a CW; but am just now starting to rely on it more. And plan to keep using it. I have stressed to my Unit the advange of using SpeakWrite but some are still resisting. The ones who use it consistantly, are caught up and those who don't use it often are behind on documentation.	Aug 21, 2007 8:33 PM
268	Speakwrite makes it much easier to meet 24 hour documentation expectaions as	Aug 21, 2007 8:12 PM
269	I have time to do other tasks while waiting for my job to be completed. After 5PM and weekends, its takes too long for job completion. Sometimes there are too many mistakes.	Aug 21, 2007 8:06 PM
270	I beleive Speakwrite is a huge time saver for me since I have used it a number of times when working in a time crunch.	Aug 21, 2007 7:19 PM
271	would enjoy using speakwrite in the future	Aug 21, 2007 7:07 PM
272	This is the most invaluable tool that DFPS has obtained for us. I could not do my job without it! Question 11 on this survey was skewed because any time an answer was checked, it would delete that answer under the same column.	Aug 21, 2007 6:38 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

273	speakwrite is a valuable tool	Aug 21, 2007 6:28 PM
274	The quality of my notes are far better than the ones that I scramble to type while talking to the families.	Aug 21, 2007 6:22 PM
275	Speak Write is a very valuable tool. It makes it a lot easier to do same day documentation.	Aug 21, 2007 5:49 PM
276	very helpful and saves time for the caseworker	Aug 21, 2007 5:46 PM
277	I love speakwrite. It is an enormous help aiding us in keeping up with 24 hour documentation, especially for us in the rural areas where we may be in our car the majority of the day	Aug 21, 2007 5:44 PM
278	speak write has improved my job performance.but going to 24 hour must documentation will put more pressure on the worker that he or she does not need.	Aug 21, 2007 5:36 PM
279	SpeakWrite allows case to have more detail and documentation is timely	Aug 21, 2007 5:32 PM
280	Please do not do away with this tool. I and many caseworkers rely on this tool. I feel without this tool, the mandates of 24 hour contact would be overwhelming and take me significantly longer to complete.	Aug 21, 2007 5:28 PM
281	It makes entry much faster by using cut and paste, and makes me more consistent in documentation techniques.	Aug 21, 2007 5:27 PM
282	My personal opinion is that Speakwrite is necessary in this job function in order to meet deadlines and 24 hr contact documentation. Depending on how many people you interview determines how greatly this tool is needed. I do not want to lose this as a tool available to our agency.	Aug 21, 2007 5:21 PM
283	It has greatly improved my timeliness in documentation, and things don't pile up nearly as much, though I am far from perfect. It is that very useful tool that keeps me sane!	Aug 21, 2007 5:20 PM
284	With speakwrite I am more accurate when it comes to my monthly narratives.	Aug 21, 2007 5:17 PM
285	Our clients get better service because of speak right.	Aug 21, 2007 5:14 PM
286	I like Speak Write as it captures case info when used following a client contact. The proof-reading does take a while however, and my narratives do tend to be much too long when I use the dictation vs doing it myself.	Aug 21, 2007 5:08 PM
287	I love it!!!	Aug 21, 2007 5:06 PM
288	Its the main tool that me and my department cant do w/ out. I dont feel its being utilied to its fullest potential.	Aug 21, 2007 5:03 PM
289	I need Speak Write to do my job.	Aug 21, 2007 5:02 PM
290	I absolutely love Speak Write. There is no way that I could meet all the time frames and expectations without it.	Aug 21, 2007 5:01 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

291	SpeakWrite cuts down documentation time significantly.	Aug 21, 2007 4:59 PM
292	This is a great resource for caseworkers, it is scary at first but once you get used to it it becomes an enormous help it keeping on top of your documenting.	Aug 21, 2007 4:57 PM
293	This is a great tool for us to use. It will just take time to become proficient in using it.	Aug 21, 2007 4:54 PM
294	It's a great tool.	Aug 21, 2007 4:53 PM
295	I am able to document details if I dictate same day; details I would probably forget if I typed from my notes days later.	Aug 21, 2007 4:50 PM
296	I am sorry to hear that we may be losing Speakwrite. I think it will hurt the quality and timeliness of documentation.	Aug 21, 2007 4:49 PM
297	I would really hate for speak write to be taken away because with speak write I'm able to keep up and document as much as I need and not leave my documentation half way. This is a great tool that has helped me and others maintain our work load to a minimum.	Aug 21, 2007 4:47 PM
298	My time management is much better since using speakwrite	Aug 21, 2007 4:46 PM
299	Need improvement in spelling, punctuation and sentence structure.	Aug 21, 2007 4:46 PM
300	I am always up to date in my monthly narrative, as well as completing other tasks that requires extensive typing.	Aug 21, 2007 4:46 PM
301	One comment that I would like to make is that Speakwrite is a good tool to have but it makes it harder to do your work when you have to go back into the document that you have submitted to Speakwrite and correct the misspelled words, grammar and any words that wasn't understood.	Aug 21, 2007 4:45 PM
302	It saves time and enables me to spend more time investigating	Aug 21, 2007 4:41 PM
303	Speakwrite is amazing. Being in the rural, I drive alot. Having Speakwrite allows me to document whild driving from one location to the next. This saves me so much time and I am able to get my documentation in.	Aug 21, 2007 4:40 PM
304	Speak write is best tool I have.	Aug 21, 2007 4:39 PM
305	It would be nice to have sometype of Hardware that you could document/talk into as you do the home visit that could type the events of the visit,but I know this is not legal in some states. You are dealing with the privacy act and legal issues. Just a suggestion.	Aug 21, 2007 4:39 PM
306	You guys make it my joy easy to do, by making complete sentences and removing the hesitations when speaking into the dicatation device. You sometimes make sentences clearer that I originally spoke into the system. Thanks for making my job earier for me. Keep up the good work. Sometimes there is an extended delay in receiving dictation from you all.	Aug 21, 2007 4:38 PM
307	DFPS would be wise to continue this service for all caseworkers. It is a	Aug 21, 2007 4:38 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

	tremendous time saver. SpeakWrite allows me to remain current on my documentation without having to work many hours of overtime at home.	
308	I love this service, and I try to use it as often as possible. I thank you for the work that is done that has been a blessing in my work!!!	Aug 21, 2007 4:37 PM
309	It's a great thing to have.	Aug 21, 2007 4:35 PM
310	N/A	Aug 21, 2007 4:32 PM
311	on night shift, where cases have to be completed to a certain point before being passed to day shift, i was using speakwrite a lot, especially when assigned multiple cases in one 10 hour shift. but when it started taking 3 to 4 hours to get the e-mail back, that was just too long, and it became faster to just do it myself. i would still use the program if the response were quicker.	Aug 21, 2007 4:31 PM
312	Please never take this tool away, I don't feel we will keep our documentation deadlines without it.	Aug 21, 2007 4:30 PM
313	I have been using speakrite. The only problem I have is I have to spend time making corrections after I have called my work in. I have tried speaking slowly but it doesn't work.	Aug 21, 2007 4:30 PM
314	SpeakWrite has truly been a wonderful work tool. I am able to go above and beyond the timeframe requirements on all of my cases. I hope this tool will stay for the workers.	Aug 21, 2007 4:30 PM
315	SPEAK WRITE MAKES MY JOB EASIER!	Aug 21, 2007 4:24 PM
316	none	Aug 21, 2007 4:23 PM
317	I feel that the service is fantastic. I am a stron supporter of the service and have led many other caseworkers to the utilization of the service. I feel that it is an invaluable asset to the impact that we have on our clients and our ability to provide timley and effective services to those in need. Of all of the items and tools allocated for investigations, I feel that the Speakwrite service is, by far, the most important and useful.	Aug 21, 2007 4:19 PM
318	it's great, keep up the good work!!!	Aug 21, 2007 4:17 PM
319	My observations are placed into writing before time erodes the details of the interview or they are jumbled up with facts of another case.	Aug 21, 2007 4:17 PM
320	When I speakwright I still have to go back and put it in the correct order because I can't do that when I am speaking. I have to correct my gramatical errors because I leave out comma's ect.	Aug 21, 2007 4:15 PM
321	Speakwrite has been extremely helpful in maintaining currency!	Aug 21, 2007 4:14 PM
322	I am able to take my time and be very descriptive since I am not personally having to do the typing. Being on the phone as opposed to in front of the computer doing documentation can be intimidating sometimes, especially if deadlines are rapidly approaching.	Aug 21, 2007 4:14 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

323	I have severe dyslexia the service allows me to significantly increase speed and quality (spelling in particular) of documentation.	Aug 21, 2007 4:13 PM
324	I think speakWrite is great.	Aug 21, 2007 4:12 PM
325	outstanding service, we need to keep utilizing this service	Aug 21, 2007 4:10 PM
326	Speakwrite is a very good resource for the worker. They just need to expand the time of the few seconds that they cut you off when you are recording because sometimes you don't know that you have been cut off. Until you receive your documentation. Or at least have a recording telling you that it is no longer recording, instead of just sometype of sound.	Aug 21, 2007 4:10 PM
327	Speakwrite is a valuable tool for caseworkers that allows workers to give more quality time to the clients we serve.	Aug 21, 2007 4:09 PM
328	Need to be able to upload a format for us to refer to when we dictate	Aug 21, 2007 4:07 PM
329	CPS needs to keep this service, but they need to train the workers on how to use speakeasy in the field.	Aug 21, 2007 4:07 PM
330	It has helped in times when a computer was not available and information could be documented and stored until a computer was available.	Aug 21, 2007 4:06 PM
331	SpeakWrite makes it so easy for me to get my contacts entered. I call in after a visit, then go to next, when I get into the office, they are complete and in my in box. Just have to clean them up and cut and paste them into my contact narratives.	Aug 21, 2007 4:03 PM
332	Speakwrite has made em a much better caseworker, I can now spend more time with my CL's Speakwrite is always reliable and fast. It makes the job such less stressfull having Speakwrite as a tool.	Aug 21, 2007 4:02 PM
333	Taking this tool away would be a huge mistake!	Aug 21, 2007 4:01 PM
334	I've heard rumors that we will no longer be using SpeakWrite and I shudder to think what is going to happen if its true. I know full documentation will never happen within 24 hours if you take SpeakWrite away. I state FULL because it's easy to put one line in and get credit, (which would give you credit for 24 documentation) but thats not fully documentating the case. Please don't make our jobs harder, by taking SpeakWrite away, the job is hard enough as it is without taking away a valuable resource.	Aug 21, 2007 4:00 PM
335	Being a facility worker, it is handy to call from home or from the office or from the State School to SpeakWrite.	Aug 21, 2007 3:53 PM
336	I almost always use speakwrite it saves time I can call things in when I am driving back to the office or at home.	Aug 21, 2007 3:48 PM
337	I dictate most of the time in my car as soon as the visit is completed. I have the finised product by the time is return to my office if I have air card availability.	Aug 21, 2007 3:47 PM
338	I believe that it would benefit if speakwrite had specialized people for areas with	Aug 21, 2007 3:45 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

a large hispanic populations where many spanish last names and words are used and it would same time to have someone that would be able to understand different accents such as mine and I dont consider myself to have such a strong accent as some of my other co workers so it really defeats the purpose of speakwrite if you are constantly spelling out things in spanish or spanish last names and in addition editing what was sent to you as finished product from speak write

339	The documents I have recently received have been much better than in the past. Although it takes a little longer it's worth waiting for the best work possible.	Aug 21, 2007 3:44 PM
340	It saves me time on documentation...That is why I try to use it as much as possible.	Aug 21, 2007 3:43 PM
341	The time that it takes to proofread and make the necessary corrections, I feel that I could just document myself. The service is helpful when I really need to get something done.	Aug 21, 2007 3:42 PM
342	We need this servcies it helps alot	Aug 21, 2007 3:40 PM
343	Mostly positive experience.	Aug 21, 2007 3:39 PM
344	I have been employed with CPS as an investigator for 17 months. I have not had a month when I have not been current. I credit my currancy to speakwrite. This job is diifcult to do and speakwrite is a tool that assists me in getting the job done. If I did not have the speakwrite tool available to me I doubt if I could stay current and offer as much information in the cases as I do.	Aug 21, 2007 3:39 PM
345	You guys to a great job. Thank you.	Aug 21, 2007 3:38 PM
346	SpeakWrite is a positive tool for documentation during my investigations.	Aug 21, 2007 3:38 PM
347	The typists are not following instructions on some of the cases.	Aug 21, 2007 3:37 PM
348	Speakwrite helps me complete work quicker and saves me time on documenting and frees me up to attended to other cases.	Aug 21, 2007 3:36 PM
349	The information is more thorough. If you do it while the conversations are fresh on your mind, you have a lot more pertinent information to share.	Aug 21, 2007 3:33 PM
350	Speakwrite is a big help for me and I would like to keep using it.	Aug 21, 2007 3:33 PM
351	I will approach speakEasy with caution due to having lost narrative dictation while on a land line.	Aug 21, 2007 3:31 PM
352	In all fairness, I do feel that if I utilized Speakwrite more that it could help me improve my case management skills more. Some barriers I encounter however, include, utilizing speakwrite immediately after a visit or meeting causes me to use more minutes on my cellphone, which increases my phone bill. Some months I spend more time in the field than I do in the office, which also keeps me from utilizing the services while in the office. Finally, having to repeat my dictation and/or reorganize my notes seem to cause more work and added stress. This is usually caused by the system being unable to hear my dictation	Aug 21, 2007 3:29 PM

Page 3, Q18. Please provide any additional comments you have regarding the SpeakWrite impact on your casework.

clearly or a misinterpretation. While, I do utilize the service during my "catch up" work time periods, which does help me to a certain level in my ability to make quick progress; the previous listed barriers discourages me from utilizing the service on a more frequent basis.

353	Great product, wish there was a way to speak it right into the document itself. This would also save a lot of time.	Aug 21, 2007 3:28 PM
354	Speak write is a great program. I really use it and I find it very helpful when trying to complete my cases.	Aug 21, 2007 3:25 PM
355	I find this tool extremely effective in allowing me to manage my time and be able to efficiently meet QA timeframes. Do not know what I would do with out it.	Aug 21, 2007 3:24 PM
356	I have been using SpeakWrite for 2 years now, and it has been very beneficial to me. Thank you!	Aug 21, 2007 3:18 PM
357	I would like to be able to send the audacity recordings for transcription.	Aug 21, 2007 3:17 PM
358	It has significantly lower my case work, and gives more time to working on cases. Probably the best change since the DFPS reforms of 2004.	Aug 21, 2007 3:14 PM
359	I need it to get things completed in a timely manner.	Aug 21, 2007 3:11 PM
360	I have recently changed positions with CPS. When I was in CVS, speakwrite was a huge asset to me. Not sure how it will be used in this new job, but I will definately use it if it fits.	Aug 21, 2007 3:11 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

1	I can fax my work off to have it transcribed and sent back to me for cutting and pasting into a document.	Sep 3, 2007 4:34 PM
2	You can cyper a lot of cases and they are returned to you the same day, sometimes within 1-3 hours.	Sep 3, 2007 1:07 AM
3	I love the fact that I can dictate my notes and then cut and paste to my documentation editing as needed. It really saves me time.	Sep 1, 2007 2:59 PM
4	I can speak faster than I can type or write. Documentation returns with spelling correct. Therese few corrections I have to make.	Aug 31, 2007 8:49 PM
5	Saving time.	Aug 31, 2007 6:56 PM
6	portability	Aug 31, 2007 6:10 PM
7	The time it saves with documentation.	Aug 31, 2007 3:51 PM
8	I lack typing skills. A real time saver.	Aug 31, 2007 2:50 PM
9	I dont have to type as much of my work.	Aug 31, 2007 2:26 PM
10	N/A	Aug 31, 2007 12:15 PM
11	the dictation comes back very quickly	Aug 31, 2007 11:52 AM
12	I don't have to type myself.	Aug 31, 2007 11:48 AM
13	How fast the docuemtns are typed and returned.	Aug 31, 2007 11:47 AM
14	It's easy to use.	Aug 31, 2007 11:37 AM
15	Saves time	Aug 31, 2007 11:37 AM
16	data ius recorded timely	Aug 31, 2007 11:37 AM
17	Being able to fax in my notes.	Aug 31, 2007 11:33 AM
18	Using Speakeasy on the Tablet PC allows for more detailed narratives, and I can record my dictation in Speakeasy, and upload it later if I have no cell phone/wireless signal. I can place my Tablet in the seat next to me and record as long as I need to while driving, thereby keeping my attention on driving instead of talking on the cell phone.	Aug 31, 2007 11:16 AM
19	It's effecient when you have large amounts of documentation to get done.	Aug 31, 2007 11:06 AM
20	Not having to type it all out myself.	Aug 31, 2007 10:37 AM
21	I can organize my notes and thoughts and complete documentation while it is fresh on my mind and have a quicker turn around time.	Aug 31, 2007 10:14 AM
22	You can dictate and they type it up for you.	Aug 31, 2007 9:55 AM
23	The fact that it saves time, and when I call about needing to receive a job	Aug 31, 2007 8:49 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

	quickly, they always move me to the top of the list.	
24	It is available.	Aug 31, 2007 8:48 AM
25	that they are taking time off of my hands and i can just fax it over instead of talking to a recorder, then it is finished on the same day.	Aug 31, 2007 8:32 AM
26	Fast return on documentation.	Aug 31, 2007 8:25 AM
27	I love the fact that it does not take long at all for the information to come back and that most of the time, the information recorded is understood and typed efficiently.	Aug 31, 2007 8:15 AM
28	Getting narratives typed.	Aug 31, 2007 7:58 AM
29	it helps me close cases faster	Aug 31, 2007 7:17 AM
30	TIME MANAGEMENT	Aug 31, 2007 7:05 AM
31	The fact that I don't have to teach a computer my voice by reading outloud when I haven't the time to do so.	Aug 31, 2007 6:34 AM
32	Simplicity.	Aug 30, 2007 11:15 PM
33	it has helped me get current on my cases. Thanks !!	Aug 30, 2007 11:13 PM
34	The ease of using it and you can use it anywhere.	Aug 30, 2007 9:54 PM
35	speaking.....you type it out!so i can continue with the work and have it come to me	Aug 30, 2007 7:54 PM
36	I love it. Although I speak with an accent, I don't have much editing to do.	Aug 30, 2007 5:50 PM
37	The Speak Write is very precise and have few erros.	Aug 30, 2007 5:22 PM
38	Quich turn around and the punctuation, as I dictate it as well, a LOT, is right on point every single time. The quotes, semi colans, apostrophes, commas.....	Aug 30, 2007 4:35 PM
39	I can do other tasks while my documents are being completed.	Aug 30, 2007 4:11 PM
40	everything	Aug 30, 2007 4:08 PM
41	I can close a case in less than an hour rather than before it would take two to three to document and update the case file.	Aug 30, 2007 4:05 PM
42	You can dicate a lot of information. The information is sent back in a word document, which enable me make corrections or changes as needed	Aug 30, 2007 3:46 PM
43	helps me to get the documentation out in a timely manner that is if i'm not carrying a high case load that hinders me altogether.	Aug 30, 2007 3:42 PM
44	The time it saves	Aug 30, 2007 3:24 PM
45	the simplicity of it.	Aug 30, 2007 3:13 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

46	Just calling the information in, not having to type so much.	Aug 30, 2007 3:11 PM
47	Idon't have to do the typing.	Aug 30, 2007 2:53 PM
48	saves time to do other investigative tasks	Aug 30, 2007 2:53 PM
49	That they dictate for you.	Aug 30, 2007 2:27 PM
50	SAVES TYPING TIME AND MISPELLED WORDS.	Aug 30, 2007 2:14 PM
51	The return of a completed documnetation.	Aug 30, 2007 1:55 PM
52	Great time saver when you have a lot of documentation.	Aug 30, 2007 1:33 PM
53	It saves time. Especially since we have so little time.	Aug 30, 2007 1:25 PM
54	It helps me multitask and become a more efficient worker.	Aug 30, 2007 1:25 PM
55	It is able to understand my speech and get the documentation back to me, most times within an hour, sometimes 2 hours. Being able to dictate, work on something else while I write, and copy and paste in the documentation is a tremendous asset to casework.	Aug 30, 2007 12:46 PM
56	clear documetation	Aug 30, 2007 12:39 PM
57	Timely job return	Aug 30, 2007 12:33 PM
58	I find that it frees up my time to other needed tasks on my job.	Aug 30, 2007 12:26 PM
59	It simply makes my job easier.	Aug 30, 2007 12:08 PM
60	Time saving	Aug 30, 2007 11:46 AM
61	SpeakWrite allows me to quickly document information without having to wait to enter into IMPACT.	Aug 30, 2007 11:42 AM
62	Jobs are returned timely.	Aug 30, 2007 11:37 AM
63	the fact that I do ot have to type.	Aug 30, 2007 11:17 AM
64	easy	Aug 30, 2007 11:13 AM
65	Convenience of using	Aug 30, 2007 11:10 AM
66	Qiuck return of document	Aug 30, 2007 11:09 AM
67	It's easy to use.	Aug 30, 2007 10:57 AM
68	Less typing involved	Aug 30, 2007 10:53 AM
69	jobs return timely	Aug 30, 2007 10:44 AM
70	I do not have to type.	Aug 30, 2007 10:41 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

71	Less typing.	Aug 30, 2007 10:36 AM
72	Easy to use.	Aug 30, 2007 10:07 AM
73	It is easy to use.	Aug 30, 2007 9:58 AM
74	I don't have to type.	Aug 30, 2007 9:52 AM
75	Fast and easy to use. Great Tool	Aug 30, 2007 9:50 AM
76	They type for you, so reduce the data entry timing.	Aug 30, 2007 9:49 AM
77	saving time	Aug 30, 2007 9:45 AM
78	Timely manner in which it is received.	Aug 30, 2007 9:45 AM
79	speedy feedback	Aug 30, 2007 9:43 AM
80	I can talk faster than I can type and they get them back to you very quickly.	Aug 30, 2007 9:27 AM
81	The timeliness of the jobs.	Aug 30, 2007 9:19 AM
82	I do less typing	Aug 30, 2007 9:12 AM
83	Saves time	Aug 30, 2007 9:10 AM
84	Everything about it.	Aug 30, 2007 9:01 AM
85	Less time typing	Aug 30, 2007 8:59 AM
86	Response time for narrative.	Aug 30, 2007 8:58 AM
87	It save from re-occurring hand injury/ repetitive motion injury problems that I've had in the past.	Aug 30, 2007 8:56 AM
88	It is faster than typing everything.	Aug 30, 2007 8:51 AM
89	It does help my dictate my case then do other things while I wait for it.	Aug 30, 2007 8:49 AM
90	The time	Aug 30, 2007 8:44 AM
91	It is easy just to call in and basically feel like you are leaving a message that will be typed and emailed.	Aug 30, 2007 8:40 AM
92	It does help me catch up on my work.	Aug 30, 2007 8:38 AM
93	easy to use and quick results.	Aug 30, 2007 8:34 AM
94	Getting documentation done on time. I can do other things while waititng for my job to be completed.	Aug 30, 2007 8:30 AM
95	I like the rapid response. I dictate and usually have my documentation in less than an hour.	Aug 30, 2007 8:29 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

96	Not having to type out everything. The time it saves me.	Aug 30, 2007 8:28 AM
97	saves time	Aug 30, 2007 8:25 AM
98	The format and grammar	Aug 30, 2007 8:16 AM
99	It is fast. Usually when I return to the office after calling in a job to speakwrite, it has already been emailed to me.	Aug 30, 2007 8:12 AM
100	the availability of the service, as I can do it anywhere I am at any time of day or evening, and the work will be returned and available for review within a couple hours (usually within an hour)	Aug 30, 2007 8:11 AM
101	not typing	Aug 30, 2007 8:10 AM
102	JOBS ARE SUBMITTED IN A TIMELY MANNER AND ACCURATE SPELLING.	Aug 30, 2007 8:04 AM
103	I can fax a court report and have it back in a timely manner and either cut and paste information	Aug 30, 2007 7:45 AM
104	time	Aug 30, 2007 7:36 AM
105	Saves me time as a caseworker so I can use that time somewhere else.	Aug 30, 2007 7:23 AM
106	It saves me a lot of time by not typing up my work.	Aug 30, 2007 7:13 AM
107	Turnaround time	Aug 30, 2007 6:48 AM
108	It is dependable and quicker for me than typing or using that horrible tablet voice typing thing	Aug 30, 2007 3:43 AM
109	When the person who is doing the typing. Types exactly the way I like. And also the person who is typing is not changing my words but is putting some intelligence behind the work.	Aug 30, 2007 1:11 AM
110	Everything	Aug 30, 2007 12:18 AM
111	speakwrite types everything for me which allows me to get more work done	Aug 29, 2007 11:50 PM
112	I like the immediate return of work typed.	Aug 29, 2007 11:40 PM
113	I like how i just finished a visit and i can call in and record my face to face contact while in the way back to the office, to another clients home, or on my way home and i can use it anytime of the day.	Aug 29, 2007 10:44 PM
114	When done correctly and returned in a timely manner with few to no mistakes, it can greatly improve documentation time.	Aug 29, 2007 10:23 PM
115	less typing	Aug 29, 2007 10:16 PM
116	Someone else can type your work when you are tired of typing	Aug 29, 2007 9:57 PM
117	time saved with documentation and ability to document within 24 hours	Aug 29, 2007 9:21 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

118	That I can get my monthly summaries in on time.	Aug 29, 2007 9:14 PM
119	That it is available 24/7.	Aug 29, 2007 8:16 PM
120	it is a big time saver...	Aug 29, 2007 8:14 PM
121	n/a	Aug 29, 2007 7:47 PM
122	the time saved for documentation and quality of casework documentation. i enjoy that speakwrite is easy to use	Aug 29, 2007 7:14 PM
123	The turn around time is very good.	Aug 29, 2007 7:00 PM
124	Availability when needed	Aug 29, 2007 6:55 PM
125	Jobs returned to you in a timely manner.	Aug 29, 2007 6:12 PM
126	It helps me get my job done and allow me to spend more time asesing cases one on one with those individuals who are involved in such cases.	Aug 29, 2007 5:35 PM
127	being able to fax in my notes to be documented, becuae I am not a phone person and don't like speaking into a microphone.	Aug 29, 2007 5:32 PM
128	NOT HAVE TO TYPE SO MUCH.	Aug 29, 2007 5:32 PM
129	I will be able to leave a client's home and verbally document the contact while it is fresh on my mind, on the way to the next appointment. I will make better use of time and am less likely to forget things, than if I didn't document it until several days later.	Aug 29, 2007 5:31 PM
130	Not having to type my digitally recorded interviews.	Aug 29, 2007 5:25 PM
131	It's fast.	Aug 29, 2007 5:14 PM
132	The jobs are returned in quickly.	Aug 29, 2007 5:13 PM
133	Fast and effcent.	Aug 29, 2007 5:05 PM
134	Saves time typing	Aug 29, 2007 5:00 PM
135	You can use 24/7 and you can use the tablet to dictate with out using your phone.	Aug 29, 2007 4:59 PM
136	know that the report will be available soon.	Aug 29, 2007 4:53 PM
137	someone else typing for me	Aug 29, 2007 4:48 PM
138	I get the dictation back in a timely manner. It doesn't matter what time I dictate I will get it back quick. You can go to the website and find old dictations that you need.	Aug 29, 2007 4:47 PM
139	The fact that I just speak for fifteen minutes and I accomplish to document three pages of information.	Aug 29, 2007 4:46 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

140	Having it dictated for me.	Aug 29, 2007 4:43 PM
141	Speakwrite returns jobs in a timely manner on a consistent basis	Aug 29, 2007 4:41 PM
142	the return time.	Aug 29, 2007 4:40 PM
143	Able to do same day documentation.	Aug 29, 2007 4:34 PM
144	It helps me to get my documentation done in a timely manner. When I type on my own, it takes forever. Using SPEAKWRITE allows me to get my cases submitted in a timely fashion.	Aug 29, 2007 4:31 PM
145	Completeness of documataation	Aug 29, 2007 4:27 PM
146	The fact that someone would do the actual typing while I do the corrections.	Aug 29, 2007 4:27 PM
147	Able to do this at home and it is in e-mail the next morning. Better remembrance and recall of visit.	Aug 29, 2007 4:25 PM
148	saves time	Aug 29, 2007 4:22 PM
149	the accuracy and easy editing	Aug 29, 2007 4:20 PM
150	easy	Aug 29, 2007 4:19 PM
151	The time it saves when you have no time to sit down and type your cases	Aug 29, 2007 4:19 PM
152	It frees up time previously used for documentation. It also allows for documentation away from the office.	Aug 29, 2007 4:17 PM
153	Less typing and I'm able to fax my work.	Aug 29, 2007 4:16 PM
154	Accuracy and speed	Aug 29, 2007 4:14 PM
155	The time frame of getting documents back so quickly.	Aug 29, 2007 4:13 PM
156	It eliminates some of the time spent putting a case together.	Aug 29, 2007 4:13 PM
157	Less typing	Aug 29, 2007 4:10 PM
158	Convenience. Types out dictation to where I have to make only a few corrections.	Aug 29, 2007 4:07 PM
159	Ease	Aug 29, 2007 4:03 PM
160	24 hour service	Aug 29, 2007 4:03 PM
161	The quick turnaround	Aug 29, 2007 4:00 PM
162	The accessibility 24/7. I often stay up late night to dictate and I am pleased when the dictation is there the next day on a weekend.	Aug 29, 2007 3:57 PM
163	Someone else does the typing...this is a major time saver for caseworkers who have heavy caseloads.	Aug 29, 2007 3:54 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

164	I can complete large amounts of documentation in shorter time frames. I can dictate many of the letters and provider notes into the system and concerntrate on documenting my own contacts in more detail.	Aug 29, 2007 3:53 PM
165	Convenience	Aug 29, 2007 3:51 PM
166	I don't have to type the imformation & it saves me time and energy	Aug 29, 2007 3:50 PM
167	It cuts out a lot time that is usually spent typing at a stationary desk.	Aug 29, 2007 3:49 PM
168	It is quick and easy	Aug 29, 2007 3:46 PM
169	Not typing	Aug 29, 2007 3:46 PM
170	Getting the item back the same day.	Aug 29, 2007 3:45 PM
171	Easy to use	Aug 29, 2007 3:45 PM
172	not having to type	Aug 29, 2007 3:45 PM
173	The time saved on report documentation.	Aug 29, 2007 3:37 PM
174	The immediate feedback	Aug 29, 2007 3:37 PM
175	Saves time and typing time.	Aug 29, 2007 3:37 PM
176	Saving time.	Aug 29, 2007 3:37 PM
177	I just read the notes and wait on the finished product, make a few corrections and cut and paste.	Aug 29, 2007 3:37 PM
178	It cuts down on my typing time.	Aug 29, 2007 3:35 PM
179	Faster than me typing myself. I can send in several reports, and complete other tasks while I wait for the SpeakWrite completion.	Aug 29, 2007 3:34 PM
180	not typing	Aug 29, 2007 3:33 PM
181	i can utilize my thoughts better	Aug 29, 2007 3:33 PM
182	The quick return time and the accuracy of the documentation.	Aug 29, 2007 3:33 PM
183	can use it when driving back to the office and documentation is already there	Aug 29, 2007 3:30 PM
184	It is convenient	Aug 29, 2007 3:30 PM
185	It saves time and it is accurate and efficient.	Aug 29, 2007 3:30 PM
186	fast service	Aug 29, 2007 3:29 PM
187	Easy Access	Aug 29, 2007 3:28 PM
188	It is fast and very accurate.	Aug 29, 2007 3:26 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

189	It is on my email by the time I return to the office.	Aug 29, 2007 3:25 PM
190	The ability to document while thoughts are fresh driving away from the home/school	Aug 29, 2007 3:24 PM
191	The ability to do narrative quicker.	Aug 29, 2007 3:22 PM
192	The ability to record and know that it will be done in a timely manner.	Aug 29, 2007 3:22 PM
193	It saves time	Aug 29, 2007 3:22 PM
194	Using it on the tablet.	Aug 29, 2007 3:21 PM
195	Not having to type it all myself and knowing that all I have to do is call and talk on the phone and know that it will be there the next morning.	Aug 29, 2007 3:19 PM
196	job returns in a timely manner	Aug 29, 2007 3:18 PM
197	Not having to type a lot, unless revising sentence and/or making spelling corrections.	Aug 29, 2007 3:17 PM
198	It helps cut my time considerably from typing	Aug 29, 2007 3:16 PM
199	not having to type everything and the time saved	Aug 29, 2007 3:14 PM
200	It's quick and easy	Aug 29, 2007 3:13 PM
201	not having to type all the documentation.	Aug 29, 2007 3:12 PM
202	It's fast.	Aug 29, 2007 3:11 PM
203	Easy to use	Aug 29, 2007 3:09 PM
204	Speak easy because it will save me time	Aug 29, 2007 3:09 PM
205	excellent/good/good/good/good-never used the last four	Aug 29, 2007 3:08 PM
206	Saves time.	Aug 29, 2007 3:07 PM
207	it's easy	Aug 29, 2007 3:06 PM
208	time saver	Aug 29, 2007 3:06 PM
209	How easy it is to use and how quickly I receive the document.	Aug 29, 2007 3:05 PM
210	Easiness	Aug 29, 2007 3:05 PM
211	That I am able to make my own dictionary for words that I use frequently.	Aug 29, 2007 3:04 PM
212	Able to receive the documentation the same day.	Aug 29, 2007 3:01 PM
213	Time savings	Aug 29, 2007 2:59 PM
214	it saves time and I don't have to type all my reports.	Aug 29, 2007 2:57 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

215	love it.	Aug 29, 2007 2:55 PM
216	time saved	Aug 29, 2007 2:52 PM
217	Convenience	Aug 29, 2007 2:50 PM
218	saves some time	Aug 29, 2007 2:49 PM
219	Quickness	Aug 29, 2007 2:48 PM
220	All I have to do is talk into a phone and my get emailed the work. EASY!!	Aug 29, 2007 2:48 PM
221	The prompt return time.	Aug 29, 2007 2:48 PM
222	It's easy.	Aug 29, 2007 2:47 PM
223	the availability	Aug 29, 2007 2:47 PM
224	Convenience	Aug 29, 2007 2:45 PM
225	It is a time saver and you can have several cases done with one call	Aug 29, 2007 2:45 PM
226	The ease of use, the convenience, the ability to quickly get dosumentation for my cases.	Aug 29, 2007 2:45 PM
227	That I can just talk and not type sometimes.	Aug 29, 2007 2:43 PM
228	It is so fast	Aug 29, 2007 2:41 PM
229	Time-savings in data entry; use of a digital voice recorder and SpeakEasy makes documentation extremely easy.	Aug 29, 2007 2:41 PM
230	I like the return time of the document. The transcribers usually do a great job.	Aug 29, 2007 2:38 PM
231	It's fast.	Aug 29, 2007 2:37 PM
232	you can recall the cases that you have called in so that additional information can be added.	Aug 29, 2007 2:37 PM
233	response quickly.	Aug 29, 2007 2:37 PM
234	convienent	Aug 29, 2007 2:37 PM
235	It types majority of your work for you	Aug 29, 2007 2:36 PM
236	I'm a lousy typist	Aug 29, 2007 2:33 PM
237	not having to type the information myself!	Aug 29, 2007 2:32 PM
238	Faster typing only have to correct typing errors	Aug 29, 2007 2:30 PM
239	its easy	Aug 29, 2007 2:23 PM
240	i can use it from anywhere that i have a good phone connection and i don't have	Aug 29, 2007 2:22 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

	to type my contacts.	
241	Being able to Speak Write several cases at once, then working on other case documentation and returning when the document is finished. It saves me a lot of wasted time.	Aug 29, 2007 2:21 PM
242	Availability.	Aug 29, 2007 2:20 PM
243	I like being able to talk and have it sent to me... not having to type all of the documentation	Aug 29, 2007 2:19 PM
244	Saves time on typing, im not a fast typer and I can concentrate on other things while I wait for the narrative to come.	Aug 29, 2007 2:18 PM
245	quick return time, not having to sit in front of the tablet to type when time is short	Aug 29, 2007 2:17 PM
246	time effective	Aug 29, 2007 2:10 PM
247	saves time documenting monthly summaries	Aug 29, 2007 2:08 PM
248	The ability for me to receive my document very quickly.	Aug 29, 2007 2:08 PM
249	I can speak into my computer and it is better then using the phone. At least for me it is.	Aug 29, 2007 2:05 PM
250	That I dont have to type and ccan work on other work while it is being typed for me.	Aug 29, 2007 1:56 PM
251	I do not have to worry about typing the document and wheather or not the punctuation is correct. Having someone else type the document is perfect!!!	Aug 29, 2007 1:53 PM
252	Speed at which I can complete my narrative. Very little editing needed verses editing from Journal or MPS entry.	Aug 29, 2007 1:53 PM
253	It saves me time	Aug 29, 2007 1:50 PM
254	the convience	Aug 29, 2007 1:47 PM
255	How much time it saves me.	Aug 29, 2007 1:37 PM
256	I don't have to spend time typing	Aug 29, 2007 1:35 PM
257	I don't have to type.	Aug 29, 2007 1:33 PM
258	Don't have to type much.	Aug 29, 2007 12:40 PM
259	I like the fact that I do not have to type all of the information and I can just edit and cut and paste.	Aug 29, 2007 9:44 AM
260	Everything.	Aug 29, 2007 9:25 AM
261	WHEN I AM BEHIND ON MY DOCUMENTATION, I CAN GET CAUGHT UP BY USING SPEAKWRITE	Aug 28, 2007 8:56 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

262	The accuracy of the product I receive in return. I am able to copy and paste documents directly into contacts on most occasions.	Aug 28, 2007 4:51 PM
263	Transcription is returned quickly.	Aug 28, 2007 4:17 PM
264	Someone else is typing for me.	Aug 28, 2007 4:01 PM
265	At times I can dictate when leaving a home and by the time I get to the office, my document is ready.	Aug 28, 2007 2:26 PM
266	The work comes back in a timely manner.	Aug 28, 2007 1:19 PM
267	I dont have to type.	Aug 28, 2007 12:02 PM
268	I like being able to fax the information and receiving the acknowledgments indicating that the job has been received and this lets me know that someone is on the job.	Aug 28, 2007 10:29 AM
269	availability	Aug 28, 2007 10:18 AM
270	Time saved not knowing how to type very well.	Aug 28, 2007 9:47 AM
271	It saves times with documentation	Aug 28, 2007 9:37 AM
272	The jobs returned so timely	Aug 28, 2007 9:27 AM
273	I can dictate quickly and then work on other tasks while SpeakWrite does the typing.	Aug 27, 2007 4:57 PM
274	I can speak exactly the way I want something typed and it is done that way.	Aug 27, 2007 2:35 PM
275	I don't have to type so it frees time for me to do other things.	Aug 27, 2007 2:20 PM
276	Amazing how fast it comes back, even when the narrative is lengthy.	Aug 27, 2007 2:17 PM
277	the promptness	Aug 27, 2007 10:18 AM
278	I don't have to type the documentation myself.	Aug 27, 2007 10:07 AM
279	saving time during the investigation	Aug 27, 2007 10:02 AM
280	The fact that I can dictate a narrative, then either make phone calls or go see clients and return and have it to copy and paste into my case.	Aug 27, 2007 9:37 AM
281	Being able to call in documentation and receive notes at the convience of your own home, cell, hotel, or anywhere.	Aug 27, 2007 9:08 AM
282	The time it saves me in typing.	Aug 27, 2007 9:01 AM
283	speeds up my work turnaround	Aug 27, 2007 8:45 AM
284	Easy to use.	Aug 26, 2007 1:33 PM
285	It's fast and saves me valuabletime and allows me to multi task..	Aug 26, 2007 12:24 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

286	It saves time and helps me to be caught up on my work.	Aug 25, 2007 9:24 PM
287	the quick completion of submitted jobs.	Aug 25, 2007 5:19 PM
288	The speed and accuracy of the documentation is excellent.	Aug 25, 2007 1:58 PM
289	Convenience and speed.	Aug 25, 2007 12:44 PM
290	Being able to fax documents and copy paste what I need into narrative	Aug 25, 2007 10:11 AM
291	Documentation sent back in timely manor.	Aug 24, 2007 5:24 PM
292	Everything.	Aug 24, 2007 5:04 PM
293	Not having to type so very very much	Aug 24, 2007 3:04 PM
294	It helps cut down on the time needed for monthly documentation.	Aug 24, 2007 3:01 PM
295	It saves me time.	Aug 24, 2007 2:26 PM
296	Work is returned in a timely manner and professionally presented.	Aug 24, 2007 12:32 PM
297	The are prompt in returning work.	Aug 24, 2007 10:43 AM
298	Less typing for me to do.	Aug 24, 2007 10:28 AM
299	the fact that I dont have to type all the time	Aug 24, 2007 9:47 AM
300	It helps me document my contacts as quickly as possible.	Aug 24, 2007 8:57 AM
301	It WORKS!!!!	Aug 24, 2007 8:54 AM
302	The ability to callin my contact from the field and when I get to the office it is ready to document in my report.	Aug 24, 2007 8:52 AM
303	The typing of the document.	Aug 24, 2007 8:41 AM
304	Documentation readyto cut/paste on IMPACT	Aug 24, 2007 6:17 AM
305	Ease and convenience	Aug 23, 2007 10:00 PM
306	The quick response on turning around documentation.	Aug 23, 2007 6:39 PM
307	response time, and the ease of dictating.	Aug 23, 2007 5:26 PM
308	I can use it on my own time and schedule.	Aug 23, 2007 4:53 PM
309	Time saved documenting, how fast I get my jobs eamiled.	Aug 23, 2007 4:26 PM
310	Getting the information in and documented, but several times, I have not received my initial documentation and I have had to resubmit the info and it is frustrating.	Aug 23, 2007 4:23 PM
311	Documentation completed with a timely manner.	Aug 23, 2007 4:20 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

312	When I have a case with a lot of contacts especially in one day speakwrite takes less time for documentation rather than trying to type it in. While they are typing it a caseworker can be working on something else.	Aug 23, 2007 3:56 PM
313	I don't have to spend much time typing!	Aug 23, 2007 3:44 PM
314	N/A	Aug 23, 2007 3:23 PM
315	I am a horrible typist and I don't have to type.	Aug 23, 2007 3:23 PM
316	time saver.	Aug 23, 2007 2:54 PM
317	The time in which the completed document is returned.	Aug 23, 2007 1:38 PM
318	Work is returned in a timely manner.	Aug 23, 2007 1:12 PM
319	I like that I can sit at home and call in my visits and other documentation, or I can sit in my car while I am waiting for a client to arrive home, and I can call at any time of the day or night. I guess the flexibility and convenience are the best part.	Aug 23, 2007 12:20 PM
320	I can speak faster then I type and this is why I ues it when I can.	Aug 23, 2007 11:45 AM
321	Quick response	Aug 23, 2007 11:43 AM
322	Receiving the information timely.	Aug 23, 2007 11:31 AM
323	saving time--I talk a lot faster than I type	Aug 23, 2007 11:17 AM
324	Not having to type so much.	Aug 23, 2007 11:09 AM
325	That the return time is very timely.	Aug 23, 2007 11:05 AM
326	I don't have to wait until I have time to type it up	Aug 23, 2007 10:51 AM
327	The ability to get the results quickly	Aug 23, 2007 10:43 AM
328	CONVENIENCE TIMELY EXCELLENT TOOL FOR WORKERS AS IT SAVES TIME AND IS A GREAT INCENTIVE TO GET WORK COMPLETED TIMELY.	Aug 23, 2007 10:30 AM
329	It is very easy and not complicated at all	Aug 23, 2007 10:25 AM
330	I don't have to type lengthy narratives. My narratives are returned extremely fast and typed.	Aug 23, 2007 10:06 AM
331	the response of receiving the documentation is fast.	Aug 23, 2007 9:55 AM
332	It allows for less typing time and being able to visually see your documentation.	Aug 23, 2007 9:50 AM
333	Fast return.	Aug 23, 2007 9:30 AM
334	quick response time in receiving reports	Aug 23, 2007 9:27 AM
335	The response time in dictating my cases is every efficient. It saves me lots of time.	Aug 23, 2007 9:27 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

336	convenience	Aug 23, 2007 9:19 AM
337	It saves me so much time as opposed to typing each interview. When my job is in typing, I have time to do other things on the case. By the time the job is done, I just have to copy and paste and submit the case for closure. I love speakwrite.	Aug 23, 2007 9:10 AM
338	I can call anytime day or night and it will be available to me. It helps maintain a caseload without falling behind	Aug 23, 2007 9:05 AM
339	Savues time for documentation.	Aug 23, 2007 9:01 AM
340	saves me time in documentation.	Aug 23, 2007 8:48 AM
341	Conveinance and quick return time	Aug 23, 2007 8:46 AM
342	It saves me a lot of time.	Aug 23, 2007 8:41 AM
343	The time-saving impact it has on my work load	Aug 23, 2007 8:35 AM
344	EVERYTHING....it is the best	Aug 23, 2007 8:33 AM
345	turn around time	Aug 23, 2007 8:26 AM
346	THE FACT THAT I COULD CALL IN ABOUT 5 CASES BACK TO BACK, AND HAVE THEM THE RESULT BACK IN A FEW HOURS OR LESS.	Aug 23, 2007 6:57 AM
347	It's easy and user fiendly.	Aug 22, 2007 10:59 PM
348	The jobs are returned timely	Aug 22, 2007 10:38 PM
349	Faster documentation.	Aug 22, 2007 9:58 PM
350	speed	Aug 22, 2007 8:08 PM
351	Able to use anywhere	Aug 22, 2007 7:03 PM
352	saves time	Aug 22, 2007 6:42 PM
353	It saves me time	Aug 22, 2007 6:15 PM
354	It's nice to send out the information and receive it back timely and to know that my documentation is completed and I don't have to worry about it any longer.	Aug 22, 2007 6:09 PM
355	It is quick, and faster than typeing, or trying to get the tablet to understand my voice.	Aug 22, 2007 5:21 PM
356	I dont have to spend time at the keyboard when I could be filing or other duties that do not require the computer.	Aug 22, 2007 5:19 PM
357	Quick jobs received.	Aug 22, 2007 5:18 PM
358	quick and easy	Aug 22, 2007 5:07 PM
359	All of the information is typed for the worker.	Aug 22, 2007 5:06 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

360	I can fax it and get the work with in 2 hours.	Aug 22, 2007 4:47 PM
361	Being able to call in the narratives immediately after visits.	Aug 22, 2007 4:42 PM
362	The ease	Aug 22, 2007 4:18 PM
363	the return time is great!	Aug 22, 2007 4:10 PM
364	Save some time documenting cases	Aug 22, 2007 4:01 PM
365	I can doument an entire case between 30 minutes and an hour.	Aug 22, 2007 3:57 PM
366	timely manner and the corrections they make.	Aug 22, 2007 3:48 PM
367	The convenience of using it.	Aug 22, 2007 3:48 PM
368	it's fast	Aug 22, 2007 3:35 PM
369	speed of reports vs. my typing skills.	Aug 22, 2007 3:24 PM
370	same day return on jobs submitted	Aug 22, 2007 3:23 PM
371	efficiency	Aug 22, 2007 3:15 PM
372	saves time	Aug 22, 2007 3:12 PM
373	That a real person listens to it and types it up.	Aug 22, 2007 3:11 PM
374	I can cut and paste the affidavit;however, information is being changed from the original dictated version.	Aug 22, 2007 2:38 PM
375	not having to document.	Aug 22, 2007 2:35 PM
376	my time saved in typing cases	Aug 22, 2007 2:34 PM
377	Faster than typing and you get it back quickly	Aug 22, 2007 2:32 PM
378	It's easy and helps with the time frames concerning documentation	Aug 22, 2007 2:30 PM
379	the turnaround time of documents	Aug 22, 2007 2:20 PM
380	being able to fax in the information and the quick turnaround time.	Aug 22, 2007 1:56 PM
381	It really does give you the chance to document when it is fresh in your mind and not only relying on notes taken a month ago.	Aug 22, 2007 1:54 PM
382	Makes me efficient.	Aug 22, 2007 1:50 PM
383	Being able to read my dictation and change what is needed for the final product.	Aug 22, 2007 1:45 PM
384	Easy to use.	Aug 22, 2007 1:43 PM
385	How quickly the jobs are returned.	Aug 22, 2007 1:28 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

386	It makes my documentation process easier.	Aug 22, 2007 1:16 PM
387	Ease of talking into the phone with the ability to edit the word file	Aug 22, 2007 1:01 PM
388	Saves typing time.	Aug 22, 2007 1:01 PM
389	Prompt return of work completed and the hours they return the work back	Aug 22, 2007 12:44 PM
390	What I like best about SpeakWrite is it's accuracay.	Aug 22, 2007 12:41 PM
391	quick and easy	Aug 22, 2007 12:40 PM
392	I don't have to type my own case.	Aug 22, 2007 12:38 PM
393	Ability to call in documenation and prevent typing it	Aug 22, 2007 12:34 PM
394	The typing is done by someone else.	Aug 22, 2007 12:34 PM
395	saves typing time---all I have to do is edit	Aug 22, 2007 12:29 PM
396	Don't have to spend so much typing... I can divide my time better...before I go in the field to do interviews, I'm able to use SpeakWrite and come back and my documentation is complete.	Aug 22, 2007 12:28 PM
397	the return of my work is fist rate	Aug 22, 2007 12:20 PM
398	It is fast.	Aug 22, 2007 12:15 PM
399	I enjoy someone typing for me and saving time. This allows me to document other cases, conduct interviews, and stay current.	Aug 22, 2007 12:08 PM
400	it types what i say. Also, i can use in my own home.	Aug 22, 2007 12:06 PM
401	The fact that you guys return it so quickly.	Aug 22, 2007 11:53 AM
402	It is quick and easy. Once you get used to dictating information, it becomes invaluable.	Aug 22, 2007 11:52 AM
403	Everything	Aug 22, 2007 11:43 AM
404	n/a	Aug 22, 2007 11:39 AM
405	The time it saves on documentation.	Aug 22, 2007 11:37 AM
406	quick return, fairly quick turnaround getting completed dictation back from speak write	Aug 22, 2007 11:31 AM
407	I don't have to spend hours documenting.	Aug 22, 2007 11:29 AM
408	Saves time	Aug 22, 2007 11:29 AM
409	Promptness	Aug 22, 2007 11:26 AM
410	Helps me turn in my documents in a timely manner.	Aug 22, 2007 11:25 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

411	The ability to quickly cut and paste long documentation such as Initial Face to Face contacts.	Aug 22, 2007 11:25 AM
412	When the sound quality is good on the recording it allows me to use drive time to document, thus utilizing my time efficiently.	Aug 22, 2007 11:24 AM
413	Fast and easy to use.	Aug 22, 2007 11:20 AM
414	SpeakWrite speeds up documentation. I can dictate statements while still in the field and by the time I get to the office, the statement is ready for review.	Aug 22, 2007 11:11 AM
415	When I type I stop and ponder, but when I speak I say what I observe, heard, and did.	Aug 22, 2007 11:11 AM
416	It is so much easier to dictate than document myself.	Aug 22, 2007 11:10 AM
417	speaking and not typing	Aug 22, 2007 11:05 AM
418	it saves so much time and it helps with the proper wording	Aug 22, 2007 10:58 AM
419	Ease of documenting, and accessibility to the program. I use my tablet and record straight into it.	Aug 22, 2007 10:51 AM
420	Speed of receipt of completed work.	Aug 22, 2007 10:48 AM
421	Can call anytime, especially for me in the morning before everything gets moving and also late at night when you have been pondering something	Aug 22, 2007 10:43 AM
422	I like the fact that I do not have to type. I type very slow and I would take me a very long time to get my information on the computer and If also helps me to be able to give more detail on my cases.	Aug 22, 2007 10:36 AM
423	The fact that I do not type fast enough and that the service has assisted me to maximize my time with what is needed.	Aug 22, 2007 10:34 AM
424	It saves time.	Aug 22, 2007 10:32 AM
425	I do not type very well. It really helps me by decreasing the time I would have spent manually documenting a case.	Aug 22, 2007 10:31 AM
426	You can access it from anywhere	Aug 22, 2007 10:30 AM
427	how accurate the documentation is	Aug 22, 2007 10:27 AM
428	The ability to immediately dictate to the system and usually have my work waiting in mail when I return to the office.	Aug 22, 2007 10:20 AM
429	The speed and accuracy with which jobs are returned.	Aug 22, 2007 10:14 AM
430	It's a time saver.	Aug 22, 2007 10:14 AM
431	It adequately assist me with my field of work.	Aug 22, 2007 10:13 AM
432	Documentation is edited & punctuation is correct.	Aug 22, 2007 10:12 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

433	Timely returns	Aug 22, 2007 10:08 AM
434	able to stay current in documentation	Aug 22, 2007 10:07 AM
435	Quick turnaround for documentation of case actions	Aug 22, 2007 10:06 AM
436	Saves me time in documentation	Aug 22, 2007 10:05 AM
437	It faster than I am, and more effective.	Aug 22, 2007 10:05 AM
438	The ease of use and the time it saves me.	Aug 22, 2007 10:04 AM
439	its available	Aug 22, 2007 10:04 AM
440	Saves time	Aug 22, 2007 10:01 AM
441	it seems efficient, I am able to do it over the phone or speak into the tablet PC; I don't have to do all of that typing myself and it saves a lot of time	Aug 22, 2007 10:00 AM
442	Using SpeakWrite is much faster than typing notes.	Aug 22, 2007 10:00 AM
443	saves time	Aug 22, 2007 9:46 AM
444	I can use it anytime of the day/night!!!!!!!!!!!!	Aug 22, 2007 9:45 AM
445	Saves time for other responsibilities dealing iwth case work.	Aug 22, 2007 9:40 AM
446	It is a valuable time saver	Aug 22, 2007 9:35 AM
447	Timely return of submitted jobs.	Aug 22, 2007 9:31 AM
448	Not having to type all of my information, therefore saving time.	Aug 22, 2007 9:30 AM
449	It is quick and easy and it saves time and energy.	Aug 22, 2007 9:27 AM
450	The quickness of receiving your data back	Aug 22, 2007 9:23 AM
451	Timely and accurate documentation	Aug 22, 2007 9:16 AM
452	The time it saves.	Aug 22, 2007 9:16 AM
453	getting it back quickly!	Aug 22, 2007 9:14 AM
454	Timeliness.	Aug 22, 2007 9:11 AM
455	It saves time - dictating is faster than typing.	Aug 22, 2007 9:11 AM
456	N/A	Aug 22, 2007 9:11 AM
457	I can dictate my contacts from several different investigations in half the time it would take for me to type it.	Aug 22, 2007 9:11 AM
458	cuts my time in half to close a case	Aug 22, 2007 9:10 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

459	Time-saving convenience.	Aug 22, 2007 9:07 AM
460	My work gets back to me within a couple of hours if not less.	Aug 22, 2007 9:01 AM
461	time saver	Aug 22, 2007 9:00 AM
462	I am able to do more work, while waiting on documentation to be completed and returned to me.	Aug 22, 2007 9:00 AM
463	Quick turn-around	Aug 22, 2007 8:57 AM
464	Saves time	Aug 22, 2007 8:56 AM
465	it is a tool to use, it is done on a timely manner..	Aug 22, 2007 8:54 AM
466	It is quick. I can get that task out of the way and move to something else.	Aug 22, 2007 8:52 AM
467	Using this tool is as simple as "making a phone call". I can then go about completing other tasks, while waiting for my completed job from you; then, just copy and paste.	Aug 22, 2007 8:51 AM
468	speakwrite does the typing for me	Aug 22, 2007 8:48 AM
469	If I have problems I can contact someone and they are always friendly and willing to help right away.	Aug 22, 2007 8:47 AM
470	i don't have to type	Aug 22, 2007 8:47 AM
471	The turn around time.	Aug 22, 2007 8:46 AM
472	I don't have to type as much. :)	Aug 22, 2007 8:45 AM
473	Saving time.	Aug 22, 2007 8:44 AM
474	It's easy	Aug 22, 2007 8:44 AM
475	fax in written notes	Aug 22, 2007 8:38 AM
476	The fact that you can either call or type, depending how much time you have. The fact that you can fax a report you have received and it come back in the same format (most of the time) is wonderful.	Aug 22, 2007 8:38 AM
477	easy and effective	Aug 22, 2007 8:37 AM
478	I can call in while between home visits and then the job is completed by the time I get to work later in the day or the next day.	Aug 22, 2007 8:36 AM
479	accessability. I can plan to reserve a block of time during my week to sit down and "SpeakWrite." This tremendously helps me keep current.	Aug 22, 2007 8:36 AM
480	The time it save me. It allows me to worry less about typing a document and more on healing families.	Aug 22, 2007 8:33 AM
481	Time efficient	Aug 22, 2007 8:31 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

482	Timeliness of documentation. I can do other tasks while my work is being prepared.	Aug 22, 2007 8:31 AM
483	dictation	Aug 22, 2007 8:27 AM
484	Use of my best attribute-auditory style	Aug 22, 2007 8:27 AM
485	IT SAVES TIME!!!!!!!!!!!!!! That time can be used working cases and not documenting.	Aug 22, 2007 8:26 AM
486	I like the fact that I can fax my notes in and they will be typed up for me in a timely manner.	Aug 22, 2007 8:26 AM
487	That I am able to speak my notes quickly and receive the typed notes in a timely manner	Aug 22, 2007 8:25 AM
488	Less time by me spent typing.	Aug 22, 2007 8:24 AM
489	The ability to do same day documentation on all my cases.	Aug 22, 2007 8:20 AM
490	the return is quick	Aug 22, 2007 8:19 AM
491	IT IS COMPLETED ON THE SAME DAY	Aug 22, 2007 8:19 AM
492	I like having all the information in the case quickly. It is not spread on notes in the case.	Aug 22, 2007 8:19 AM
493	that on average it is accurate and timely	Aug 22, 2007 8:18 AM
494	not having to type	Aug 22, 2007 8:17 AM
495	The time it saves me in typing long cases.	Aug 22, 2007 8:16 AM
496	Not having to type my contacts when I am in a hurry or behind.	Aug 22, 2007 8:14 AM
497	No comment	Aug 22, 2007 8:12 AM
498	Information is normally formatted correctly, errors in telephone dictation are corrected by SpeakWrite, and ability to mass-record information quickly.	Aug 22, 2007 8:08 AM
499	I CAN DICTATE IN MY CAR RIGHT AFTER A HOME VISIT AND IT'S WAITING FOR ME WHEN I GET BACK TO THE OFFICE.	Aug 22, 2007 8:03 AM
500	I like the process of talking into the phone and within an hour you will get an e-mail with your finished product.	Aug 22, 2007 8:01 AM
501	Time effectiveness	Aug 22, 2007 8:00 AM
502	When it works well, it does help my documentation.	Aug 22, 2007 8:00 AM
503	Quick, very useful tool. Sometimes I forget I have this option.	Aug 22, 2007 7:58 AM
504	Able to ensure that info I may forget the next day will be documented	Aug 22, 2007 7:55 AM

Page 4, Q20. What do you like best about using the SpeakWrite system?

505	Time savings	Aug 22, 2007 7:49 AM
506	fast return	Aug 22, 2007 7:47 AM
507	Being able to dictate my cases.	Aug 22, 2007 7:47 AM
508	Capability of starting the documentation prior to arrival to the office.	Aug 22, 2007 7:40 AM
509	accuracy of dictation coming back at 97% or better.	Aug 22, 2007 7:37 AM
510	It is a quick and efficient way to get narratives and face to face contacts put in to typed text.	Aug 22, 2007 7:25 AM
511	Allows me to submit information quickly so I can go to the next case without having to worry about spending time typing the previous investigation.	Aug 22, 2007 7:25 AM
512	it's a good pretty good service	Aug 22, 2007 7:21 AM
513	That it is always available 24/7.	Aug 22, 2007 7:05 AM
514	This is a fast return service which allows me to enter completed work daily!	Aug 22, 2007 6:19 AM
515	its easy access to me	Aug 22, 2007 6:14 AM
516	i USE SPEAKWRITE TO DO MOST OF MY TYPING.	Aug 22, 2007 4:24 AM
517	Saves me time.	Aug 21, 2007 11:57 PM
518	someone else typing for me.	Aug 21, 2007 11:16 PM
519	The quick turnaround, and having to make fewer corrections than with computer based programs	Aug 21, 2007 11:09 PM
520	Fast and could use from anywhere, anytime	Aug 21, 2007 10:46 PM
521	It is much quicker than having to type everything yourself.	Aug 21, 2007 10:34 PM
522	It being available at all times.	Aug 21, 2007 10:23 PM
523	THE TIME AND QUALITY JOB IS TURNED IN.	Aug 21, 2007 10:14 PM
524	It's easy and it helps me get my work done in a more timely manner.	Aug 21, 2007 10:10 PM
525	The ease of use and it's dependability. It's just faster and more accurate!!	Aug 21, 2007 10:09 PM
526	Saving time, less stressful	Aug 21, 2007 9:24 PM
527	Most of the time they are prompt in their response.	Aug 21, 2007 9:20 PM
528	That there are many ways to access the system, via phone, tablet, email, etc.	Aug 21, 2007 8:47 PM
529	The ability to finish working on the case while SpeakWrite it typing up the narrative. I can multi-task and get more work done easier.	Aug 21, 2007 8:39 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

530	very convenient and save much time from documentation	Aug 21, 2007 8:14 PM
531	I can do other tasks while waiting for the job completion.	Aug 21, 2007 8:10 PM
532	Speakwrite is a lot easier than converting your hand writing into text on the tablet PC	Aug 21, 2007 8:05 PM
533	Not having to type as much.	Aug 21, 2007 7:44 PM
534	Not having to do the typing myself	Aug 21, 2007 7:22 PM
535	email confirmations are great... ability to fax what needs to be transcribed really helps	Aug 21, 2007 7:10 PM
536	No more typing for hours.	Aug 21, 2007 6:44 PM
537	the speed of transcribing	Aug 21, 2007 6:30 PM
538	It is fast. You can create a file outside of the office to document immediately.	Aug 21, 2007 6:30 PM
539	it saves me from typing my own notes.	Aug 21, 2007 6:28 PM
540	Ease of use!	Aug 21, 2007 6:27 PM
541	It's a timesaver for the workers.	Aug 21, 2007 6:10 PM
542	Time saving.	Aug 21, 2007 6:02 PM
543	That I can send off all my dictation and it will be there in the morning.	Aug 21, 2007 6:00 PM
544	It is a lot easier to call in your notes and have them typed and ready to paste into your narrative than having to sit down and type them yourself. With the 24hr documentation requirement Speak Write has been a blessing!	Aug 21, 2007 5:54 PM
545	Its there, something is in place to aid or help me on the job, sought of like having an assistance	Aug 21, 2007 5:51 PM
546	having my documentation emailed to me within a few minutes to hours	Aug 21, 2007 5:45 PM
547	the way the document comes back to me as i have dictated it to the typist	Aug 21, 2007 5:38 PM
548	the timeliness with which jobs are returned. Little editing needed	Aug 21, 2007 5:37 PM
549	Ability to document cases quickly and multitask while waiting for the info to return	Aug 21, 2007 5:35 PM
550	Accessing it anywhere I need to when I have the time available.	Aug 21, 2007 5:30 PM
551	The time it saves doing my investigation contacts and input of information to IMPACT.	Aug 21, 2007 5:30 PM
552	It is easy to use, and once I dictate the info, I have the sense of having the job more than half done. The typists do an excellent job of transcribing it.	Aug 21, 2007 5:28 PM
553	Not having to take time out to type monthly summaries and conference notes.	Aug 21, 2007 5:25 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

554	it saves valuable time when putting a case together and getting the information onto Impact.	Aug 21, 2007 5:25 PM
555	The idea of dictating my narratives instead of typing.	Aug 21, 2007 5:21 PM
556	The convenience	Aug 21, 2007 5:18 PM
557	significant amount of time save using SpeakWrite	Aug 21, 2007 5:16 PM
558	I can serve my clients and leave the typing to a professional who will submit great quality work.	Aug 21, 2007 5:16 PM
559	It is fast, effective. The quality has been excellent, and it is a great way for me to catch up from home.	Aug 21, 2007 5:13 PM
560	info captured before it can be forgotten.	Aug 21, 2007 5:11 PM
561	The ease and convenience of it's use. It is very timely is sending the jobs back. I love having on it on the Tablet.	Aug 21, 2007 5:09 PM
562	I can talk alot faster than type and the typing gets done for me so I can do other things.	Aug 21, 2007 5:08 PM
563	The time saved in documentation and the amount of work I can get done in a short amount of time. (Multi taking)	Aug 21, 2007 5:07 PM
564	N/A	Aug 21, 2007 5:06 PM
565	I don't have to type.	Aug 21, 2007 5:04 PM
566	SpeakWrite helps me submit cases in a more timely fashion.	Aug 21, 2007 5:02 PM
567	fast response	Aug 21, 2007 4:59 PM
568	I like to call in.	Aug 21, 2007 4:59 PM
569	Dictating over phone is faster than typing narrative for me.	Aug 21, 2007 4:57 PM
570	The time it save me typing and the direct documenting of what happened.	Aug 21, 2007 4:57 PM
571	It's very easy.	Aug 21, 2007 4:55 PM
572	EFFICIENCY	Aug 21, 2007 4:55 PM
573	timeliness	Aug 21, 2007 4:55 PM
574	Turn around time is very prompt.	Aug 21, 2007 4:54 PM
575	I like the timely manner on which we receive our documentaion and the way it is written.	Aug 21, 2007 4:53 PM
576	I can provide more thorough documentation in a shorter amount of time than with any other method.	Aug 21, 2007 4:52 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

577	The typing of my notes	Aug 21, 2007 4:51 PM
578	dictation after contacts are made while traveling are ready to cut and paste when I get back to office.	Aug 21, 2007 4:51 PM
579	The prompt response in terms of sending back the required typed document-Same day service.	Aug 21, 2007 4:51 PM
580	Quick response time with submitted work	Aug 21, 2007 4:50 PM
581	It can be used from anywhere	Aug 21, 2007 4:49 PM
582	Saves me time	Aug 21, 2007 4:48 PM
583	It help me document my summaries effectively	Aug 21, 2007 4:48 PM
584	Not having to take so much time typing for myself.	Aug 21, 2007 4:47 PM
585	Its easy to use.	Aug 21, 2007 4:47 PM
586	I don't have to type.	Aug 21, 2007 4:46 PM
587	Time saved in typing lengthy monthly summaries	Aug 21, 2007 4:46 PM
588	It allows me to dictate multiple jobs in a short period of time and have multiple persons type my notes while I complete other casework duties. The jobs are returned to me quickly with very few errors.	Aug 21, 2007 4:46 PM
589	It is quick to get my dictation done.	Aug 21, 2007 4:45 PM
590	how easy it is	Aug 21, 2007 4:45 PM
591	When I am running behind on documentation. It will only take me a couple of hours to cathc up instead of days before typing.	Aug 21, 2007 4:43 PM
592	The time that it saves me!	Aug 21, 2007 4:42 PM
593	the way workers clean up my dications for me. and make the wording make sense.	Aug 21, 2007 4:42 PM
594	very fast ad efficient	Aug 21, 2007 4:41 PM
595	It is efficient and fast.	Aug 21, 2007 4:40 PM
596	Easier and quicker than typing	Aug 21, 2007 4:39 PM
597	That I do not have to spend a lot of time typing.	Aug 21, 2007 4:38 PM
598	The quickness of receiving your transcriptions after they have been submitted	Aug 21, 2007 4:38 PM
599	The time the work is completed.	Aug 21, 2007 4:37 PM
600	Assists in providing me a valuable tool that is efficient and easy to use	Aug 21, 2007 4:36 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

601	I like that I can call the number and dictate when I don't have a lot of time to type. I like to use it when I have to many case and can't spend the time I need to type each one up. I can always dictate and save it someplace else to come back later to make my corrections.	Aug 21, 2007 4:34 PM
602	That I'm able to have better documentation because I am able to just talk it instead of having to type at the same time....	Aug 21, 2007 4:34 PM
603	HELPS SAVE TIME.	Aug 21, 2007 4:33 PM
604	The accuracy and the many ways I can submit my documentation.	Aug 21, 2007 4:33 PM
605	saves time when your are exhausted, from hearing long and repeated drama.	Aug 21, 2007 4:33 PM
606	i did like the timely response, which enabled me to address other areas of computer casework while waiting for the e-mail. as i stated previously, that wait time is now too long.	Aug 21, 2007 4:33 PM
607	It is easy to use and saves on time.	Aug 21, 2007 4:32 PM
608	It is very simple to use.	Aug 21, 2007 4:32 PM
609	Speed and accuracy	Aug 21, 2007 4:32 PM
610	dictation verses typing	Aug 21, 2007 4:31 PM
611	Time saved from documenting, completing other tasks while waiting for returned product. Less stress and pain in my wrists from typing long documents.	Aug 21, 2007 4:30 PM
612	I only started using in about 4 months ago, and I noticed it to be a big time saver. I type approximatley 60 wpm and I didn't want anyone to type my papers for me, but it frees me up to take care of other paper work.	Aug 21, 2007 4:30 PM
613	Syreamlines the task of documenting, allows me to be more efficent and accurate in my documentation and allows me to complete more case related task in the day.	Aug 21, 2007 4:27 PM
614	it allows me time to work on other tasks	Aug 21, 2007 4:26 PM
615	Sending wav files.	Aug 21, 2007 4:26 PM
616	It is fast on returning the document to me.	Aug 21, 2007 4:26 PM
617	Being able to get the information quickly and timely and getting the documentation into the monthly summaries on time.	Aug 21, 2007 4:26 PM
618	Easy to use and convienant.	Aug 21, 2007 4:25 PM
619	The idea of someone typing up my notes for me is awesome and helpful.	Aug 21, 2007 4:25 PM
620	You don't have to type.	Aug 21, 2007 4:23 PM
621	The time typing that it saves me. This is truly a good service for CPS workers, if they receive proper training on how to use it and that training needs to be hands	Aug 21, 2007 4:23 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

	on in a class room not a CBT.	
622	The speed of returned jobs.	Aug 21, 2007 4:22 PM
623	It is always there when you need it and it is very useful. It is a lifesaver when you are pressed for time. I have received some really good work from them and I have had minimal problems that could be resolved by calling them. Sometimes I know its hard for them to understand my dictation, but I believe the majority of them do the best that they can. I try to always compliment Speakwrite when I talk with them for being there for me.	Aug 21, 2007 4:22 PM
624	It allows me to document cases in a timely, efficient manner.	Aug 21, 2007 4:21 PM
625	helps worker keep 24 hour documentation deadlines.	Aug 21, 2007 4:21 PM
626	The time it saves me.	Aug 21, 2007 4:20 PM
627	helps me complete my written Reports much quicker	Aug 21, 2007 4:18 PM
628	I am never rushed and nothing beeps at me or alerts me in any way if I am silent for moments at a time.	Aug 21, 2007 4:18 PM
629	I have it there to look at and can make my corrections.	Aug 21, 2007 4:18 PM
630	Quick and fast.	Aug 21, 2007 4:17 PM
631	Not having to type it all out but just being able to have someone else get the work to me.	Aug 21, 2007 4:16 PM
632	The job is done so quickly	Aug 21, 2007 4:15 PM
633	Helps me stay on track with documentation.	Aug 21, 2007 4:15 PM
634	It is available anywhere as long as you have phone service. I can even use it at home and I don't feel like it is cutting into my family time.	Aug 21, 2007 4:14 PM
635	It allows me to do other things while waiting for my work to be delivered.	Aug 21, 2007 4:14 PM
636	Quick turn around.	Aug 21, 2007 4:13 PM
637	Saves time.	Aug 21, 2007 4:13 PM
638	everything	Aug 21, 2007 4:12 PM
639	quick and accurate return on jobs	Aug 21, 2007 4:12 PM
640	it is easy to use and the jobs are returned same day.	Aug 21, 2007 4:11 PM
641	It documents very accurately what is dictated.	Aug 21, 2007 4:09 PM
642	The ease of using and the time savings	Aug 21, 2007 4:09 PM
643	Quick and easy, quick turn around of report.	Aug 21, 2007 4:08 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

644	I do not have to type it myself and I get back in good timing.	Aug 21, 2007 4:07 PM
645	It so easy, call enter pin number speak away and the documentation comes right to you.	Aug 21, 2007 4:07 PM
646	ease of use and able to be more detailed	Aug 21, 2007 4:05 PM
647	Speakwrite saves time	Aug 21, 2007 4:05 PM
648	I'm able to complete my work in a timely fashion. You are providing a valuable service. Helps with carpal tunnel.	Aug 21, 2007 4:05 PM
649	Convenience.	Aug 21, 2007 4:03 PM
650	helps with organization to get contacts recorded in a timely manner.	Aug 21, 2007 4:01 PM
651	It picks up commonly used acronyms	Aug 21, 2007 4:00 PM
652	Saves time	Aug 21, 2007 4:00 PM
653	Ease of system	Aug 21, 2007 3:57 PM
654	It helps me manage my workload.	Aug 21, 2007 3:55 PM
655	The returned timely manner	Aug 21, 2007 3:52 PM
656	Speakwrite is fast and easy to use.	Aug 21, 2007 3:52 PM
657	types word for word and they understand what i am saying	Aug 21, 2007 3:51 PM
658	Being able to fginish documentation while the interview is fresh in my mind.	Aug 21, 2007 3:51 PM
659	It gets the job done significantly faster. I do not know what I would do without it. My work would probably never get completed on time.	Aug 21, 2007 3:50 PM
660	i dont have to type nearly as much	Aug 21, 2007 3:50 PM
661	save time documenting	Aug 21, 2007 3:50 PM
662	I love that I can get more cases done in a day than I could in a week.	Aug 21, 2007 3:50 PM
663	The speed at which the reports are completed and emailed to me. This helps me complete documentation faster and close cases quicker.	Aug 21, 2007 3:50 PM
664	For the most part the timeliness in which the jobs are returned	Aug 21, 2007 3:49 PM
665	The touch tone features while recording and easy closing procedure.	Aug 21, 2007 3:49 PM
666	I can dictate my case and move on to doing what I should be doing and that is helping my clients. I would be spending too much time typing reports if I did not have speakwrite.	Aug 21, 2007 3:48 PM
667	Saves time by allowing me to copy & paste work, which allows me to concentrate on other assignments.	Aug 21, 2007 3:47 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

668	I can jot down note, how I want to enter them in IMPACT, fax them in and when I receive them all I hvae to do is copy and paste.	Aug 21, 2007 3:46 PM
669	It is fast and reliable...	Aug 21, 2007 3:46 PM
670	everything that has to do with saving time.	Aug 21, 2007 3:45 PM
671	help desk assistance	Aug 21, 2007 3:44 PM
672	The ability to get it done quickly.	Aug 21, 2007 3:44 PM
673	Same day service.	Aug 21, 2007 3:43 PM
674	The fact someone else types the work.	Aug 21, 2007 3:43 PM
675	Time saver	Aug 21, 2007 3:42 PM
676	Being able to give the information by dictation instead of doing it myself or having to write notes for a secretary to type.	Aug 21, 2007 3:41 PM
677	The timely return of the system.	Aug 21, 2007 3:41 PM
678	I hate typing and Im not that fast. It makes me prof read	Aug 21, 2007 3:40 PM
679	It is easier than having to type.	Aug 21, 2007 3:40 PM
680	I do not have to type.	Aug 21, 2007 3:39 PM
681	Fast return on documents.	Aug 21, 2007 3:38 PM
682	I like the fact that I can cyber several cases and not have to type them all. It benefits caseworkers greatly in turing in cases in a timely fashion.	Aug 21, 2007 3:38 PM
683	Allows me to spend time away from computer and still work. I get very tired of looking at the computer to document.	Aug 21, 2007 3:37 PM
684	It saves time to complete other investigation task.	Aug 21, 2007 3:37 PM
685	Ready to respond, the confirmation on the received jobs.	Aug 21, 2007 3:37 PM
686	It's so fast. I can use it en route to my next home visit and important details are remembered.	Aug 21, 2007 3:36 PM
687	Quick and easy	Aug 21, 2007 3:35 PM
688	I have a place to store information until I can get to it. I can also retrieve narratives after I've deleted it from my own files.	Aug 21, 2007 3:34 PM
689	It helps me complete my cases promptly.	Aug 21, 2007 3:31 PM
690	Saves me some time on data entry.	Aug 21, 2007 3:30 PM
691	the document is edited	Aug 21, 2007 3:30 PM

Page 4, Q20. What do you like best about using the SpeakWrite system?

692	The amount of time saved!	Aug 21, 2007 3:29 PM
693	the ease at which i am able to document lengthy home visits and long medication lists. the time and energy it saves me from having to do documentation in the office so i can concentrate on actual case work (records gathering interviews etc)	Aug 21, 2007 3:28 PM
694	Quick, efficient, fast	Aug 21, 2007 3:27 PM
695	Efficiency.	Aug 21, 2007 3:27 PM
696	That I don't have to document myself. It really saves time and energy.	Aug 21, 2007 3:24 PM
697	I am able to call the information in and receive the finished work the same date.	Aug 21, 2007 3:23 PM
698	It saves time.	Aug 21, 2007 3:22 PM
699	how fast it works	Aug 21, 2007 3:22 PM
700	not having to type my notes myself	Aug 21, 2007 3:21 PM
701	The concept is well conceived. Potential to save time is tremendous.	Aug 21, 2007 3:21 PM
702	I like that I can work from home, call speak right at midnight on a saturday if I feel like working.	Aug 21, 2007 3:21 PM
703	Timely documentations.	Aug 21, 2007 3:20 PM
704	It helps me out tremendously.	Aug 21, 2007 3:20 PM
705	when it works it's great when it doesn't it's frustrating	Aug 21, 2007 3:19 PM
706	The ability to dictate and it be returned to my e-mail.	Aug 21, 2007 3:18 PM
707	Has saved hours of documentation time.	Aug 21, 2007 3:17 PM
708	the timely responses	Aug 21, 2007 3:13 PM
709	It has allowed me to update inform on a timely basis. It has allowed me to turn in prompt documentation timely. It has saved me from having to work evenings and weekends to catch on documentation as some of my other co-worker have had to do.	Aug 21, 2007 3:13 PM
710	the convenience of calling or faxing, the information is accurate for the most part	Aug 21, 2007 3:12 PM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

1	poor cell-phone service in rural areas	Sep 1, 2007 2:59 PM
2	None of it has been challenging.	Aug 31, 2007 3:51 PM
3	I would use the speak write in the field if I didn't have to use my cell phone minutes.	Aug 31, 2007 11:52 AM
4	Notification while speaking that you are being transcribed.	Aug 31, 2007 11:47 AM
5	I use it a lot.	Aug 31, 2007 10:37 AM
6	When it beeps and then cuts me off	Aug 31, 2007 10:14 AM
7	I do have to make a few edits, but I would not say it is too many.	Aug 31, 2007 8:49 AM
8	speakwrite is great, it really helped me get current on my documentation. I have never had problems with speakwrite.	Aug 30, 2007 11:13 PM
9	N/A	Aug 30, 2007 7:54 PM
10	None	Aug 30, 2007 5:50 PM
11	For reasons not belonging to Speakeasy, dictating from a car/moving vehicle is terrible. The system just does not pick it up that well, probably due to too much background noise.	Aug 30, 2007 4:35 PM
12	I use it to close all my cases.	Aug 30, 2007 4:05 PM
13	none	Aug 30, 2007 3:13 PM
14	I need more training.	Aug 30, 2007 2:27 PM
15	There really isn't anything. Since I started using it, I have used it almost everyday since.	Aug 30, 2007 1:25 PM
16	I don't have any problems with speakwrite.	Aug 30, 2007 1:25 PM
17	Even calibrating the microphone, I have to be less than a foot away from the screen to be heard clearly. Cubicle environment may be the reason.	Aug 30, 2007 12:46 PM
18	Even though I have an accent using speakwrite is not a problem.	Aug 30, 2007 12:39 PM
19	Sometimes SpeakWrite cuts off in the middle of dictation.	Aug 30, 2007 11:42 AM
20	no problems	Aug 30, 2007 11:17 AM
21	I generally forget to use it. I used it more as an investigator.	Aug 30, 2007 10:57 AM
22	Finding the time to organize my thoughts and notes which has nothing to do with Speakright.	Aug 30, 2007 8:58 AM
23	Finding time to copy and paste and edit	Aug 30, 2007 8:44 AM
24	I dislike using it, because I feel very uncomfortable dictating. BUT, I love the	Aug 30, 2007 8:28 AM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

	advantages of using it. It is a wonderful asset and timesaver. So, no matter how uncomfortable I am dictating, I use it and continue to use it 2 - 4 times a week. I call so much, I have all the numbers memorized (800#, acct# and password)!	
25	punching many nubers while driving	Aug 30, 2007 7:36 AM
26	None	Aug 30, 2007 12:18 AM
27	I use speakwrite all the time.	Aug 29, 2007 11:40 PM
28	Some employees use my word list and others do not.	Aug 29, 2007 10:12 PM
29	organizing my notes; time to copy and paste; edits; unsuccessful using my cell phone	Aug 29, 2007 8:14 PM
30	finding that it doesn't record for whatever reason.	Aug 29, 2007 6:21 PM
31	There is not a challenging aspect in regards to this services. I do have to edit the documents from time to time but not very often.	Aug 29, 2007 5:35 PM
32	I am uncertain at this time how to use it. I will repeat the tutorial. I had to have my password emailed to me. I still need audacity on my tablet and speak-easy software.	Aug 29, 2007 5:31 PM
33	I don't encounter any major problems.	Aug 29, 2007 5:05 PM
34	N/A	Aug 29, 2007 5:00 PM
35	All of the above.	Aug 29, 2007 4:47 PM
36	When you get cut off	Aug 29, 2007 4:03 PM
37	None	Aug 29, 2007 3:51 PM
38	nothing	Aug 29, 2007 3:45 PM
39	DFPS told us not to use it.	Aug 29, 2007 3:37 PM
40	poor organization and punctuations depending on the person,.	Aug 29, 2007 3:33 PM
41	I share an office	Aug 29, 2007 3:29 PM
42	using cell minutes that I must pay for and dictating when you are not used to doing so.	Aug 29, 2007 3:25 PM
43	I don't want to use my cell phone minutes	Aug 29, 2007 3:08 PM
44	Manageing a schedule to dictate.	Aug 29, 2007 3:07 PM
45	none	Aug 29, 2007 3:06 PM
46	typists typing to my specifications	Aug 29, 2007 2:55 PM
47	None I can talk it better then write it myself.	Aug 29, 2007 2:53 PM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

48	I work in an area which my cell phone roams in. If my cell phone worked, I could record from there.	Aug 29, 2007 2:48 PM
49	the recording often cuts off before I have completed the dictation. Sometimes one dictation sessions has to started over more than once.	Aug 29, 2007 2:45 PM
50	poor cell phone connections.	Aug 29, 2007 2:22 PM
51	No longer able to use/specify Acronymns	Aug 29, 2007 2:20 PM
52	I use it	Aug 29, 2007 2:17 PM
53	I have no problems or concerns using the services.	Aug 29, 2007 1:53 PM
54	Nothing. I use it!	Aug 29, 2007 1:53 PM
55	Have not encountered any problem.	Aug 29, 2007 12:40 PM
56	None	Aug 29, 2007 9:25 AM
57	Bad reception on cell phone for the rural areas.	Aug 28, 2007 2:26 PM
58	I have to spell out many names and cities because they come back different.	Aug 28, 2007 12:02 PM
59	Previously I used the system to dictate and I found it to be time consuming having to sit to dictate,however I am not so sure that the method that I use in faxing is the best method for me to use. I am still trying to find the most expedient way to use the service.	Aug 28, 2007 10:29 AM
60	I have not experienced any problems.	Aug 28, 2007 9:27 AM
61	the last 4	Aug 27, 2007 4:20 PM
62	none	Aug 27, 2007 10:02 AM
63	the connection being cut off during a phone call in the field.	Aug 27, 2007 8:45 AM
64	Only use it in the office due to loss of munutes if on a case.	Aug 26, 2007 12:24 PM
65	Spelling of names at times. But it can be spell checked.	Aug 25, 2007 12:44 PM
66	I don't have any challenges. It is very easy to use.	Aug 24, 2007 2:26 PM
67	I have none.	Aug 24, 2007 12:32 PM
68	I use SpeakWrite every day. I'm comfortable with it.	Aug 24, 2007 8:57 AM
69	No challenging aspect.	Aug 24, 2007 8:54 AM
70	don't have signal for my cell	Aug 23, 2007 12:20 PM
71	Cant understand my voice on Speak Easy	Aug 23, 2007 11:43 AM
72	none	Aug 23, 2007 11:31 AM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

73	I have not found any challenges to using speakwrite.	Aug 23, 2007 10:20 AM
74	I love using speakwrite and have no problems using it.	Aug 23, 2007 9:10 AM
75	I have no problems I love speakwrite	Aug 23, 2007 9:05 AM
76	I always use it. There are no challenges to using it.	Aug 23, 2007 8:41 AM
77	nothing	Aug 23, 2007 8:33 AM
78	Having to edit all documents, not being able to get my job transcribed, not receiving or being able to view my transcribed document	Aug 23, 2007 7:41 AM
79	none	Aug 22, 2007 3:23 PM
80	none	Aug 22, 2007 2:30 PM
81	I found it difficult at first. I still dont like to use the phone for dictation but I find using the tablet or other recording device and downloading has made a huge difference and quicker documentation time for me.	Aug 22, 2007 1:54 PM
82	N/a	Aug 22, 2007 12:44 PM
83	none	Aug 22, 2007 12:41 PM
84	Using my cell minutes, many edits to final document and find time to cut and paste	Aug 22, 2007 12:38 PM
85	its too easy to use	Aug 22, 2007 12:20 PM
86	na	Aug 22, 2007 12:15 PM
87	my calls are consistenly cut off and I don't receive even half of what I dictate.	Aug 22, 2007 11:55 AM
88	The first time I used the phone, it beeped and I thought that was normal. Plus I am from NY and drop my "R" , I find faxing the work , works best.	Aug 22, 2007 11:53 AM
89	Nothing negative to say	Aug 22, 2007 11:43 AM
90	n/a	Aug 22, 2007 11:39 AM
91	My tablet does not pick up my voice. I have used the phone.	Aug 22, 2007 11:11 AM
92	When I call in, after a few minutes I hear this ticking noise and find out my dictation has not all been picked up, like it has left off some of my narrative when the ticking noise comes on.	Aug 22, 2007 11:05 AM
93	none I use it all of the time	Aug 22, 2007 10:58 AM
94	none, I use the service	Aug 22, 2007 10:34 AM
95	none	Aug 22, 2007 10:27 AM
96	Having to spell names and uncommon locations or having to go back into the	Aug 22, 2007 10:27 AM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

	document to correct ****.	
97	My dictation sometimes gets cut off and I don't know where it stopped.	Aug 22, 2007 10:24 AM
98	I do not have any challenging aspects. I love SpeakWrite.	Aug 22, 2007 10:08 AM
99	Rural area does not allow use of cell phone on road between visits, and when I mailed dictated tapes, the first time they were lost by the Post Office, and the second time the tape was broken by SpeakWrite, without complete dictation completed, so I do not use this method.	Aug 22, 2007 10:07 AM
100	N/a	Aug 22, 2007 10:04 AM
101	I usually don't take my laptop in the field.	Aug 22, 2007 9:56 AM
102	none	Aug 22, 2007 9:48 AM
103	There are none... I just love the service. Don't ever ever leave me!!!!	Aug 22, 2007 9:35 AM
104	None	Aug 22, 2007 9:20 AM
105	None of the above - I am currently using the service.	Aug 22, 2007 9:11 AM
106	none	Aug 22, 2007 9:00 AM
107	I use it	Aug 22, 2007 8:56 AM
108	na	Aug 22, 2007 8:48 AM
109	i generally like it.	Aug 22, 2007 8:44 AM
110	sometimes the edits and accent we have in East Texas.	Aug 22, 2007 8:38 AM
111	I am not comfortable dictating and have an accent that causes some of my words to be miswritten.	Aug 22, 2007 8:36 AM
112	i use it!!!!!!!	Aug 22, 2007 8:19 AM
113	I use speakwrite a lot.	Aug 22, 2007 8:19 AM
114	Nothing.	Aug 22, 2007 8:16 AM
115	Would be great if we had headphones to use so could be using more in the car instead of using our cell phone minutes.	Aug 22, 2007 8:00 AM
116	I get busy and forget this would have been more helpful to use if I had taken the time.	Aug 22, 2007 7:58 AM
117	I have found no reason not to use this service	Aug 22, 2007 6:19 AM
118	i use it but find that I have a hard time organizing my thoughts.	Aug 21, 2007 11:16 PM
119	CPS not encouraging due to wanting workers to use PC in field	Aug 21, 2007 10:46 PM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

120	I'm not used to talking instead of writing so it's hard to organize my thoughts and I don't want to use my cell phone minutes.	Aug 21, 2007 10:10 PM
121	I have not experienced any adverse aspects. A great aid to the investigator.	Aug 21, 2007 10:09 PM
122	several apply, sometimes I have a lot of edits to make to the document, other times I have to take a lot of time to organize my thoughts and I never want to use my cell phone minutes to dictate.	Aug 21, 2007 9:20 PM
123	na	Aug 21, 2007 8:14 PM
124	After you slow down it makes it easier	Aug 21, 2007 8:05 PM
125	The system will sometimes make noises after dictating...I have found that there is a possibility of the dictation not being recorded after 10-15 minutes. I hope that problem is fixed at some point-it wastes time.	Aug 21, 2007 6:27 PM
126	Can't use my cell phone in rural areas when I need to use speakwrite.	Aug 21, 2007 6:10 PM
127	Its a couple, getting my notes in order to where when I dictate there is not much editing I have to make when I get it back.	Aug 21, 2007 6:00 PM
128	i have not had any problems with speakwrite	Aug 21, 2007 5:38 PM
129	was uncomfortable with the idea but since the first use, I have loved it and greatly appreciated it. There are negative comments made about it in training but I have had no issues.	Aug 21, 2007 5:37 PM
130	I use the service, but find that some documents have more errors than others, regarding grammar and not checking the prepared list of words placed in the directory.	Aug 21, 2007 5:30 PM
131	Nothing keeps me from using it. Initially I was afraid I would sound stupid, or could not dictate, but I learned that is what the pause button is for! It did take me a while to learn that I could use the pause button and go back and erase a bad part.	Aug 21, 2007 5:28 PM
132	I have never used the laptop recordings to send to speakwrite because some are hard to hear	Aug 21, 2007 5:25 PM
133	I don't have anything negative to say about Speakwrite.	Aug 21, 2007 5:21 PM
134	Editing the documents - however this is not a significant concern	Aug 21, 2007 5:16 PM
135	None	Aug 21, 2007 5:07 PM
136	My computer microphone does not work well, even when I try to adjust it. I have to scream so I only dictate when I am alone in the office.	Aug 21, 2007 5:05 PM
137	I use the service	Aug 21, 2007 5:04 PM
138	Stopping and starting between notes.	Aug 21, 2007 4:57 PM
139	N/a I use it regularly	Aug 21, 2007 4:53 PM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

140	None	Aug 21, 2007 4:52 PM
141	Having to spell names and things in Spanish. About 1/3 of the time,I am in the middle of dictation and I get a "beep". I press # and then 3, but it's extremely distracting and makes me lose valuable time!!!!	Aug 21, 2007 4:52 PM
142	I use the service a lot but spelling, grammar,punctuation and sentence structure could be improved.	Aug 21, 2007 4:51 PM
143	N/A. I am a regular Speakwrite user	Aug 21, 2007 4:51 PM
144	I use speakwrite constantly especially when my investigations are due around the same time.	Aug 21, 2007 4:49 PM
145	hangs up on my cell phone	Aug 21, 2007 4:48 PM
146	none	Aug 21, 2007 4:48 PM
147	I spell names when dictating and further into the dictation other spellings or used for the same names that have already been spelled correctly	Aug 21, 2007 4:47 PM
148	I don't have 9 problem using it. It did take me a short time to get comfortable dictating	Aug 21, 2007 4:45 PM
149	indicating what words should be acronyms or abbreviations, i find myself struggling in the beginning then maybe confusing the transcriptionist throughout.	Aug 21, 2007 4:43 PM
150	I have to make edits to the final document, more lately than previously, but I still use the system.	Aug 21, 2007 4:42 PM
151	sometimes I feel like i am pausing to long when I am dictating	Aug 21, 2007 4:41 PM
152	see previous notes	Aug 21, 2007 4:33 PM
153	None of the above	Aug 21, 2007 4:32 PM
154	I use speak write on 90% of my cases, the cases I dont use it,are such short documents the procedure of speak write take longer than typing I.E. if I am at a computer in my office and I have a minor contact to document,etc.	Aug 21, 2007 4:27 PM
155	I have no problems using this service. As of late I have been training my self not to use it as the powers above say it is going away. This service is far more effective that the Windows Journal and saves more time. The Journal is far more time consuming and harder to user and is a distraction in home visits as you cannot write and be focused on the client's attitude and reactions and the children are always in the way when you are trying to write in the Journal.	Aug 21, 2007 4:23 PM
156	I do not feel that there is anything challenging to the service.	Aug 21, 2007 4:22 PM
157	I would like to find out more on how to speak into my tablet. I tried to find out at one time, but resorted back to calling in my cases.	Aug 21, 2007 4:22 PM
158	none.	Aug 21, 2007 4:17 PM

Page 4, Q21. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

159	I was not comfortable at first dictating, however this has subsided.	Aug 21, 2007 4:13 PM
160	None of the above	Aug 21, 2007 4:09 PM
161	The only problem is my network connection. Working with SpeakWrite has solved my documentation problems.	Aug 21, 2007 4:08 PM
162	None I like the service the way it is.	Aug 21, 2007 4:07 PM
163	I use the service. There is no problems in using the service.	Aug 21, 2007 3:55 PM
164	Finding a good location to dictate. Using it while in my car cost me gasoline to keep cool while dictating.	Aug 21, 2007 3:51 PM
165	I always use it.	Aug 21, 2007 3:50 PM
166	I have no challenges concerning the use of speakwrite.	Aug 21, 2007 3:48 PM
167	I use the service but the final document had several misspelled words.	Aug 21, 2007 3:43 PM
168	N/A	Aug 21, 2007 3:35 PM
169	NA	Aug 21, 2007 3:31 PM
170	NA	Aug 21, 2007 3:29 PM
171	I always want to use this service	Aug 21, 2007 3:27 PM
172	Nothing.	Aug 21, 2007 3:20 PM
173	It is annoying when you spell a name or word and then it is misspelled through out the rest of the document.	Aug 21, 2007 3:18 PM
174	Tried too many times to edit Bexar county from "bear", "bare""Rare""There" county.	Aug 21, 2007 3:17 PM
175	N/A	Aug 21, 2007 3:12 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

1	Learning how to send audacity recordings, and have that sent to you through email to add to case.	Sep 3, 2007 1:07 AM
2	Wish I had a tablet PC	Sep 1, 2007 2:59 PM
3	Does not help me in staring mobile as I am not going to spend cell phone airtime minutes for dictation.	Aug 31, 2007 8:49 PM
4	none	Aug 31, 2007 6:10 PM
5	Wallet cards to assist in dictating with, "Speakeasy" ,to assist in dictating,and navigating service easier.	Aug 31, 2007 3:51 PM
6	SpeakWrite is fine as is.	Aug 31, 2007 2:50 PM
7	Increase timely return of submitted jobs. fewer grammatical errors in jobs.	Aug 31, 2007 2:26 PM
8	I don't have any problems with speak write. I go back and add final touches to my cases such as bold print.	Aug 31, 2007 11:52 AM
9	None at this time.	Aug 31, 2007 11:37 AM
10	I would like my WAV interviews to be single spaced.	Aug 31, 2007 11:37 AM
11	N/A	Aug 31, 2007 10:03 AM
12	none at this time	Aug 31, 2007 7:17 AM
13	no need for improvement. I need to learn how to use the the little microphone.	Aug 30, 2007 11:13 PM
14	When you dictate on the phone you can say "scratch that" if you make a mistake but some of the dictation places those words in the document. I have learned how to say exactly what I want and I have very little editing to complete.	Aug 30, 2007 9:54 PM
15	Once you acknowledge that you have received the dictation, if possible a response on how long it may take to type and get back to the person that dictated the report. I keep checking my e-mail for the document but it is seldom there in the time frame I think it shoud come.	Aug 30, 2007 5:22 PM
16	I'd be ideal if we would be allowed to use transcription services for a two way conversation and have it returned in a legal manner such as this: John Doe: "I was in the cafeteria..." Jane Smith: "Exactly where in the cafeteria where you? In a booth or at a table?"	Aug 30, 2007 4:35 PM
17	none	Aug 30, 2007 3:13 PM
18	I occasionally receive documents with incorrect punctuation.	Aug 30, 2007 2:53 PM
19	N/A	Aug 30, 2007 2:27 PM
20	Improvement on the microphone where you don't have to sit so close to the Tablet PC to be understood clearly.	Aug 30, 2007 12:46 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

21	The service has problems understanding me when I call from my cell phone, hence everytime I call it appears to be wasted. I have to call from my home phone in order to dictate.	Aug 30, 2007 12:45 PM
22	none	Aug 30, 2007 12:39 PM
23	The transcripts should not include comments such as "long pause," etc.	Aug 30, 2007 11:37 AM
24	none	Aug 30, 2007 10:07 AM
25	none at this time	Aug 30, 2007 9:50 AM
26	N/A	Aug 30, 2007 9:49 AM
27	The typists should read over what they wrote before sending it.	Aug 30, 2007 9:27 AM
28	I would like to know how to keep notes in my file for the transcriber to use when I have spellings for words I use all the time etc.	Aug 30, 2007 9:10 AM
29	Excellent service for those of us that do not type!	Aug 30, 2007 8:58 AM
30	don't use tablet pc	Aug 30, 2007 8:38 AM
31	I think the best way are to get workers that use it to tell of the advantages to people new to Speakwrite. A caseworker that I admire told me the advantages of using it. I know she is a good caseworker and took her advice. I'm still uncomfortable dictating, but work life would be very, very difficult without this wonderful benefit. This tool (Speakwrite), benefits the workers directly and is a great asset.	Aug 30, 2007 8:28 AM
32	Don't have tablet pc yet.	Aug 30, 2007 7:45 AM
33	nonne	Aug 30, 2007 7:36 AM
34	have more people on weekends to help with the typing of long cases	Aug 30, 2007 3:43 AM
35	I cannot think of any. I love the program.	Aug 29, 2007 11:40 PM
36	Well i really haven't found any other ideas other than it not having a lot of mistakes sometimes.	Aug 29, 2007 10:44 PM
37	Hiring those who know how to use common sense when punctuating or listening to the words being spelled out in one paragraph and then carrying it out throughout the entire dictation.	Aug 29, 2007 10:23 PM
38	additional training for using speakwrite with tablet pc would be beneficial for caseworkers.	Aug 29, 2007 9:21 PM
39	none	Aug 29, 2007 9:14 PM
40	Unit training.	Aug 29, 2007 8:16 PM
41	n/a	Aug 29, 2007 7:47 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

42	I'm becoming accustomed to it	Aug 29, 2007 6:09 PM
43	Very efficient and you can add contacts while driving away from a residence.	Aug 29, 2007 5:05 PM
44	N/A	Aug 29, 2007 5:00 PM
45	would appreciate any helpful hints to get the job done quickly.	Aug 29, 2007 4:53 PM
46	none	Aug 29, 2007 4:48 PM
47	Faster turn around time when giving back documents.	Aug 29, 2007 4:43 PM
48	none	Aug 29, 2007 4:40 PM
49	Sometimes I get the dictation back and there are a lot of "*****" where words are deleted and I go back and listen to my dictation again and it sounds clear to me and don't understand why the whole document could not be completely documented.	Aug 29, 2007 4:22 PM
50	it is great!	Aug 29, 2007 4:19 PM
51	N/A	Aug 29, 2007 4:16 PM
52	The FAX option was very very helpful. I am very pleased with the service and would pay for it myself if the Dept did not supply it as I am so pleased with the results.	Aug 29, 2007 3:57 PM
53	Is it possible for SpeakWrite to have a form to request and one would dictate that information in to the form instead of an narrative.	Aug 29, 2007 3:50 PM
54	na	Aug 29, 2007 3:45 PM
55	spell check	Aug 29, 2007 3:33 PM
56	better tape system. Les buzzing time	Aug 29, 2007 3:33 PM
57	allowing case worker to hook phone/computer/Audacity for transcription rather than calling in.	Aug 29, 2007 3:29 PM
58	n/a	Aug 29, 2007 3:28 PM
59	Instead of cutting and pasting, I wish it could go directly into the case.	Aug 29, 2007 3:26 PM
60	Let us keep the ability to use SpeakWrite.	Aug 29, 2007 3:19 PM
61	None	Aug 29, 2007 3:13 PM
62	N/A	Aug 29, 2007 3:11 PM
63	dictate from a tape recorder of DVD	Aug 29, 2007 3:08 PM
64	The Tablet PC dictation does not work. I prefer to dictate by phone.	Aug 29, 2007 2:55 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

65	Hi, I actually already filled out this survey, but I wanted to add something that frustrates me when using the services. On many occasions, I will be using the service and a loud repetitive clicking sound will start coming through the earpiece which is hugely distracting. This has occurred on more than one different phones.	Aug 29, 2007 2:48 PM
66	It would be nice if the state had the software that we could speak into which would automatically transfer our voice into documented words. This would cut down time even more.	Aug 29, 2007 2:48 PM
67	None	Aug 29, 2007 2:45 PM
68	The use of a digital voice recorder and uploading files via SpeakEasy is a great way to improve documentation. Use of the tablet would also work, but using a voice recorder makes dictation on the fly easier.	Aug 29, 2007 2:41 PM
69	I would like to have a template for the contacts we do in the system. I think it is hard to tell the transcribers to tab, capitalize, bold or anything else when we could just as easily indicate "please use case initiation template" and give the details, for example.	Aug 29, 2007 2:38 PM
70	none	Aug 29, 2007 2:37 PM
71	ability to have dictation produced directly into IMPACT	Aug 29, 2007 2:32 PM
72	I can never remember my password so it would be nice to have a forgot password button where i can retrieve it.	Aug 29, 2007 2:18 PM
73	My Tablet PC does not understand me, but SpeakWrite does. I would prefer to keep them separate, until the Tablet works more effectively.	Aug 29, 2007 2:08 PM
74	None.	Aug 29, 2007 2:05 PM
75	na	Aug 29, 2007 1:56 PM
76	I didn't know about SpeakWrite w. TabletPC and haven't used it. I would like to know how.	Aug 29, 2007 1:53 PM
77	None at this time.	Aug 29, 2007 9:44 AM
78	I have not learned how to use it with my tablet PC yet.	Aug 28, 2007 12:02 PM
79	Time taken to complete jobs sent in to be completed.	Aug 28, 2007 9:47 AM
80	Make sure the transcriptionist are typing everything that is included in the items sent via the website. Sometimes I'm only sent my writing when I needed all headings as well.	Aug 28, 2007 9:27 AM
81	I would like it if they would actually use my saved words in order to prevent my having to spell CPS jargon frequently. Additionally, I would like it if jobs would be returned faster, because lately it seems I end up waiting a much longer time for jobs than in the past.	Aug 27, 2007 4:57 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

82	The only reason it is not conducive in the field is because we have not been given microphones, and our Sprint cards don't work in rural areas, therefore we must rely on the battery on the tablet.	Aug 27, 2007 9:37 AM
83	If possible to prof-read and make common corrections.	Aug 27, 2007 9:01 AM
84	N/A	Aug 27, 2007 8:45 AM
85	Don't know about SpeakEasy... what is it? Sounds like it would make me more mobile.	Aug 26, 2007 12:24 PM
86	a word to prompt or indicate a "side bars" to the persons typing when I want to tell the person, i.e. "Could you make bullets for the following statements?"	Aug 25, 2007 5:19 PM
87	n/a	Aug 24, 2007 5:24 PM
88	none	Aug 24, 2007 12:32 PM
89	This would probably be more helpful if everyone could benefit from having SpeakWrite with the Tablet PC.	Aug 24, 2007 9:33 AM
90	Encourage new workers to use the service daily.	Aug 24, 2007 8:57 AM
91	I do not understand how you would use Speakwrite the the Tablet PC. The Tablet PC is NOT helpful in any way.	Aug 24, 2007 8:54 AM
92	All of my dictation has too much space from the end of one sentence to the beginning of the next sentence. I have to go back and remove the extra space after I receive the dictation.	Aug 24, 2007 8:52 AM
93	I've stated them.	Aug 24, 2007 8:41 AM
94	I would rather dictate.	Aug 23, 2007 5:26 PM
95	I do not use speakwrite when I am in the car because the PC table has to be still, hard to drive and talk, road noise, typer can not understand what is being said. Don't have time to pull over when traveling long distance and talk. I only use in the office but it is still a great tool.	Aug 23, 2007 3:56 PM
96	N/A	Aug 23, 2007 3:23 PM
97	Sometimes words are spelled incorrectly.	Aug 23, 2007 1:12 PM
98	None	Aug 23, 2007 11:09 AM
99	N/A	Aug 23, 2007 11:05 AM
100	When tablet is not working. Can we write our narratie in word document and then fax it to speakwrite from the tablet.	Aug 23, 2007 10:06 AM
101	I would like more instructions from the telephone. As in the operator offering what number to push for certain tasks. For a caseworker who does not have a card handy to refer or does not have the time to go online.	Aug 23, 2007 9:57 AM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

102	I am satisfied with the service.	Aug 23, 2007 9:27 AM
103	I always use speakwrite from my office phone. I have been having difficulty using all of the "bells and whistles" that they have on the tablets. I feel that speakwrite is a technology that is very useful and my work would suffer greatly if it were to be taken away.	Aug 23, 2007 9:10 AM
104	Giving workers headset microphones to make it easy to dictate in the car.	Aug 23, 2007 8:41 AM
105	Don't have tablet pc	Aug 22, 2007 10:59 PM
106	I wish that speakwrite can train the person taking the dictation with better listening and spellcheck skills so that the worker will not have to make so many corrections to the document.	Aug 22, 2007 10:38 PM
107	None	Aug 22, 2007 9:58 PM
108	the only complaint i have is i get one job typed up multiple times and is charged to account multiple times. i have already called to get it fixed but it was never fixed.	Aug 22, 2007 4:47 PM
109	To be able to dictate straight to the IMPACT system bypassing the cut and paste process.	Aug 22, 2007 4:42 PM
110	NONE	Aug 22, 2007 4:18 PM
111	Sometimes the person typing the information is very literal and says that there is a "long pause in dictation". When they type these in the job that just means that I have to go back and delete what they typed.	Aug 22, 2007 3:57 PM
112	I am learning to like the system.	Aug 22, 2007 3:24 PM
113	n/A	Aug 22, 2007 2:35 PM
114	Get a better speaker system, so that it picks up more of what is being dictated	Aug 22, 2007 2:32 PM
115	My only contention I sent an email to help desk and never got a response.	Aug 22, 2007 1:54 PM
116	If I had a tablet I could benefit more from Speakwrite.	Aug 22, 2007 1:50 PM
117	There needs to be a better way to relay information to the typist. Rules are not being cared through the entire documentation. Like dates, punctuation, format, etc. On the word list it would be better if you could give more detailed information. Does not always feel like the typist is paying attention to the word list.	Aug 22, 2007 12:28 PM
118	none at this time	Aug 22, 2007 12:20 PM
119	I would like it to input the data directly to the case. It would be more helpful if I could use it to input persons list and all data entry.	Aug 22, 2007 12:08 PM
120	Just keep up the good work ! Thank you for being there for me. U R appreciated !	Aug 22, 2007 11:53 AM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

121	SpeakWrite does an excellent job. The only improvement needs to be in teh area of DFPS's continued funding of this service!	Aug 22, 2007 11:52 AM
122	n/a	Aug 22, 2007 11:39 AM
123	None	Aug 22, 2007 11:26 AM
124	Higher speed for uploading	Aug 22, 2007 11:25 AM
125	I don't see any problems so far.	Aug 22, 2007 11:20 AM
126	I need to cal IT to assist with my difficulty of my tablet registering my voice.	Aug 22, 2007 11:11 AM
127	Fix the time of dictation	Aug 22, 2007 11:05 AM
128	more training with tablet PC as it far as it works with Speak Write	Aug 22, 2007 10:58 AM
129	Keep the system, we in the field use it and need it	Aug 22, 2007 10:43 AM
130	We need CPS to provide cell phones so that we will not have to use all our time with speakwrite or we do not have to go to the office just to use speakwrite.	Aug 22, 2007 10:36 AM
131	You guys are doing a wonderful job; my fear is that the State stop this service. I am one of your advocates, thank you!!!!!!	Aug 22, 2007 10:34 AM
132	At this time I have no suggestions	Aug 22, 2007 10:30 AM
133	Do a better spell check.	Aug 22, 2007 10:27 AM
134	I just wish that more of my workers would use it.	Aug 22, 2007 10:14 AM
135	none	Aug 22, 2007 10:14 AM
136	I like to use times roman font. I don't like ariel.	Aug 22, 2007 10:12 AM
137	I am satisfied with SpeakWrite.	Aug 22, 2007 10:08 AM
138	I don't use a tablet PC for agency, A improved method of utilizing dictation tapes, as I could dictate a visit between visits, and they could be sent then back to me	Aug 22, 2007 10:07 AM
139	I am not that experienced with the tablet PC.	Aug 22, 2007 10:05 AM
140	N/a	Aug 22, 2007 10:04 AM
141	I don't use the Tablet PC	Aug 22, 2007 10:01 AM
142	N/A	Aug 22, 2007 9:40 AM
143	I have none at this time.	Aug 22, 2007 9:35 AM
144	N/A	Aug 22, 2007 9:11 AM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

145	Recently submitted dictation and received a message that it had been received but could not be transcribed due to the format. This was confusing as I use SpeakWrite constantly and have not changed any methods. I called your number and a "Liz" checked into it for me and I received the transcribed within a few hours. She called back to check on the status and told me that a new employee didn't think they could do the job as they were "overwhelmed". I would suggest if this occurs with new employees, that at least they would turn the job over to someone else . . not just turn it back to the customer. Another problem that has occurred twice in the last six weeks, it getting the working offline message, which is unacceptable for our work. Again, I called your number and the person answering said that she would check your IT department. It was up and back working by the next day. I received the same message on 8/18/07; however, it was up and running 8/19/07. Overall, I couldn't be more pleased by this service.	Aug 22, 2007 9:07 AM
146	n/a	Aug 22, 2007 9:00 AM
147	Train your staff to better use punctuation marks!	Aug 22, 2007 8:57 AM
148	keep having the tool, it has really helped...	Aug 22, 2007 8:54 AM
149	I do not know of any changes that you can make to improve your system. My only obstacle is finding the time to organize my thought/notes, to actually dictate.	Aug 22, 2007 8:51 AM
150	Tablet PC has major limts. Speakwright is a better tool.	Aug 22, 2007 8:26 AM
151	I think that speakwrite is a valuable tool. I also feel that it would be an even better used tool if CVS workers had tablet PC's to work along with Speakwrite. I think that the workload expectations would change and documentation would be improved.	Aug 22, 2007 8:26 AM
152	None, I love it.	Aug 22, 2007 8:20 AM
153	It is unreasonable to use Tablet PC in the field. My tablet feels like I am holding a hot plate or toaster in my lap. If you add that to Texas temperatures would you want t use the PC for dictation?	Aug 22, 2007 8:19 AM
154	We've had no trainin in the rural area on speakeasy or using speakwrite with out table pc.	Aug 22, 2007 8:17 AM
155	I don't have one yet,but will assess when I get one.	Aug 22, 2007 8:16 AM
156	I was not aware that speakeasy and the tablet could be used with SpeakWrite.	Aug 22, 2007 8:14 AM
157	We have not been given training on using SpeakWrite with the Tablet PC, sans calling in a report and getting it in email format.	Aug 22, 2007 8:08 AM
158	When using speakwrite, I know i need to talk louder than normal, so I need to be in a quiet area when I speak. Its hard to find a quiet area when driving because the system picks up back ground noise.	Aug 22, 2007 8:01 AM
159	better editing so I don't have to.	Aug 22, 2007 8:00 AM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

160	The tablet PC is really I believe very unless in the aspect of dictation. You must have a microphone due to the surrounding sound of traffic of even the cubicle that we are required to this service. It is too difficult to use the Tablet PC. Speakwrite can be used anywhere and is also light weight and portable. Speakwrite is very diversible compared to the Tablet PC. You can use any type of phone where you can't do that with the Tablet PC.	Aug 22, 2007 7:40 AM
161	N/A	Aug 22, 2007 7:25 AM
162	no ideas	Aug 22, 2007 6:19 AM
163	I AM DON'T HAVE SPEAKWRITE ON MY TABLET PC	Aug 22, 2007 4:24 AM
164	Not certain how to fax notes from my pc tablet.	Aug 21, 2007 11:16 PM
165	Supervisors and administrative staff need to to field staff it will stay and to use it	Aug 21, 2007 10:46 PM
166	Whenever I Attempt to dictate using my cell phone my dictation gets cut off. Sometimes I don't realize it until I receive the job.	Aug 21, 2007 10:14 PM
167	Keep SpeakWrite. It works, don't fix it!	Aug 21, 2007 10:09 PM
168	Any training on the using of the tablet for speak write would be good.	Aug 21, 2007 9:20 PM
169	I don't know of anything at this point; unless you can enter it directly into a case.	Aug 21, 2007 8:39 PM
170	I have an Olympus Recorder that I would love to get to attach to speak-write and download directly to the program. This way, I would only need my recorder to take to the field, instead of the Tablet PC which gets very hot anyways.	Aug 21, 2007 6:44 PM
171	need more info for speakwrite tablet pc	Aug 21, 2007 6:30 PM
172	It would be great if you could submit your dictation outside of the office this way when you get to the office it is ready to be placed into the case.	Aug 21, 2007 6:30 PM
173	I have realized that you do not talk the way you type.	Aug 21, 2007 5:54 PM
174	BETTER TABLET PC THESE ARE TOO SLOW WITH THE AIR CARD	Aug 21, 2007 5:38 PM
175	The headphones provided for dictating to the Tablet PC cannot be used when the tablet is docked in the office. The connection is covered by the side support. I would need training for how to make audio files for sending using the headphones.	Aug 21, 2007 5:30 PM
176	Dont discard this tool.	Aug 21, 2007 5:30 PM
177	Think it's great already!	Aug 21, 2007 5:28 PM
178	I don't have any additional ideas on improving Speakwrite, I enjoy it the way it is.	Aug 21, 2007 5:21 PM
179	Please keep this tool, and keep in mind that administrators also utilize and this is helpful, as we do not possess the mobile technology that caseworkers have been given.	Aug 21, 2007 5:13 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

180	It's a good service....we just have too many cases per worker for it to be used effectively at this time.	Aug 21, 2007 5:11 PM
181	Could not be mobil w/ out speakwrite	Aug 21, 2007 5:07 PM
182	It is not helpful for me to use SpeakWrite with the Tablet PC. When Investigative Worker's are out in the field, there could be a lot of noise with the recording on the Tablet PC which will not translate well into SpeakWrite.	Aug 21, 2007 5:02 PM
183	I need to know it is compatable with the tablet before I will use it.	Aug 21, 2007 4:57 PM
184	N/A	Aug 21, 2007 4:55 PM
185	I very happy the way things are, I just need to learn how to use the tablet for my spaek write.	Aug 21, 2007 4:53 PM
186	None	Aug 21, 2007 4:51 PM
187	The current service is OK for me at this time.	Aug 21, 2007 4:51 PM
188	I have not been able to consistently use SpeakEasy with the Tablet PC. Jobs I have dictated to the Tablet become garbled during playback. The quality is so poor that SpeakWrite typists are not able to understand what is being said so jobs are sent back. I did not know this was occurring until after I had already spent several minutes dictating a job. Correcting this problem with SpeakEasy would allow me to dictate more while in the field!!	Aug 21, 2007 4:46 PM
189	Make your typist go through and spell check as I receive a lot with bad spellers.	Aug 21, 2007 4:45 PM
190	none, its great	Aug 21, 2007 4:45 PM
191	Please adjust the system to where it does not automatically stop dictations in the middle of a sentence.	Aug 21, 2007 4:42 PM
192	None, thank you.	Aug 21, 2007 4:40 PM
193	none	Aug 21, 2007 4:36 PM
194	I wanted to try dictating thru a cassette then setting that up to copy what I dictate. For instance if I'm in the field I can dictate while driving then come back to work and hook the recorder to speakrite. I haven't done yet because I need to purchase a recorder.	Aug 21, 2007 4:34 PM
195	N/A	Aug 21, 2007 4:33 PM
196	Great service!	Aug 21, 2007 4:33 PM
197	It takes too long to upload and download in the field. It pays to go ahead and just wait to get to a workstation in the office. The battery is not very efficient unless you have a car a/c adaptor and the car use is not efficient because of the hot weather and gas being to high to be in the car.	Aug 21, 2007 4:33 PM
198	The tablets are almost useless in the field. I can call speakrite from my cell and	Aug 21, 2007 4:32 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

	when I return to my office its ready to enter in Impact.	
199	The State E-mail system will not allow me to e-mail a large enough file to be dictated. I would use the system more if I had this function.	Aug 21, 2007 4:27 PM
200	none	Aug 21, 2007 4:25 PM
201	Class room training for the workers on speak easy and the use of the tablet in the field. Tablet training has been poor, they assume that the worker know how to use speak easy and audacity and the dvd recorder and they do not so the programs do not get used for lack of proper training. The super skilled users should be trained and then train the rest of the field staff. Proper training could increase timely documentation by 75 percent.	Aug 21, 2007 4:23 PM
202	Please do not let this service go away from investigations.	Aug 21, 2007 4:22 PM
203	I would like for someone to walk me through speak easy with my tablet.	Aug 21, 2007 4:22 PM
204	I use the speakeasy recording system almost exclusively I find it easy to navigate and very reliable. I have noticed many of my coworkers are unaware of this option. Perhaps you should look into ways of promoting it.	Aug 21, 2007 4:20 PM
205	Just to let workers know not to be intimidated because no one is rushing us on the other end of the line.	Aug 21, 2007 4:18 PM
206	I do not know about the recording into the table PC and sending it to you.	Aug 21, 2007 4:18 PM
207	Portable	Aug 21, 2007 4:16 PM
208	When using the phone to call Speakwrite, the call is usually disconnected in the middle of dicatiting. This happens with my cell phone and office phone. It is very irritating.	Aug 21, 2007 4:11 PM
209	As previously mentioned, SpeakWrite has helped me immensely. I feel I could be a better "mobil caseworker" if I had a better internet connection, especially at home. It would be very easy to cut and paste my SpeakWrite documents into contacts at home if I could get a signal and connection. As is, everything has to wait until the next day.	Aug 21, 2007 4:08 PM
210	I can't think of any other services that. I like the speakwrite system the way that it is.	Aug 21, 2007 4:07 PM
211	I've never been instructed with SpeakWrite and the table PC or how that works. I would like more information about that.	Aug 21, 2007 4:05 PM
212	Some of the people typing don't understand what I am saying so there is alot of blanks that I have to remember what I said and type.	Aug 21, 2007 3:52 PM
213	Tablet PC needs to recognize my voice before this can take place.	Aug 21, 2007 3:51 PM
214	Having air card service in all areas of West texas would be the best improvement for my situation.	Aug 21, 2007 3:51 PM

Page 4, Q24. Please provide any other ideas for improving SpeakWrite, including any comments you have for using SpeakWrite with the Tablet PC.

215	As mentioned before possibly having bilingual workers or at least some that are a little more culturally sensitive to the needs of the different regions, especially region 10	Aug 21, 2007 3:49 PM
216	One suggestion is to be able to customize multiple formats/layouts of the dicatated documents by arrangement online similar to the word bank.	Aug 21, 2007 3:49 PM
217	Administration believes the tablet should replace speakwrite. Please convince them that speakwrite cannot be replaced. Speakwrite is a valuable tool to CPS. It saves time and helps us better serve our clients because we spend less time typing out reports and more time assisting the client.	Aug 21, 2007 3:48 PM
218	Some of the times when I dictate. I tell them that I want each of my client's dictation to be done a certain way and they don't always follow my directions.	Aug 21, 2007 3:46 PM
219	Not sure what you can do to improve on perfection. I love the tool.	Aug 21, 2007 3:44 PM
220	The speakers are not conveniently placed.	Aug 21, 2007 3:43 PM
221	It would help if some of the people doing the dictation would use the correct spellings you give on names, etc. when you begin the dictation, instead of using what they think is correct.	Aug 21, 2007 3:41 PM
222	I do not have a tablet PC.	Aug 21, 2007 3:39 PM
223	None	Aug 21, 2007 3:37 PM
224	Better interpreting systems, or something that interrupts the dictating session when something that is being spoken is not understood. For example, a tool that immediately corrects the dictator and informs him/her instantly that the information spoken was not recorded correctly. This would improve the accuracy of jobs completed and save time to the dictator, if less editing would have to be done.	Aug 21, 2007 3:37 PM
225	I do not have a tablet PC.	Aug 21, 2007 3:36 PM
226	I enjoy being able to dictate my information and it being e-mailed to me, I makes documenting convenient.	Aug 21, 2007 3:31 PM
227	for some reason i have not been able to get it set up at home. i don't know if it is my air card connection or the PC but i am only able to use speak easy from the office	Aug 21, 2007 3:28 PM
228	N/A	Aug 21, 2007 3:23 PM
229	none	Aug 21, 2007 3:22 PM
230	yes, but only because I can document from my home---not from my cell phone.	Aug 21, 2007 3:21 PM
231	None.	Aug 21, 2007 3:20 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

1	Do not have a caseload that will allow me to utilize Speakwrite.	Aug 31, 2007 5:53 PM
2	thought Speakwrite was not longer in service for the agency.	Aug 31, 2007 2:09 PM
3	There are frequently 4-5 hour turnaround times in getting SpeakWrite dictation back. Because of the nature of night intake work, this is too long, so I type the narratives myself.	Aug 31, 2007 1:11 PM
4	I believe I've registered to use it, but have actually not tried it to see if it's something that will work for me.	Aug 31, 2007 11:59 AM
5	recently began working a workload as low number of worker's I will begin using the service.	Aug 31, 2007 11:32 AM
6	I don't have a lot of documentation to do.	Aug 31, 2007 11:28 AM
7	I use my Tablet as I am interviewing the children and parents. Sometimes this is not possible and in these instances I hand write my notes and type them when I return to my office or MPS at my home because I do not receive good service on my Sprint Card.	Aug 31, 2007 11:19 AM
8	As a supervisor I am not writing narratives or have lengthy timely documentation so it does not benefit me as it would a caseworker.	Aug 31, 2007 10:30 AM
9	Recently moved to a new position that will not require documentation.	Aug 31, 2007 9:44 AM
10	I used a digital recorder to transfer my work to Speakwrite and now I have a new digital recorder that is not able to link to speakwrite.	Aug 31, 2007 9:10 AM
11	I see this more as a tool for caseworkers. I rarely ahve to write anything more than a paragraph or a few sentences.	Aug 31, 2007 7:56 AM
12	I type about 100 + words a minute and can type as fast as someone can speak. I do not need the service, but I think it is very helpful to my workers.	Aug 31, 2007 1:23 AM
13	I do not have a caseload or supervise direct service staff in my current position. I love SpeakWrite and used it in the past, but I have not used it in quite some time.	Aug 30, 2007 3:36 PM
14	I no longer have narratives. I did begin typing in MPS (tablet PC)	Aug 30, 2007 2:02 PM
15	I cannot find quiet time to do it so I will just end up typing.	Aug 30, 2007 1:58 PM
16	Never took the time to try.	Aug 30, 2007 1:49 PM
17	JUST OUT OF TRAINING PLAN ON STARTING NEXT WEEK	Aug 30, 2007 1:32 PM
18	Had been informed investigators were no longer to use it. I did find it to be valuable to use and helped me stay caught up.	Aug 30, 2007 12:39 PM
19	Have not had a need to.	Aug 30, 2007 12:27 PM
20	Narratives are not long enough to warrant use of program.	Aug 30, 2007 12:21 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

21	I have not had the need for it at this time.	Aug 30, 2007 11:49 AM
22	I plan on using it, in the near future. I think it is great but, I have to set a time to use it.	Aug 30, 2007 11:32 AM
23	I was an Investigator when I registered and have now changed positions, where there is little documentation.	Aug 30, 2007 11:18 AM
24	Don't need it to be current with my job responsibilities.	Aug 30, 2007 11:04 AM
25	Im a supervisor and I do not have any need for it at this time.	Aug 30, 2007 10:36 AM
26	English is not my primary language and due to my accent, speakwrite sends what was understood...it takes too much time for me to proof read and correct...	Aug 30, 2007 10:16 AM
27	I have used it in the past. Most of the time it's easier for me to just type rather than figure out what to say, fix any errors in the text and then cut and paste.	Aug 30, 2007 10:13 AM
28	I was told the service was being eliminated, so I did not use it. I plan on using it now.	Aug 30, 2007 9:51 AM
29	Returned text is usually incorrect and your staff is not familiar with our abbreviations	Aug 30, 2007 9:26 AM
30	I was told it was not for CCL.	Aug 30, 2007 9:24 AM
31	Had issues setting up the account, not enough time to resolve them	Aug 30, 2007 9:24 AM
32	I am not having to type as much as I used to so it is more time efficient for me to do it. But, I still want to be able to use it when necessary. I loved it when I was using it. Very helpful.	Aug 30, 2007 9:22 AM
33	No longer have a need for it because I do not do casework. However as a caseworker I used it all the time.	Aug 30, 2007 9:21 AM
34	While I was in BSD I was told that the program SpeakWrite was not going to be used after the fiscal year so I never used it so that way I wouldn't have gotten used to that service.	Aug 30, 2007 9:13 AM
35	Have been able to complete documentation without the use of speakeasy	Aug 30, 2007 9:07 AM
36	can type fast..	Aug 30, 2007 8:59 AM
37	Just started working with the department. No real case load yet. But plan on using once needed	Aug 30, 2007 8:55 AM
38	My new job doesn't require the use of SpeakWrite.	Aug 30, 2007 8:54 AM
39	I have been told Supervisors cannot utilize this tool.	Aug 30, 2007 8:48 AM
40	I just out of training and I only have a few cases.	Aug 30, 2007 8:29 AM
41	Have not been overloaded with cases lately and have the time to type in myself. I have used it in the past and I'm sure will use it in the future. It is a very helpful	Aug 30, 2007 8:28 AM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

	tool.	
42	I have utilized this tool in the past and will use it in the future. Currently I'm not in need of the service.	Aug 30, 2007 8:25 AM
43	I am the Legal Relations Specialist. I attend court hearings and track cases on Xcel spreadsheets. Speakwrite would not apply.	Aug 30, 2007 8:25 AM
44	My notes are not organized enough until I sit down and work with them to call them in, and I can go ahead and type them in while I do that.	Aug 30, 2007 8:20 AM
45	not use to speaking in written format	Aug 30, 2007 8:17 AM
46	I do not carry a caseload at this time, but I highly encourage my staff to use it.	Aug 30, 2007 8:12 AM
47	none	Aug 30, 2007 6:36 AM
48	I haven't taken the time to use it.	Aug 29, 2007 7:55 PM
49	Use as a worker and loved it, had not have the need as a Sup, Make my staff use it	Aug 29, 2007 6:56 PM
50	I have used in the past, I just havent had the need to use recently.	Aug 29, 2007 5:22 PM
51	24 hour documentation required now	Aug 29, 2007 5:14 PM
52	I would LOVE to use this and have in the past, however, because I have the tablet, I have understood that I would not be able to do so. (I write novels! lol)	Aug 29, 2007 4:56 PM
53	I previously used it on all cases but thought that I no longer had access when I moved from Investigations to FBSS.	Aug 29, 2007 4:54 PM
54	I do not have cases assigned to me as I am a PD.	Aug 29, 2007 4:47 PM
55	Spend more time editing their work.	Aug 29, 2007 4:44 PM
56	I am a program director. I do not write up cases.	Aug 29, 2007 4:38 PM
57	I just registered and I just graduated from training but I will be using it real soon.	Aug 29, 2007 4:36 PM
58	i had been using this service, but somehow this was removed from my tablet. i just registered yesterday and do plan to use it again.	Aug 29, 2007 4:33 PM
59	Not currently doing enough case documentation to require the service at this time, due to being a supervisor. However, my staff have used it.	Aug 29, 2007 4:30 PM
60	I have been told numerous times that Speakwrite will soon be discontinued for investigators.	Aug 29, 2007 4:26 PM
61	I have not had enough material or cases to use this vital tool as of yet.	Aug 29, 2007 4:24 PM
62	I am still in training, so I have not started receiving cases to investigate yet.	Aug 29, 2007 4:10 PM
63	Most of my documentatio is in the form format. Fill in spaces.	Aug 29, 2007 4:02 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

64	Job varies so that need for speakwrite is greater at some times than others	Aug 29, 2007 4:01 PM
65	Currently, Job responsibility does not necessitate the need.	Aug 29, 2007 3:51 PM
66	I do not carry a caseload and have little case documentation necessary at this time.	Aug 29, 2007 3:44 PM
67	Am a training specialist.	Aug 29, 2007 3:38 PM
68	No need.	Aug 29, 2007 3:37 PM
69	I have used this in the past and it is very helpful, but with this job I have now, I don't need it.	Aug 29, 2007 3:32 PM
70	I have used in the past but just have not needed to utilize it lately.	Aug 29, 2007 3:27 PM
71	Have not needed.	Aug 29, 2007 3:27 PM
72	As a supervisor my tasks do not include dictating or typing long documents.	Aug 29, 2007 3:25 PM
73	I do utilize SpeakWrite, but I have not had any major documentation due since I have become a supervisor.	Aug 29, 2007 3:21 PM
74	When I did use the system, I would loose information because it did not go through, but I would like to use it again. Before it was beneficial to me before I lose information.	Aug 29, 2007 3:20 PM
75	I'm an Eligibility Specialist, and don't have a need for SpeakWrite.	Aug 29, 2007 3:19 PM
76	Didn't know about it.	Aug 29, 2007 3:19 PM
77	Dont have a caseload but I have also not attempted to use it.	Aug 29, 2007 3:16 PM
78	I had problems signing in that have now been resolvedr	Aug 29, 2007 3:14 PM
79	I was told that it was not available to me or my workers as a CCL Generic Unit.	Aug 29, 2007 2:50 PM
80	I have use it in the past, when I was a caseworker, but now I am a trainer in the acedamy. The service was great.	Aug 29, 2007 2:49 PM
81	Not much documentation needed for my new position.	Aug 29, 2007 2:44 PM
82	My current position does not require extensive documentation.	Aug 29, 2007 2:41 PM
83	i used to use it and thought it was no longer in service. will start using it immediately.	Aug 29, 2007 2:34 PM
84	told I could not use it as a supervisor. Now I am in a specialty position and we are not to use it. Workers need it more.	Aug 29, 2007 2:31 PM
85	No caseload.	Aug 29, 2007 2:31 PM
86	I do not type enough as part of my current job to use speakwrite.	Aug 29, 2007 2:14 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

87	My job position, CCL monitoring rep, is not allowed access to speakwrite.	Aug 29, 2007 2:10 PM
88	I am currently in a different position.	Aug 29, 2007 2:10 PM
89	I have not had to use this at this time.	Aug 29, 2007 2:07 PM
90	Program does not allow because there is no money in the budget.	Aug 29, 2007 2:04 PM
91	Job tasks is changing at present not requiring speak rite but likely will in future/ Bigest probelm was that the persons typing are not looking up spellings or listening well just putting ? mark. Even when you spellit they spellit correct at first and then in same document start misspelling	Aug 29, 2007 2:04 PM
92	Just haven't done so.	Aug 29, 2007 2:02 PM
93	I used it as a worker and it was very beneficial. Haven't needed it as a supervisor.	Aug 29, 2007 2:00 PM
94	voice accent impediment	Aug 29, 2007 1:45 PM
95	I'm a supervisor and do not need to use this service at this time	Aug 29, 2007 1:42 PM
96	Was using it everyday when i was behind in my documentation. It was wonderful. I have not used it lately due to being caught up. Please keep it around. It is a wonderful tool.	Aug 29, 2007 1:36 PM
97	At this time I have not found the need for it with my current work load.	Aug 29, 2007 1:36 PM
98	I am currently working in training and do not have an assigned caseload.	Aug 29, 2007 11:45 AM
99	Used it before computer has been down need to reload onto new computer	Aug 28, 2007 5:24 PM
100	I have had not had a need, but my workers would benefit from using it.	Aug 28, 2007 4:47 PM
101	I'm too disorganized to correctly get things sequentially to use this. I generally type, then switch to another spot when I remember something I missed. I have used this in the past and it is very good for most workers. Wish I could use it more.	Aug 28, 2007 2:05 PM
102	have not needed to use it as there is very little doc. as a supervisor	Aug 28, 2007 1:31 PM
103	I've heard from other workers that there are a lot of typting errors as well as your calls being dropped	Aug 28, 2007 1:24 PM
104	Recently transfered from CCL and have no need for it at this time, new caseload.	Aug 28, 2007 1:20 PM
105	Was told about 2 months ago that our program was out of budget money for the service. I'm HEART BROKEN!!!! This tool is a LIFE SAVER!!!	Aug 28, 2007 12:47 PM
106	contact narratives not utilized as part of job function	Aug 28, 2007 11:33 AM
107	do not do casework	Aug 27, 2007 3:13 PM
108	I feel uncomfortable speaking in a phone, I feel pressured. I prefer to speak in a	Aug 27, 2007 12:00 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

	tape recorder where I can take my time and edit what I need then transmit it over the phone. I tried doing this but was unsuccessful as the recording was too garbled. I just gave up.	
109	Have not had the need to utilize the service.	Aug 27, 2007 11:36 AM
110	Used as an investigator but since becoming a supervisor I no longer typed extensive amounts of material.	Aug 25, 2007 4:53 PM
111	I am in training at this time with no case loads.	Aug 25, 2007 1:17 PM
112	I am currently a supervisor and do not need to utilize this tool at this time. But, I used it as a caseworker and found it wonderful.	Aug 24, 2007 12:38 PM
113	Did not know it was an option and I don't think this tool is available to me.	Aug 24, 2007 9:32 AM
114	I do not currently have a workload to document. When I was a caseworker I used it a lot and loved it.	Aug 24, 2007 9:08 AM
115	With current job duties I have not had a need to use this service. I used in it the past while I was a non AN investigator and it's a very valuable tool that I still highly recommend.	Aug 24, 2007 8:40 AM
116	I do not have a work load and do not need the service at this time.	Aug 24, 2007 8:38 AM
117	I did use speakwrite until I change job positions and it does not require me to need speak write.	Aug 23, 2007 4:24 PM
118	Current position does not require as much dictation/documentation as my previous CVS position. I did use it and loved it previously when I was a CVS worker.	Aug 23, 2007 1:49 PM
119	It won't let me in. I don't know why. I would like to use it.	Aug 23, 2007 1:16 PM
120	We were told it was going away, "soon" (although, it has been several months, now).	Aug 23, 2007 12:22 PM
121	Time getting information together to report accurately and/or having to rearrange information and edit	Aug 23, 2007 12:03 PM
122	I no longer complete narratives and therefore do not need to at this time. If I were still a caseworker I would still use the service and I encourage my caseworkers to use it as well.	Aug 23, 2007 9:58 AM
123	I have not had too much documentation, requiring services; however, that is changing, so I will likely register soon.	Aug 23, 2007 9:50 AM
124	I think and compose better when I type. I do use the recording and e-mail approach from my tablet pc when I'm behind in my documentation.	Aug 23, 2007 9:04 AM
125	Only for CCL investigators.	Aug 23, 2007 8:52 AM
126	I am no longer a caseworker.	Aug 23, 2007 8:28 AM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

127	Continue writing my notes and are pending submitting to this service	Aug 22, 2007 5:37 PM
128	I was told had to use Tablet & to d/c using Speakwrite	Aug 22, 2007 5:37 PM
129	WHEN I HAVE USED IT IN THE PAST I HAVE HAD TO DO TOO MUCH EDITING AS MY WORDS DON'T COME OUT CLEARLY.	Aug 22, 2007 3:56 PM
130	i HAVE NOT BEEN ADVISED THAT I HAVE THIS SERVICE NO HOW TO USE IT. I AM IN RECRUITMENT	Aug 22, 2007 3:24 PM
131	The service was going to be terminated so I stopped using it.	Aug 22, 2007 2:59 PM
132	I don't believe I have it on my desktop.	Aug 22, 2007 2:57 PM
133	I coordinate activities/benefits for youth.	Aug 22, 2007 2:32 PM
134	When I have used it I find my handwriting can't be made out and I speak to fast.	Aug 22, 2007 2:05 PM
135	procrastinating :)	Aug 22, 2007 1:23 PM
136	Was informed that as of the last of august speakWrite would no longer be available.	Aug 22, 2007 1:10 PM
137	My current job does not require much documentation.	Aug 22, 2007 1:10 PM
138	I have faithfully used Speakwrite, but I was told that we no longer had it so I started typing my narratives myself.	Aug 22, 2007 1:05 PM
139	I have used it in the past but currently I am not using it. I am able to get my documentation entered in a timely fashion through typing into the system. At such time I am unable to enter information to meet deadlines, I will use SpeakWrite.	Aug 22, 2007 12:18 PM
140	I complete legal documents: Motions, Orders, Decrees of Termination, etc.	Aug 22, 2007 11:43 AM
141	I currently use a laptop to type as I conduct my visits.	Aug 22, 2007 11:41 AM
142	I use gotomypc.	Aug 22, 2007 11:22 AM
143	Have not had the need as I am not doing casework.	Aug 22, 2007 11:17 AM
144	At this time I don't have enough documentation to utilize your service. My worker use it and are happy with the time frames it takes to get their dictation completed.	Aug 22, 2007 11:13 AM
145	I submitted my work and it was never returned. I emailed a request to check and it was ignored.	Aug 22, 2007 11:13 AM
146	speakwrite is cinvenient for when you are behind on your cases. when you are caught up, your documentation goes right into the narrative	Aug 22, 2007 10:26 AM
147	I am new to the position and donot do case work now and my need for the service is less. As an investigator I used it extensivly.	Aug 22, 2007 10:18 AM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

148	I have not had a need for it, as I was a supervisor and now a child safety specialist.	Aug 22, 2007 10:09 AM
149	Apparently I can not speak plainly enough for the transcriber to understand me. If there is a long dictation, I may have only 2 sentences transcribed. If I get all of the transcription, by the time I correct the spelling and punctuation, it is easier to type the work myself.	Aug 22, 2007 9:40 AM
150	I informed that the service would be discontinued	Aug 22, 2007 9:34 AM
151	I have always utilized it in the past, I was told that we were out of funds and I have not been able to utilize it sense.	Aug 22, 2007 9:29 AM
152	I have not needed the service as of yet. Not enough cases as yet.	Aug 22, 2007 9:17 AM
153	When I get my dictation notes back they are never complete or as I spoke them. The first word of every sentence is always missing.	Aug 22, 2007 9:16 AM
154	I have used SpeakWrite in the past and have been pleased with it.	Aug 22, 2007 9:14 AM
155	I have been also other ways to help me with documentation. I love SpeakWrite but it can also take a long time.	Aug 22, 2007 9:02 AM
156	I do not do a lot of typing	Aug 22, 2007 8:58 AM
157	I used it previously and then had to redo everything because words were missing or misspelled	Aug 22, 2007 8:57 AM
158	As the law enforcement liaison I do not carry a caseload requiring the services. When I was a special investigator, I used SpeakWrite frequently and found it to be a very useful tool. It was a throwback to the days when I worked as a detective in my prior law enforcement agency.	Aug 22, 2007 8:57 AM
159	As a supervisor, there is not a major need to use it.	Aug 22, 2007 8:53 AM
160	not a caseworker so I did not think this was available and I do not do lots of documenting	Aug 22, 2007 8:52 AM
161	training	Aug 22, 2007 8:52 AM
162	My handwriting is not good, and have not taken advantage of dictating.	Aug 22, 2007 8:51 AM
163	I am not currently carrying a caseload.	Aug 22, 2007 8:49 AM
164	Do not need it at this time. My job requires for me to review intakes and send them out as soon as possible. Have a turn around of 72 hours.	Aug 22, 2007 8:48 AM
165	I am now a member of the regional administrative team for Regions 04 & 05. I no longer work cases; therefore, I do not have a need for SpeakWrite at this time.	Aug 22, 2007 8:47 AM
166	do not have cases	Aug 22, 2007 8:41 AM
167	I'm still in training and have no need to use it at this time. I have not become	Aug 22, 2007 8:41 AM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

	case assignable yet.	
168	just registered and just started employment	Aug 22, 2007 8:37 AM
169	It is not beneficial with current job functions.	Aug 22, 2007 8:37 AM
170	i have used in the past at this time i have not needed to. i use to use for conference notes as a supervisor however access HR has a different system set up now	Aug 22, 2007 8:29 AM
171	As a border Liaison most of my work is to write letter in spanish	Aug 22, 2007 8:29 AM
172	I have Go To My PC	Aug 22, 2007 8:27 AM
173	Just got a promotion and no longer have to type cases.	Aug 22, 2007 8:26 AM
174	the service is not available	Aug 22, 2007 8:25 AM
175	This service is not available to us.	Aug 22, 2007 8:25 AM
176	I am still in BSD training.	Aug 22, 2007 8:23 AM
177	HAVE GO TO MY PC	Aug 22, 2007 8:22 AM
178	Not needed at this time	Aug 22, 2007 8:13 AM
179	The stuff I get back from them has to be reworked any way, and they usually duplicate a paragraph or two.	Aug 22, 2007 7:33 AM
180	I am the Hiring Specialist for the region. Do not need WpeakWrite to perform job duties.	Aug 22, 2007 7:24 AM
181	I was told it is not for me.	Aug 22, 2007 6:51 AM
182	I do not document cases in my job everyday and therefore have not used this service	Aug 22, 2007 6:17 AM
183	I use the new software MPS as well to stay current.	Aug 22, 2007 2:27 AM
184	My caseload decreased, however that is changing and I will be going back to this program	Aug 21, 2007 10:17 PM
185	I have paired up with another facility worker and no longer document (approved by PA Ross Jackson)	Aug 21, 2007 7:27 PM
186	Have not had time to use it.	Aug 21, 2007 7:03 PM
187	Don't know enough about it and how it works. I have not seen or heard much about it from our supervisors.	Aug 21, 2007 6:46 PM
188	Not able to. Tool is available only for caseworkers.	Aug 21, 2007 5:48 PM
189	don't do long narratives	Aug 21, 2007 5:43 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

190	I was informed that I no longer had this benefit.	Aug 21, 2007 5:42 PM
191	I don't document on a regular basis, but I plan to sign up for it for the times I do have to document directly in cases.	Aug 21, 2007 5:33 PM
192	I was told that as of September 2007 we no longer had the ability to use speakwrite therefore I have started typing myself.	Aug 21, 2007 5:30 PM
193	As a supervisor I have very little narrative to type.	Aug 21, 2007 5:10 PM
194	Promoted to Supervisor but continue to encourage my workers to utilize this tool	Aug 21, 2007 5:04 PM
195	Just transferred to this position two weeks ago. Do not have caseload at this time.	Aug 21, 2007 4:58 PM
196	this tool is not available for CCL investigators due to CCL budget	Aug 21, 2007 4:56 PM
197	I'm able to stay current at this time, but occasionally use speakwrite when I'm getting behind in documentation.	Aug 21, 2007 4:52 PM
198	This program is redundant. The time it takes to dictate, receive the information and edit it you can have two or three contacts already typed. It is not a good use of time. I have tried it and as far as I am concerned the service is for those who can't type or are lazy.	Aug 21, 2007 4:46 PM
199	I haven't felt that it would help that much with workload, but intend to try again as things are a little less hectic than when I first signed up. Also I have trouble using Speakwrite with air card, won't connect, then I just have to save work until I can get back to the office.	Aug 21, 2007 4:42 PM
200	have not had need of it due to new lower caseload	Aug 21, 2007 4:41 PM
201	Supervisor position doesn't require a lot of documentation at this time. May be using speakwrite in the future.	Aug 21, 2007 4:41 PM
202	I do not have a caseload that requires monthly narratives.	Aug 21, 2007 4:41 PM
203	Changed from Subcare to Family Group Conference position.	Aug 21, 2007 4:38 PM
204	I did not realize I could utilize this service.	Aug 21, 2007 4:37 PM
205	I had managed to keep a very workload that I haven't need to use it, but it helps a lot when I'm getting behind	Aug 21, 2007 4:37 PM
206	I have very limited typing to do in my position, but my 8 employees use this extensively.	Aug 21, 2007 4:35 PM
207	I do not type as I used. But I plan to get it again as I am no longer a worker and as supervisor I do not type as much.	Aug 21, 2007 4:34 PM
208	I don't currently have a caseload where I need to enter documentation.	Aug 21, 2007 4:31 PM
209	I am a CCL Representative. My primary role is to assign investigations.	Aug 21, 2007 4:30 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

210	I use to use it quite often when I was a caseworker however, now that I am a Supervisor I rarely use it since I don't need to document alot as a I use to.	Aug 21, 2007 4:28 PM
211	It would be of no value to my position.	Aug 21, 2007 4:27 PM
212	I do not handle direct cases- I'm part of program administration. But I used to when I was a worker and was great.	Aug 21, 2007 4:26 PM
213	Just recently received my first 2 cases as I am still in BSD training. Have not had the need for this tool yet.	Aug 21, 2007 4:25 PM
214	I have used speakwrite a lot in the past but am off duty right now due to illness.	Aug 21, 2007 4:25 PM
215	I have not needed to use this service yet but plan to as soon as I get my own cases. I'm still in training.	Aug 21, 2007 4:23 PM
216	When I was a worker I used it constantly. As a supervisor I am not documenting enough to use it.	Aug 21, 2007 4:23 PM
217	I don't do long documentation that using speak write requires. My documentation is excell logs.	Aug 21, 2007 4:22 PM
218	I no longer have required dicatation for my job.	Aug 21, 2007 4:17 PM
219	I do not believe this service is avaliable for CCL Inspectors... only CCL Investigators	Aug 21, 2007 4:12 PM
220	Told it was not available to us any longer	Aug 21, 2007 4:03 PM
221	I have used speak write in the past and it has become really time intensive. Flrst, you can not copy and paste the product directly into IMPACT. You have to open up a word document, paste it into word, then paste it into IMPACT. Second, the transcribers misspell words and do donot write what you say.	Aug 21, 2007 4:02 PM
222	When I have used SpeakWrite, I receive only part of the information that I called in. The part that I receive has words missing out that they have indicated that they could not understand.	Aug 21, 2007 3:57 PM
223	I don't know how to use it	Aug 21, 2007 3:55 PM
224	In this position, there has not been a big need. When I was an I See YOu worker - it was a major part of my survival in the program. It helped me tremendously.	Aug 21, 2007 3:55 PM
225	No longer doing abuse/neglect investigations, therefore don't have documentation to do.	Aug 21, 2007 3:52 PM
226	have used in the past, but not currently using	Aug 21, 2007 3:52 PM
227	I have used this service previously but do not have the occasion to use it right now.	Aug 21, 2007 3:48 PM
228	I use speak write but I have not used it lately. I am working on getting organized and i plan on going back to it.	Aug 21, 2007 3:45 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

229	Not very user friendly for me.	Aug 21, 2007 3:43 PM
230	though service had ended	Aug 21, 2007 3:41 PM
231	not authorized to use it	Aug 21, 2007 3:39 PM
232	I type fast, haven't had a need. It's hard for me to organize my thoughts on any dictation system. I don't have much typing to do, in any event.	Aug 21, 2007 3:38 PM
233	I have tried to use speakwrite, but could not remember my pin number and when I pressed 8 for help I was connected to a fax machine.	Aug 21, 2007 3:38 PM
234	I am not good at expressing an investigation verbally, but when I sit down in front of a computer screen, I can "tell the story" at 100 wpm.	Aug 21, 2007 3:36 PM
235	I don't know how to use it. Don't know the number to call to access it or how to start.	Aug 21, 2007 3:33 PM
236	Takes more time to correct the errors and cut and paste than if I typed it myself.	Aug 21, 2007 3:33 PM
237	changed job positions/ do not need to utilize at this time	Aug 21, 2007 3:31 PM
238	I do not have a caseload.	Aug 21, 2007 3:31 PM
239	Have not needed to use it, but it is a great tool. I do like using it when there is a large amount of typing involved.	Aug 21, 2007 3:31 PM
240	I was told you had to need over a certain amount to use Speak Write and I only need for very short documentation	Aug 21, 2007 3:29 PM
241	I do use it to demonstrate to new workers during their classroom trainer.	Aug 21, 2007 3:26 PM
242	Currently, I do not need to use Speakwrite to complete my job duties.	Aug 21, 2007 3:25 PM
243	recently changed jobs	Aug 21, 2007 3:22 PM
244	Not available for my use- I am not qualified per agency to use SpeakWrite	Aug 21, 2007 3:21 PM
245	I am no longer working investigations and I am in a different department.	Aug 21, 2007 3:21 PM
246	I have changed jobs and longer need the service	Aug 21, 2007 3:20 PM
247	As a supervisor there is not alot of need for it. However, my workers utilize it and it is very valuable for them.	Aug 21, 2007 3:20 PM
248	no need	Aug 21, 2007 3:19 PM
249	I no longer have investigations to document.	Aug 21, 2007 3:17 PM
250	Supervisors don't get many opportunities, and we don't have the tablets, which enable the speakeasy; i will use it occasionally when i am summarizing documentation for a worker;	Aug 21, 2007 3:17 PM
251	Not really necessary in my current job.	Aug 21, 2007 3:16 PM

Page 5, Q26. Why have you not utilized this tool? (Select all that apply.)

252	There is to many mistakes that I have to fix anyway when I use speak write. To much of a headache.	Aug 21, 2007 3:16 PM
253	My headset is not working properly and my recordings are garbled and cant be transcribed.	Aug 21, 2007 3:14 PM
254	Now that I gotomypc I do not need this because I can type at home if I need to.	Aug 21, 2007 3:12 PM
255	I used to use it, but it is not very beneficial to me at this point.	Aug 21, 2007 3:08 PM
256	I loved the service but am in a new job that there is not a need for it now. I loved it and used it many times monthly when I was in FBSS as a caseworker, it was wonderful. Everyone should use it that is a caseowrker, but I think they are intimidated at first.	Aug 21, 2007 3:08 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

1	not challenging.	Sep 2, 2007 6:17 PM
2	had some problems when using cell phone.	Aug 31, 2007 2:09 PM
3	none	Aug 31, 2007 1:57 PM
4	I am just getting back to my unit after graduating from BSD. I just have made the transition into SpeakWrite at this time.	Aug 31, 2007 1:38 PM
5	Turn around time for receiving dictation back, and the fact that even without an acct, the system does not always understand well and I have to proofread.	Aug 31, 2007 1:11 PM
6	24 hour documentation, and contact by contact documentation.	Aug 31, 2007 1:11 PM
7	Lat time I tried to use it, I put the dictaphone to the phone and cybersecretary kept cutting off and did not get all the info.	Aug 31, 2007 11:45 AM
8	recently began working a workload as low number of worker's I will begin using the service.	Aug 31, 2007 11:32 AM
9	Don't have as much documentation.	Aug 31, 2007 11:28 AM
10	I have never used it and I don't know what the difficulties are. I don't think that I could find the time to organize my thoughts and/or notes. I was under the understanding that SpeakWrite may not be available to us in the near future, due to MPS and our tablets.	Aug 31, 2007 11:19 AM
11	as stated above it does not meet my needs	Aug 31, 2007 10:30 AM
12	HAVEN'T USED MUCH	Aug 31, 2007 10:00 AM
13	Different position.	Aug 31, 2007 9:44 AM
14	I like to pause quite a bit during talking and it's too hard to pause and start over.	Aug 31, 2007 9:10 AM
15	do not use	Aug 31, 2007 8:32 AM
16	same as above	Aug 31, 2007 7:56 AM
17	I will use it when the typing gets to be too much. I could have used it when I was an investigator.	Aug 31, 2007 1:23 AM
18	Organizing thoughts and notes does require time; however, the primary reason I haven't used the service lately is my position does not require much documentation.	Aug 30, 2007 3:36 PM
19	I cannot find quiet time to do it so I will just end up typing.	Aug 30, 2007 1:58 PM
20	Don't have a problem with it. When I need to use it I do and am happy with the product.	Aug 30, 2007 12:27 PM
21	Does not meet my needs.	Aug 30, 2007 12:21 PM
22	prefer to do myself	Aug 30, 2007 11:58 AM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

23	I just have not had a need for it at this time.	Aug 30, 2007 11:49 AM
24	When I did use - I enjoyed it and it was very helpful.	Aug 30, 2007 11:18 AM
25	I have to correct most of SpeakWrite's spellings of names, street, etc. and takes up too much of my time than typing it myself.	Aug 30, 2007 11:15 AM
26	It takes the same amount of time to dicatate or type information myself.	Aug 30, 2007 11:04 AM
27	Since I have fewer cases to review that have long histories it has been more time efficient to type the summaries myself.	Aug 30, 2007 9:22 AM
28	SpeakWrite is an extremely valuable tool for caseworkers.	Aug 30, 2007 9:21 AM
29	NA	Aug 30, 2007 9:13 AM
30	Has not been necessary	Aug 30, 2007 9:07 AM
31	Just started working with the department	Aug 30, 2007 8:55 AM
32	It wasn't challenging at all when I was using it.	Aug 30, 2007 8:54 AM
33	not applicable	Aug 30, 2007 8:52 AM
34	Prefer typing	Aug 30, 2007 8:49 AM
35	When I could use it, I LOVED it! I thought it was a fantastic tool, and I think it should be kept as a global account, if possible!! (Similar to publicdata.com), if we had a group account that could be divided by number (for appropriate routing of projects), I think this can still be utilized by workers!!	Aug 30, 2007 8:48 AM
36	None, except I don't use my cell because I don't want to use my minutes. When I have used it in the past I've used my home or office phone.	Aug 30, 2007 8:28 AM
37	See above	Aug 30, 2007 8:25 AM
38	I don't do alot of documenting	Aug 30, 2007 8:18 AM
39	same at #26	Aug 30, 2007 8:12 AM
40	none	Aug 30, 2007 6:36 AM
41	I utilize MPS Program	Aug 29, 2007 7:18 PM
42	None love it	Aug 29, 2007 6:56 PM
43	I have not had any problems with using it at all outside of the time it took me to try it. (Try it! You'll LIKE it!)	Aug 29, 2007 4:56 PM
44	When I was using it I found it time saving and very useful.	Aug 29, 2007 4:54 PM
45	NA	Aug 29, 2007 4:47 PM
46	Finding the time to organize my thoughts and/or notes. The human factor,	Aug 29, 2007 4:44 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

	having to edit out all the hums, and pauses.	
47	na	Aug 29, 2007 4:38 PM
48	not using as it is not applicable for me.	Aug 29, 2007 4:36 PM
49	See info. above.	Aug 29, 2007 4:30 PM
50	we have been instructed to use our Tablets	Aug 29, 2007 4:26 PM
51	Have not had a need to use at this time.	Aug 29, 2007 4:24 PM
52	Haven't really had the opportunity to start using SpeakWrite. Have recently finished the Academy.	Aug 29, 2007 4:23 PM
53	don't use	Aug 29, 2007 4:16 PM
54	I have not used it yet (see above). I have, however, already registered.	Aug 29, 2007 4:10 PM
55	Simply has no use for it at this time.	Aug 29, 2007 4:02 PM
56	I like to type the note myself	Aug 29, 2007 3:56 PM
57	I have a tablet PC	Aug 29, 2007 3:54 PM
58	Job does not require.	Aug 29, 2007 3:51 PM
59	no current case load	Aug 29, 2007 3:39 PM
60	Do not need for my job.	Aug 29, 2007 3:38 PM
61	One would be the edits i have to make and the other is remember my account login information while on the road.	Aug 29, 2007 3:36 PM
62	I don't have a need as I do not have to input narrative.	Aug 29, 2007 3:26 PM
63	None of the above. I don't need it at this time.	Aug 29, 2007 3:22 PM
64	My reports do not require a lot of documentation, but I will not hesitate to use SpeakWrite to assist my workers.	Aug 29, 2007 3:21 PM
65	I would drop the call whenever I tried to use it and lost the information.	Aug 29, 2007 3:20 PM
66	Not applicable	Aug 29, 2007 3:19 PM
67	Using tablet PC	Aug 29, 2007 3:18 PM
68	Have not found it necessary or suited for the tasks I routinely perform.	Aug 29, 2007 3:04 PM
69	Currently, I am still in training and I plan to use it soon.	Aug 29, 2007 3:04 PM
70	I have a soft spoken voice and it's sometime hard to understand.	Aug 29, 2007 3:02 PM
71	I like to type my own documents so that I don't have to worry about the cut and	Aug 29, 2007 3:01 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

	paste routine at a later date.	
72	None, I just prefer to type the interview myself.	Aug 29, 2007 2:57 PM
73	N/A	Aug 29, 2007 2:56 PM
74	It's not challenging, it is just slower than typing out my own notes.	Aug 29, 2007 2:55 PM
75	It is not available to us.	Aug 29, 2007 2:50 PM
76	None of these things applied to me when I was using speakwrite	Aug 29, 2007 2:49 PM
77	just having took the time to sit down and do it.	Aug 29, 2007 2:45 PM
78	I found SpeakWrite very helpful and needed when I was doing investigation. There was not a part of SpeakWrite that I did not like.	Aug 29, 2007 2:44 PM
79	none	Aug 29, 2007 2:41 PM
80	I don't have to type many narratives since I am not doing direct casework.	Aug 29, 2007 2:41 PM
81	none	Aug 29, 2007 2:34 PM
82	NA	Aug 29, 2007 2:32 PM
83	not allowed	Aug 29, 2007 2:31 PM
84	I have no need of the service.	Aug 29, 2007 2:31 PM
85	No challenge; I prefer to type my documentation myself.	Aug 29, 2007 2:30 PM
86	I do not type enough as part of my current job to use speakwrite.	Aug 29, 2007 2:14 PM
87	Not needed	Aug 29, 2007 2:11 PM
88	N/A	Aug 29, 2007 2:10 PM
89	Don't really have a need for it.	Aug 29, 2007 2:09 PM
90	I do not do case work. But I do like the fact that we have available. It has been a great asset to the unit staff.	Aug 29, 2007 2:07 PM
91	Not being allowed to use it.	Aug 29, 2007 2:04 PM
92	None/works good	Aug 29, 2007 2:04 PM
93	Just haven't done so.	Aug 29, 2007 2:02 PM
94	Changed jobs to PD and there is less documentation on cases. I typed all conference notes/supervisor meeting notes/other job tasks.	Aug 29, 2007 2:01 PM
95	No specific reason. Just haven't needed it.	Aug 29, 2007 2:00 PM
96	Legal Liaison, do not do much dictating.	Aug 29, 2007 1:57 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

97	I'm a supervisor and do not need to use this service at this time	Aug 29, 2007 1:42 PM
98	There were no challenges to me.	Aug 29, 2007 1:36 PM
99	I just don't need it.	Aug 29, 2007 1:35 PM
100	I am involved in training and do not currently get assigned a caseload.	Aug 29, 2007 11:45 AM
101	My specialists would be the more appropriate workers to ask.	Aug 28, 2007 4:47 PM
102	I did use it when I was carrying a caseload but have since stopped carrying a caseload	Aug 28, 2007 1:31 PM
103	Getting someone in Austin to pay for it!	Aug 28, 2007 12:47 PM
104	not applicable. do not have a caseload	Aug 27, 2007 3:13 PM
105	N/A	Aug 27, 2007 11:36 AM
106	I am a supervisor and do not need to use this service currently. I do not carry a caseload.	Aug 24, 2007 12:38 PM
107	Don't have access to this tool.	Aug 24, 2007 9:32 AM
108	It was never a challenge. If I had to document I would use it.	Aug 24, 2007 9:08 AM
109	N/A	Aug 24, 2007 8:40 AM
110	I do not need to use this service at this time.	Aug 24, 2007 8:38 AM
111	As a supervisor I do not use.	Aug 23, 2007 2:11 PM
112	More beneficial for me to use the Quikpad	Aug 23, 2007 1:29 PM
113	won't let me in	Aug 23, 2007 1:16 PM
114	I thought it was going away, and was told not to use it.	Aug 23, 2007 12:22 PM
115	Please see response to question 26.	Aug 23, 2007 9:58 AM
116	I do not document enough now to use Speakwrite	Aug 23, 2007 9:38 AM
117	Less time to use alternative	Aug 23, 2007 9:17 AM
118	I'm old school, type fast and have never used it.	Aug 23, 2007 8:46 AM
119	As per above.	Aug 23, 2007 8:28 AM
120	see above. I utilized Speakwrite before and liked it. It was helpful.	Aug 22, 2007 5:37 PM
121	to type a sentence or two I can do that.	Aug 22, 2007 4:35 PM
122	When I needed speakwrite, I utilized the services. However, it is not necessary with my current position.	Aug 22, 2007 2:32 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

123	there was no challenging aspect	Aug 22, 2007 1:10 PM
124	My current job does not require much documentation.	Aug 22, 2007 1:10 PM
125	The method we are using now to enter our contacts is 24hr. documentation.	Aug 22, 2007 12:57 PM
126	Please refer to above comment.	Aug 22, 2007 12:18 PM
127	NA	Aug 22, 2007 11:43 AM
128	I am visual and like to see what I'm typing.	Aug 22, 2007 11:24 AM
129	As a supervisor I do not dictate much.	Aug 22, 2007 11:22 AM
130	When I have used it in the past, it was a very good tool. I have not had to use it lately.	Aug 22, 2007 11:17 AM
131	My documenting and time frames involved not give me enough documentation to use your service.	Aug 22, 2007 11:13 AM
132	Having to worry about my product.	Aug 22, 2007 11:13 AM
133	not challenging for me	Aug 22, 2007 10:26 AM
134	I don't have a need to use it at this time.	Aug 22, 2007 10:12 AM
135	I have other tools I use.	Aug 22, 2007 9:30 AM
136	As stated above, not enough cases yet. I do look forward to using your service in the future, if for no other reason than to try it out.	Aug 22, 2007 9:17 AM
137	When I get my dictation notes back they are never complete or as I spoke them. The first word of every sentence is always missing.	Aug 22, 2007 9:16 AM
138	I used it frequently on a regular basis which helped me stay current on my caseload as a Special Investigator. I currently do not use it as I carry no caseload requiring me to do so, otherwise, I would.	Aug 22, 2007 8:57 AM
139	Since being in the investigations unit, I find it easier to fully utilize the tablet tools and handwriting recognition. In FBSS, speakwrite was instrumental.	Aug 22, 2007 8:53 AM
140	job change to supervisor.	Aug 22, 2007 8:53 AM
141	n/a	Aug 22, 2007 8:52 AM
142	I am not currently carrying a caseload.	Aug 22, 2007 8:49 AM
143	NA. I loved it when I was using it.	Aug 22, 2007 8:48 AM
144	I document directly into MPS or IMPACT using my Tablet	Aug 22, 2007 8:47 AM
145	I used it a lot when I was a caseworker. It is a great tool.	Aug 22, 2007 8:47 AM
146	I personally think it is great and should be utilized by everyone	Aug 22, 2007 8:41 AM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

147	I haven't used it yet.	Aug 22, 2007 8:41 AM
148	I do not use as it as this work tool is not beneficial to my current job function.	Aug 22, 2007 8:37 AM
149	I used speakwrite before we got the tablets. I do not need it now that I use my tablet.	Aug 22, 2007 8:36 AM
150	It is not a tool that I need for my job.	Aug 22, 2007 8:31 AM
151	i use to use for conference notes however because access hr is different now i cannot utilize anymore	Aug 22, 2007 8:29 AM
152	I don't use it so I cannot answer in all honesty regarding the above.	Aug 22, 2007 8:28 AM
153	None	Aug 22, 2007 8:27 AM
154	I LOVED it while I was using it; however, I no longer have to type cases. I will advise my workers to utilize this service.	Aug 22, 2007 8:26 AM
155	This service is not available to us.	Aug 22, 2007 8:25 AM
156	I am still in BSD training.	Aug 22, 2007 8:23 AM
157	Unfamiliar with SpeakWrite Services	Aug 22, 2007 8:20 AM
158	I have not had any training and do't know much about it.	Aug 22, 2007 8:17 AM
159	quicker putting notes directly into IMPACT after visit	Aug 22, 2007 7:58 AM
160	I type my documentation myself. I don't usually have a lot of documentation in monitoring. It's rare to have as much documentation as needed in an abuse/neglect investigation.	Aug 22, 2007 7:45 AM
161	I type up my notes myself.	Aug 22, 2007 6:17 AM
162	N/A- prior to pairing up I used speakwrite regularly with limited problems	Aug 21, 2007 7:27 PM
163	No need at this time to use it.	Aug 21, 2007 7:03 PM
164	Don't know enough about it to utilize it.	Aug 21, 2007 6:46 PM
165	NOt applicable to the Intake Screener position	Aug 21, 2007 5:54 PM
166	MY reports do not require this tool.	Aug 21, 2007 5:48 PM
167	no need for it myself	Aug 21, 2007 5:43 PM
168	none	Aug 21, 2007 5:42 PM
169	I feel that speakwrite if helpful but since it is no longer an option I am not using it.	Aug 21, 2007 5:30 PM
170	Don't have the need for it	Aug 21, 2007 5:10 PM
171	Since my change to Investigation, have not used the program	Aug 21, 2007 5:04 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

172	I don't find it challenging.	Aug 21, 2007 4:52 PM
173	Both finding a way to organize and think about how you want information to read and then editing the final copy take time. It is better to just type and edit as you go.	Aug 21, 2007 4:46 PM
174	In my current position, I do not need to document as much.	Aug 21, 2007 4:44 PM
175	I type rather fast and it is easier to type it myself even when I had a large caseload as a worker - just don't have a need for it at this time.	Aug 21, 2007 4:41 PM
176	I do not have a caseload that requires monthly narratives.	Aug 21, 2007 4:41 PM
177	I do not need to use it at this time. However, it was very helpful when I was in my previous position.	Aug 21, 2007 4:38 PM
178	I would love to begin using this service.	Aug 21, 2007 4:37 PM
179	I love SpeakWrite when I need to use it. Just don't have any cases right now.	Aug 21, 2007 4:31 PM
180	I haven't had time.	Aug 21, 2007 4:30 PM
181	I got promoted to Supervisor.	Aug 21, 2007 4:28 PM
182	I am not a SpeakWrite user.	Aug 21, 2007 4:27 PM
183	I don't do enough writing in my job to feel it would be of use.	Aug 21, 2007 4:26 PM
184	Same as 26	Aug 21, 2007 4:26 PM
185	Have not needed to use the tool yet.	Aug 21, 2007 4:25 PM
186	Not applicable to my function/role with the agency	Aug 21, 2007 4:23 PM
187	Don't feel I need it as a supervisor. I am a skilled typist and get my work done that way.	Aug 21, 2007 4:23 PM
188	When I was a worker I used it constantly. As a supervisor I am not documenting enough to use it.	Aug 21, 2007 4:23 PM
189	See number 26.	Aug 21, 2007 4:22 PM
190	Just started with CPS have not used it yet.	Aug 21, 2007 4:20 PM
191	No longer need in current job.	Aug 21, 2007 4:17 PM
192	I did not believe the service was available for CCL Monitoring Reps.	Aug 21, 2007 4:12 PM
193	I prefer to type my own notes, although I do not think this is a "challenging aspect".	Aug 21, 2007 4:10 PM
194	No significant written documentation to complete.	Aug 21, 2007 4:08 PM
195	I am very nasal and I can't understand myself when I hear my own voice having	Aug 21, 2007 4:07 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

	been recorded.	
196	Supervisor told us that SpeakWrite was going to be cancelled.	Aug 21, 2007 4:00 PM
197	Out in the rural areas it is to hard to try and find a place to recieve a signal to send for documentation.	Aug 21, 2007 3:59 PM
198	I love the program, I dont need to dictate as much with this new job	Aug 21, 2007 3:54 PM
199	not necessary at this time	Aug 21, 2007 3:52 PM
200	I use the Tablet PC and its sofeware	Aug 21, 2007 3:45 PM
201	Finding the time to use it and mostly the time to organize my thoughts and notes.	Aug 21, 2007 3:45 PM
202	I write directly into the tablet pc	Aug 21, 2007 3:44 PM
203	I would have to write it down before calling it in and that is really a waist of my time.	Aug 21, 2007 3:43 PM
204	None	Aug 21, 2007 3:39 PM
205	I've never tried it. Above answers refer to my experience in the past dictating material.	Aug 21, 2007 3:38 PM
206	I cannot remember my pin number or contact customer service for help.	Aug 21, 2007 3:38 PM
207	same as above.	Aug 21, 2007 3:33 PM
208	see above	Aug 21, 2007 3:31 PM
209	I do not have a caseload.	Aug 21, 2007 3:31 PM
210	I do not do casework at this time, and prefer typing my own documents, tables, etc.	Aug 21, 2007 3:26 PM
211	N/A	Aug 21, 2007 3:21 PM
212	I do not need it with my new position.	Aug 21, 2007 3:21 PM
213	I don't feel it is challenging.	Aug 21, 2007 3:20 PM
214	no need	Aug 21, 2007 3:19 PM
215	Using speak write was an advantage at times, but, was a hinderance when I had spent hours editing.	Aug 21, 2007 3:17 PM
216	N/A - no problems, i love it;	Aug 21, 2007 3:17 PM
217	I think that Speak Write is an EXCELLENT tool for workers!	Aug 21, 2007 3:16 PM
218	N/A	Aug 21, 2007 3:14 PM

Page 5, Q27. What is the most challenging aspect of using SpeakWrite that resulted in you not using the service?

219	I actually type faster than I could organizing my thoughts and then dictating them.	Aug 21, 2007 3:12 PM
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220	See above comment!	Aug 21, 2007 3:08 PM
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